



Licensing Sub Committee Hearing Panel

Date: Friday, 15 October 2021

Time: 10.00 am

Venue: Council Chamber, Level 2, Town Hall Extension

Everyone is welcome to attend this Sub-Committee meeting.

Access to the Council Chamber

Public access to the Council Chamber is on Level 2 of the Town Hall Extension, using the lift or stairs in the lobby of the Mount Street entrance to the Extension.

There is no public access from any other entrance of the Extension.

Face Masks/Track and Trace

Anyone attending the meeting is encouraged to wear a face mask for the duration of your time in the building and to provide contact details for track and trace purposes.

Membership of the Licensing Sub Committee Hearing Panel

Councillors - Andrews, Connolly and Jeavons

Agenda

1. Urgent Business

To consider any items which the Chair has agreed to have submitted as urgent.

2. Appeals

To consider any appeals from the public against refusal to allow inspection of background documents and/or the inclusion of items in the confidential part of the agenda.

3. Interests

To allow Members an opportunity to [a] declare any personal, prejudicial or disclosable pecuniary interests they might have in any items which appear on this agenda; and [b] record any items from which they are precluded from voting as a result of Council Tax/Council rent arrears; [c] the existence and nature of party whipping arrangements in respect of any item to be considered at this meeting. Members with a personal interest should declare that at the start of the item under consideration. If Members also have a prejudicial or disclosable pecuniary interest they must withdraw from the meeting during the consideration of the item.

- 4. Application for a New Premises Licence - A Taste of Honey Deli, 138 Burton Road, Manchester, M20 1JQ - determination** 5 - 6
The determination papers are enclosed.

- 5. Application for a New Premises Licence - TBC, 127b Oxford Road, Manchester, M1 7DY - determination** 7 - 8
The determination papers are enclosed.

- 6. Summary Review of a Premises Licence - History, Deansgate Court, 244 Deansgate, Manchester, M3 4BQ** 9 - 260
The report of the Head of Planning, Building Control and Licensing is enclosed.

Information about the Committee

The Licensing Sub-Committee Hearing Panel fulfills the functions of the Licensing Authority in relation to the licensing of premises.

A procedure has been agreed which governs how the Panel will consider such applications.

Decisions made by the Panel will be under delegated authority and will not require to be referred to the Council for approval. Meetings are controlled by the Chair, who is responsible for seeing that the business on the agenda is dealt with properly.

Copies of the agenda are published on the Council's website. Some additional copies are available at the meeting from the Governance Support Officer.

The Council is concerned to ensure that its meetings are as open as possible and confidential business is kept to the strict minimum. When confidential items are involved these are considered at the end of the meeting at which point members of the public are asked to leave.

Smoking is not allowed in Council buildings.

Joanne Roney OBE
Chief Executive
Level 3, Town Hall Extension,
Albert Square,
Manchester, M60 2LA

Further Information

For help, advice and information about this meeting please contact the Committee Officer:

Ian Hinton-Smith
Tel: 0161 234 3043
Email: ian.hinton-smith@manchester.gov.uk

This agenda was issued on **Thursday, 7 October 2021** by the Governance and Scrutiny Support Unit, Manchester City Council, Level 3, Town Hall Extension (Lloyd Street Elevation), Manchester M60 2LA

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Licensing Act 2003 (Hearings) Regulations 2005

Reference: 263258
Name: A Taste of Honey Deli
Address: 138 Burton Road, Manchester, M20 1JQ
Ward: Didsbury West
Application Type: Premises Licence (new)
Name of Applicant: Penny Anne Lynch
Date of application: 02 September 2021

Agreement has been reached between the applicant and all parties that submitted relevant representations.

The Sub-Committee is asked to grant the application subject to the modifications agreed between the parties without the need for a hearing.

If the Sub-Committee is not minded to grant the application as above, it is requested to adjourn the matter for a full hearing to be held to determine the application.

Proposed licensable activities and opening hours to be granted

The supply of alcohol for consumption both on and off the premises:

Mon to Sun 10am to 10pm

Seasonal variation: From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Opening hours:

Mon to Sun 8am to 10.30pm

Seasonal variation : From the end of permitted hours on New Year's Eve to the start of permitted hours on New Year's Day.

Representations received

Residents Association

The resident's association objected to the application due to concerns relating to potential disturbance from the premises. The association were concerned that the use of the rear yard would lead to increases in noise pollution

Agreements between parties

1. Access and egress to the rear yard will be through the shop entrance on Burton Road.
2. Patrons will be seated in the rear yard when consuming an alcoholic beverage
3. The capacity of the rear yard will be 16 people
4. Customers will use the toilet situated inside the premises

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 - 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2017
- Original application form
- Representations made against application and respective agreements



Licensing Act 2003 (Hearings) Regulations 2005

Reference: 263307
Name: TBC
Address: 127b Oxford Road, Manchester, M1 7DY
Ward: Hulme
Application Type: Premises Licence (new)
Name of Applicant: Mr Alan Rezai
Date of application: 6 September 2021

Agreement has been reached between the applicant and all parties that submitted relevant representations.

The Sub-Committee is asked to grant the application subject to the modifications agreed between the parties without the need for a hearing.

If the Sub-Committee is not minded to grant the application as above, it is requested to adjourn the matter for a full hearing to be held to determine the application.

Proposed licensable activities and opening hours to be granted

Provision of regulated entertainment (recorded music, anything of a similar description to live music, recorded music or performances of dance):

Mon to Sat 10am to 5am

Sun 10am to 2am

Provision of late-night refreshment:

Mon to Sat 11pm to 5am

Sun 11pm to 2am

Opening hours:

Mon to Sat 10am to 5am

Sun 10am to 2am

Representations received

Licensing & Out of Hours
Compliance

LOOH Compliance Team have submitted a representation against the application as they have concerns regarding the premises' ability to fully uphold and enforce the Licensing Objective

	<p>relating to the prevention of public nuisance. In order to off-set their concerns in regard to this matter, and to ensure that the Licensing Objectives are fully upheld at the premises, LOOH Compliance are requesting the imposition of a small number of conditions on to any subsequently granted premises licence.</p>
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Agreements between parties

Licensing & Out of Hours Compliance:

- Staff shall encourage customers to queue in a quiet and reasonable way.
- Management shall ensure that litter is removed from the area outside the premises at regular intervals and after the close of business.
- Notices shall be prominently displayed at the exit asking customers to leave the premises quietly and to dispose of their rubbish responsibly.

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 - 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2017
- Original application form
- Representations made against application and respective agreements

**Manchester City Council
Report for Resolution**

Report to: Licensing Sub-Committee Hearing Panel – 15 October 2021

Subject: History, Deansgate Court, 244 Deansgate, Manchester, M3 4BQ
(Summary Review of Premises Licence, App ref: 263973)

Report of: Head of Planning, Building Control & Licensing

Summary

Review of the premises licence under s53C of the Licensing Act 2003

Recommendations

That the Panel consider what steps are appropriate for the promotion of the licensing objectives taking into account any change in circumstances since any interim steps were imposed, consider any relevant representations, and review the interim steps already taken.

Wards Affected: Deansgate

Manchester Strategy Outcomes	Summary of the contribution to the strategy
A thriving and sustainable City: supporting a diverse and distinctive economy that creates jobs and opportunities	Licensed premises provide a key role as an employer, in regeneration, and in attracting people to the city. The efficient processing of applications as well as effective decision making in respect of them, plays an essential role in enabling businesses to thrive and maximise contribution to the economy of the region and sub-region.
A highly skilled city: world class and home grown talent sustaining the city's economic success	An effective Licensing regime will enable growth in our City by supporting businesses who promote the Licensing Objectives.
A progressive and equitable city: making a positive contribution by unlocking the potential of our communities	The Licensing process provides for local residents and other interested parties to make representations in relation to licensing applications. Representations have to be directly related to the licensing objectives.
A liveable and low carbon city: a destination of choice to live, visit and work.	An effective licensing system supports and enables growth and employment in our City with neighbourhoods that provide amenities

	suitable to the surrounding communities.
A connected city: world class infrastructure and connectivity to drive growth	

Full details are in the body of the report, along with any implications for:

Equal Opportunities Policy
Risk Management
Legal Considerations

Financial Consequences – Revenue

None

Financial Consequences – Capital

None

Contact Officers:

Name: Fraser Swift
Position: Principal Licensing Officer
E-mail: Premises.licensing@manchester.gov.uk

Name: Ashia Maqsood
Position: Technical Licensing Officer
E-mail: Premises.licensing@manchester.gov.uk

Background documents (available for public inspection):

- Manchester City Council Statement of Licensing Policy 2016 - 2021
- Guidance issued under section 182 of the Licensing Act 2003, April 2018
- Licensing Act 2003 (Hearings) Regulations 2005
- Any further documentary submissions by any party to the hearing

1. Introduction

- 1.1 On 20 September 2021, an application was made by Greater Manchester Police under s53A of the Licensing Act 2003 for a Summary Review of the Premises Licence for History, Deansgate Court, 244 Deansgate, Manchester, M3 4BQ in the Deansgate ward of Manchester. A location map and photograph of the premises is attached at **Appendix 1**.
- 1.2 Summary reviews can be undertaken when the police consider that the premises concerned are associated with serious crime or serious disorder (or both). The summary review process allows interim conditions to be quickly attached to a licence and a fast track licence review.
- 1.3 A 10 working-day public consultation exercise has been undertaken in accordance with Licensing Act 2003 regulations; requiring the application to be advertised by the displaying of a blue notice at or on the premises and details of the application published on the Council's website.
- 1.4 Under section 53C of the Licensing Act 2003, the licensing authority must hold a full review of the premises licence and determine the review within 28 days after the day of receipt of the application.
- 1.5 Following the review under section 53C, the licensing authority must then review the interim steps in place and determine whether it is appropriate for the promotion of the licensing objectives for the steps to remain in place, or if they should be modified or withdrawn.

2. The Application

- 2.1 A copy of the application is attached at **Appendix 2**.
- 2.2 The application for a summary review was submitted on the grounds that the premises are associated with serious crime and serious disorder
- 2.3 The incident that triggered this summary review is as follows:

Greater Manchester Police (GMP) Believe that the premises is associated with serious crime and disorder.

On 12/09/2021 a male customer was ejected from the premises due to disorderly behaviour inside. Shortly after being ejected the same male returned to the queue and engaged in further altercation with door staff. During the altercation the male offender stabbed the member of doorstaff in the back. The incident is currently being investigated by GMP.

In the morning of 19/09/2021 at 1am, approximately 100 people, who had been queuing on Longworth street to gain entry to the premises, broke through the barriers. The barriers were not adequately supervised by doorstaff. The persons attempting to gain entry rushed the main entrance to the premises, Security staff required the assistance of GMP to remove people from the premises. A review of the CCTV highlighted that there were insufficient door

staff on duty to control entry of persons. Door staff were also not wearing high visibility outer wear.

At 4am of the same day disorder broke out at the premises. Door staff intervened and two males were ejected. The two males were suspected to be in possession of knives, which was confirmed after a search by GMP. GMP also witnessed fighting by between customers and doorstaff. GMP feel that the management and security at the premises had lost control of the venue.

2.4 Interim Steps pending the review

- 2.4.1 Within 48 hours of receiving a summary review application, under s53B of the Licensing Act 2003 the licensing authority must consider whether it is necessary to take interim steps pending the review of the licence for the promotion of the licensing objectives.
- 2.4.2 On 22/09/2021, a Licensing Sub-Committee Hearing Panel held a hearing to consider taking such interim steps and the decision of the Panel was to suspend the licence.
- 2.4.3 The Interim hearing decision of the panel is included as **Appendix 3**.
- 2.4.4 The premises licence holder may make representations against the interim steps taken by the licensing authority. Under s53B of the Licensing Act 2003 the licensing authority must within 48 hours of the time of its receipt of the representations, hold a hearing to consider those representations.
- 2.4.5 At the time of preparing this Committee Report no representations have been received against the interim steps taken by the licensing authority. Please note that representations may be received at any time prior to the date of the review hearing.
- 2.4.6 On the date of the review hearing, the licensing authority is required to review any interim steps that are in place and consider whether it is appropriate for the promotion of the licensing objectives for the steps to remain in place, or if they should be modified or withdrawn.

3. Current Premises Licence

- 3.1 A copy of the current licence and policies are attached at **Appendix 4**.
- 3.2 The premises licence holder is Laila Leisure Ltd who has held the licence since 07/03/2017.
- 3.3 The designated premises supervisor is Frankie Fabowale who has held this position since 26/04/2017

3.4 The licensable activities permitted by the licence are:

Sale by retail of alcohol							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0600	0600	0600	0600	0600	0600	0600
The sale of alcohol is licensed for consumption both on and off the premises.							
Seasonal variations and Non-standard Timings:							
<u>New Year:</u> From the start time on New Year's Eve to the terminal hour for New Year's Day.							

Live music; Recorded music; Performances of dance; Anything similar to live music, recorded music or the performance of dance							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0600	0600	0600	0600	0600	0600	0600
Licensed to take place indoors only.							
Seasonal variations and Non-standard Timings:							
<u>New Year:</u> From the start time on New Year's Eve to the terminal hour for New Year's Day.							

Provision of late night refreshment							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	2300	2300	2300	2300	2300	2300	2300
Finish	0500	0500	0500	0500	0500	0500	0500
Licensed to take place indoors only.							
Seasonal variations and Non-standard Timings:							
None							

Hours premises are open to the public							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0630	0630	0630	0630	0630	0630	0630
Seasonal variations and Non-standard Timings:							
None							

4. **Relevant Representations**

- 4.1 Representations may be made by any person or 'responsible authority' during the consultation period. To be 'relevant' and, therefore, able to be taken into account in determining the application, they must be relevant to one or more of the licensing objectives. Where representations are made by persons who are not a responsible authority, they must not be frivolous or vexatious.
- 4.2 A total of 28 relevant representations have been received in respect of this application (**Appendix 5**). The personal details of all members of the public have been redacted. Original copies of the representations will be available to the Panel at the hearing.

4.3 Representations were received from the following persons / bodies:

Responsible Authorities:

- MCC Licensing and Out of Hours Compliance Team;

Other Persons:

- Ward Councillors x2
- Residents x 25

Summary of the representation(s):

Party	Grounds of representation	Recommends
<p>Licensing and Out of Hours Compliance (LOOH)</p>	<p>LOOH support the application to review the licence as they have serious serious concerns about the Premises Licence Holder's ability to uphold the licensing objectives, namely the prevention of public nuisance, public safety and prevention of crime and disorder. The LOOH team have received noise complaints since 2017 relating to ineffective crowd dispersal and noise from the premises. Letters have been sent to the management of the premises regarding multiple breaches of the licence conditions.</p> <p>LOOH state that there is clear disregard for both the licensing objectives and the premises licence conditions , and that they have no confidence that adding further conditions and/or receiving assurances from the premise would ensure compliance in the future.</p>	<p>Revocation of the premises licence</p>
<p>Ward Councillors</p>	<p>Ward councillors support the application made by GMP to review the licence. Councillors state that they have received complaints from local residents regarding noise, litter, taxis congregating at the and near to the premises, illegal parking, drug usage of patrons, and criminal</p>	<p>Revocation of the licence.</p>

	and anti social behaviours occurring into the early hours of the morning. Councillors state the severity and number of complaints has resulted in meetings with GMP, the anti social behaviour team and residents.	
Residents	<p>All representations received from members of the public were in support of the review application.</p> <p>Residents state that the premises is located next to residential properties and that the premises is undermining the four licensing objectives.</p> <p>Residents state that the patrons of the premises contribute to the problems of litter, drugs, violence illegal parking, and anti social and criminal behaviors in the area.</p> <p>Residents state noise pollution occurs into the early hours of the morning and so many residents state they do not receive good quality sleep.</p> <p>Residents have also stated that there is a fear of violence from patrons of History Club and that their quality of life has been greatly reduced. Residents further state that the premises and the problems caused by its patrons has adversely affected children living in the area.</p>	Revocation of the licence or a reduction in the licensable activity hours.

5. **Additional information**

5.1 No additional information has been received from any party to the application.

6. **Key Policies and Considerations**

6.1 **Legal Considerations**

6.1.1 Hearings under the Licensing Act 2003 operate under the Licensing Act 2003 (Hearings) Regulations 2005.

6.2 **New Information**

- 6.2.1 In accordance with Regulation 18 of the Licensing Act 2003 (Hearings) Regulations 2005, the authority may take into account documentary or other information produced by a party in support of their application, representations or notice either before the hearing or, with the consent of all parties, at the hearing.

6.3 **Hearsay Evidence**

- 6.3.1 The Panel may accept hearsay evidence and it will be a matter for the Panel to attach what weight to it that they consider appropriate. Hearsay evidence is evidence of something that a witness neither saw nor heard, but has heard or read about.

6.4 **The Secretary of State's Guidance to the Licensing Act 2003**

- 6.4.1 The Secretary of State's Guidance to the Licensing Act 2003 is provided to licensing authorities in relation to the carrying out of their functions under the 2003 Act. It also provides information to magistrates' courts hearing appeals against licensing decisions and has been made widely available for the benefit of those who run licensed premises, their legal advisers and the general public. It is a key medium for promoting best practice, ensuring consistent application of licensing powers across England and Wales and for promoting fairness, equal treatment and proportionality.
- 6.4.2 Section 4 of the 2003 Act provides that, in carrying out its functions, a licensing authority must 'have regard to' guidance issued by the Secretary of State under section 182. The Guidance is therefore binding on all licensing authorities to that extent. However, the Guidance cannot anticipate every possible scenario or set of circumstances that may arise and, as long as licensing authorities have properly understood this Guidance, they may depart from it if they have good reason to do so and can provide full reasons.
- 6.4.3 Departure from the Guidance could give rise to an appeal or judicial review, and the reasons given will then be a key consideration for the courts when considering the lawfulness and merits of any decision taken.

6.5 **Manchester Statement of Licensing Policy**

- 6.5.1 Section 4 of the 2003 Act provides that, in carrying out its functions, a licensing authority must 'have regard to' its statement of licensing policy.
- 6.5.2 The Licensing Policy sets out the vision the licensing authority has for the regulation of licensed premises throughout Manchester and outlines the standards expected in order to ensure the promotion of the licensing objectives in the city. The Panel may depart from the policies should it consider doing so would benefit the promotion of the licensing objectives. Reasons are to be given for any such departure from the Policy.
- 6.5.3 There are a number of references in the Policy to the licensing authority's expectations of applicants. The licensing authority will not apply the Policy

rigidly, but will always have regard to the merits of the case with a view to promoting the licensing objectives.

- 6.5.4 Relevant to this application, the Panel are recommended to have regard to the following sections of the Policy:

Section 6: What we aim to encourage

This section identifies certain types of venues and initiatives the licensing authority aims to encourage in order to promote an inclusive evening and night-time economy not simply focused on the consumption of alcohol. We aim to encourage:

- Premises that will extend the diversity of entertainment and attract a wider range of participants
- Live music, especially original material, which will provide a range of live performances and styles of music, provided that such entertainment does not undermine the licensing objectives
- National cultural institutions, global sports events and cultural festivals
- Non-drink-led premises, including restaurants, cafes, theatres and cinemas
- Communication and integration with local residents and businesses through licensees consulting with those in the local area prior to an application
- Participation in Pubwatches, off licence forums and other crime-reduction partnerships
- Engagement with the NITENET radio scheme and DISC secure information sharing platform by city centre venues through the Cityco Manchester Business Crime Reduction Partnership
- Designing out crime in the layout of the premises

Section 7: Local factors

This section sets out key issues that applicants are expected to take into account relevant to the individual characteristics of the premises and address any local factors relevant to their premises.

Having regard to this application, the Panel are recommended to have regard to the following Factors:

- Identified risk factors specific to the licensed premises
- Evidence of pre-existing problems in the area
- Consistency with relevant Council strategies
- The proximity of the premises to local residents and other local businesses, particularly in relation to the potential for nuisance
- Ability to clean and maintain the street scene

Section 8: Manchester's standards to promote the licensing objectives

This section identifies the standards that the licensing authority expects of licensed premises in Manchester. It is recognised that not all standards will be appropriate to apply in every situation to every premises. The degree to which standards would be appropriate is expected to be proportionate to the risk posed against the promotion of the licensing objectives having regard to the individual circumstances of the premises. The standards are not exhaustive

and the licensing authority will have regard to any relevant issues raised in any representation that may fall outside them.

- MS1 Implement effective security measures at the premises
- MS2 Effective general management of the premises
- MS3 Responsible promotion and sale of alcohol
- MS4 Prevent the use of illegal drugs, new psychoactive substances (NPS) and the spiking of drinks at the premises
- MS5 Prevent on-street consumption of alcohol
- MS7 Maintain a safe capacity
- MS8 Prevent noise nuisance from the premises
- MS10 Operate effective cleansing arrangements, including ensuring the premises and surrounding area are kept clean and free of litter, and adequate arrangements for the secure and responsible storage of refuse

7. **Conclusion**

- 7.1 A licensing authority must carry out its functions under this Act (“licensing functions”) with a view to promoting the licensing objectives:
- the prevention of crime and disorder
 - public safety;
 - the prevention of public nuisance; and
 - the protection of children from harm.
- 7.2 In considering the matter, the Panel should take into account any representations or objections that have been received from responsible authorities or other persons, and representations made by the applicant. In reaching the decision, regard must also be had to relevant provisions of the national guidance and the Council’s licensing policy statement.
- 7.3 The Panel must consider what steps are appropriate for the promotion of the licensing objectives taking into account any change in circumstances since any interim steps were imposed, any relevant representations, and review the interim steps already taken (if any).
- 7.4 In making its final determination, the steps the Panel can take are:
- a) To modify the conditions of the premises licence
 - b) To exclude from the scope of the licence any of the licensable activities to which the application relates;
 - c) To remove the designated premises supervisor from the licence;
 - d) To suspend the licence for a period not exceeding 3 months; and
 - e) To revoke the premises licence.
- 7.5 The conditions of the licence, with the exception of mandatory conditions in Appendix 1 of the licence, may be modified to alter or omit any of them or to add any new condition, including restricting the times at which licensable activities authorised by the licence can take place.
- 7.6 All licensing determinations should be considered on the individual merits of the application.

- 7.7 The Panel's determination should be evidence-based, justified as being appropriate for the promotion of the licensing objectives and proportionate to what it is intended to achieve. Findings on any issues of fact should be on the balance of probability.
- 7.8 It is important that a licensing authority should give comprehensive reasons for its decisions in anticipation of any appeals. Failure to give adequate reasons could itself give rise to grounds for an appeal.
- 7.9 **The Panel is asked to determine what steps, as set out in 7.4 above, are appropriate for the promotion of the licensing objectives.**

Review of the interim steps

- 7.10 The Panel's determination of the review does not have effect until the end of the 21 day period given for appealing the decision, or until the disposal of any appeal that is lodged.
- 7.11 To ensure that there are appropriate and proportionate safeguards in place at all times, the licensing authority is required to review any interim steps that it has taken that are in place on the date of the final review hearing. This is to be done immediately after the determination of the review under s53C. In reaching its decision, the panel must consider any relevant representations made.
- 7.12 The steps available to the Panel are:
- a) To modify the conditions of the licence;
 - b) To exclude the sale of alcohol by retail from the scope of the licence;
 - c) To remove the designated premises supervisor from the licence; and
 - d) To suspend the licence.
- 7.13 **Upon the determination of the licence review, the Panel is asked to review the interim steps in place and determine whether it is appropriate for the promotion of the licensing objectives for the steps to remain in place, or if they should be modified or withdrawn.**

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PREMISE NAME:	History
PREMISE ADDRESS:	Deansgate Court, 244 Deansgate, Manchester, M3 4BQ
WARD:	Deansgate
HEARING DATE:	/15/10/2021

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ANNEX B

Greater Manchester Police
Central Park
Northampton Road
Manchester

CERTIFICATE UNDER SECTION 53A(1)(b) OF THE LICENSING ACT 2003

I hereby certify that in my opinion the premises described below are associated with ~~serious crime / serious disorder~~ / both serious crime and serious disorder¹.

*Premises*²:
History
Longworth St
Manchester
M3 4BQ

Premises licence number (if known): 050572

Name of premises supervisor (if known): Frankie Fabowale

I am a Superintendent Fraser³ in the Greater Manchester police force.

I am giving this certificate because I am of the opinion that other procedures under the Licensing Act are inappropriate in this case, because⁴:

The standard review of the premises licence under section 51 Licensing Act 2003 is inappropriate due to length of time a standard review would take, there are serious concerns as to the serious nature of the incident which require immediate resolution. Greater Manchester Police believe that serious crime and serious disorder has occurred at the premises.

Greater Manchester Police (GMP) will say that the premises are associated with

¹ Delete as applicable.

² Include business name and address and any other relevant identifying details.

³ Insert rank of officer giving the certificate, which must be superintendent or above.

⁴ Give a brief description of why other procedures such as a standard review process are thought to be inappropriate, e.g. the degree of seriousness of the crime and/or disorder, the past history of compliance in relation to the premises concerned.

serious crime and serious disorder. Serious crime is defined within the statutory guidance as per section 81(3)(a) and (b) of the Regulation of Investigatory Powers Act 2000, which states that the conduct constitutes an offence for which a person 21 years of age or over with no previous convictions could reasonably be expected to be sentenced to imprisonment for 3 years or more. Therefore due to the serious crime and serious disorder which has taken place at the premises GMP feel that it is necessary for an expedited review to take place.

The premises are situated on Longworth Street in the City Centre of Manchester and the premises licence was issued on 02/09/2005. The Premises Licence Holder (PLH) is Laila Leisure Ltd and the Designated Premises Supervisor (DPS) is Frankie Fabowale who has held this position since April 2017.

During the early hours of Sunday 12th September 2021 a male customer was ejected from the premises for disorderly behaviour inside. Shortly after being ejected by security staff the same male has returned to the queue outside the premises and engaged in a further altercation with doorstaff. During this altercation the male offender has stabbed a member of doorstaff in the back. The male was detained by doorstaff and subsequently arrested. A wounding with intent to cause grievous bodily harm crime has been recorded and is currently being investigated.

At approximately 0100hrs on Sunday 19th September 2021 approximately 100 persons who had been queueing on Longworth Street to gain entry to the premises broke through the barriers which were not adequately supervised by doorstaff and 'rushed' the main entrance to the premises. The majority of these persons gained entry to the nightclub upstairs. Security staff required the assistance of police officers to remove the majority of these persons from inside the premises. There were 8 members of doorstaff on duty at this time. A review of CCTV footage highlights that this was not sufficient numbers of staff to suitably control entry of persons into the premises. A number of the doorstaff were not wearing high visibility outer wear nor can SIA licences be seen to be on display for all security staff.

At approximately 0400hrs the same day disorder broke out in the premises. Doorstaff intervened and a number of persons are ejected from the premises. Two males ejected were suspected to be in possession of knives. The males were searched by police and were both found in possession of a knife. Both males were subsequently arrested for possession of an offensive weapon. During the disorder a male customer is in possession of a bottle of spirits that had been removed from its secure fastening to the table. Another male brandishes a metal barrier pole in the middle of the club before it is removed from him by staff.


A crime for violent disorder has been recorded by officers attending the scene inside History who witnessed fighting between customers and doorstaff. Officers attending the scene felt that the management and security at the premises had lost proper control of the venue at this stage. At this stage all of the available police resources for the City Centre were in attendance at the venue. Officers were met with aggression and violence outside the venue as they attempted to clear the area of people in attendance.

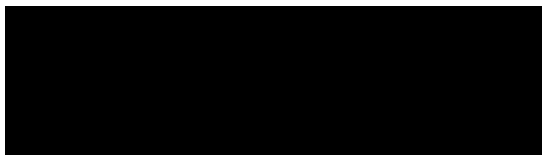
The powers under sections 53A to 53C of the 2003 Act, are aimed at tackling serious crime and serious disorder, in particular the use of knives.

The powers contained under section 53A of the Licensing Act 2003 are necessary and proportionate in light of the association that the premises has to serious crime and serious disorder.

In the interim Greater Manchester Police would request that the Licensing Authority consider suspension of the Premises Licence until the full review is heard before the committee. Serious Crime and serious disorder has occurred at the premises and until the Licensing Committee hear the full review and all the evidence that will be disclosed, to allow the premises to continue to operate as a licensed premises gives concerns that further crime will occur and place customers and staff in danger. Greater Manchester Police will say that the licensing objectives of the prevention of crime and disorder can only be promoted if the premises licence was suspended until the final determination of the summary review application.

The standard review of the premises licence under section 51 Licensing Act 2003 is inappropriate due to length of time a standard review would take, there are serious concerns in relation to the violence and serious disorder at the premises.

 20th September 2021



(Signed)

20.09.21

(Date)

ANNEX C

FORM FOR APPLYING FOR A SUMMARY LICENCE REVIEW

[Insert name and address of relevant licensing authority and its reference number (optional)]

Manchester City Council

Application for the review of a premises licence under section 53A of the Licensing Act 2003 (premises associated with serious crime or disorder)

PLEASE READ THE FOLLOWING INSTRUCTIONS FIRST

Before completing this form please read the guidance notes at the end of the form. If you are completing the form by hand please write legibly in block capitals. In all cases ensure that your answers are inside the boxes and written in black ink. **Use additional sheets if necessary.**

[REDACTED] [on behalf of] the chief officer of police for the Greater Manchester police area apply for the review of a premises licence under section 53A of the Licensing Act 2003.

1. Premises details:

Postal address of premises, or if none or not known, ordnance survey map reference or description:

History
Longworth St

Post town: Manchester

Post code (if known): **M3 4BQ**

2. Premises licence details:

Name of premises licence holder (if known): Laila Leisure Ltd

Number of premises licence holder (if known): 050572

3. Certificate under section 53A(1)(b) of the Licensing Act 2003 [Please read guidance note 1]:

I confirm that a certificate has been given by a senior member of the police force for the police area above that in his opinion the above premises are associated with serious crime or disorder or both, and the certificate accompanies this application.

(Please tick the box to confirm)

4. Details of association of the above premises with serious crime, serious disorder or both:

[Please read guidance note 2]

The standard review of the premises licence under section 51 Licensing Act 2003 is inappropriate due to length of time a standard review would take, there are serious concerns as to the serious nature of the incident which require immediate resolution. Greater Manchester Police believe that serious crime and serious disorder has occurred at the premises.

Greater Manchester Police (GMP) will say that the premises are associated with serious crime and serious disorder. Serious crime is defined within the statutory guidance as per section 81(3)(a) and (b) of the Regulation of Investigatory Powers Act 2000, which states that the conduct constitutes an offence for which a person 21 years of age or over with no previous convictions could reasonably be expected to be sentenced to imprisonment for 3 years or more. Therefore due to the serious crime and serious disorder which has taken place at the premises GMP feel that it is necessary for an expedited review to take place.

The premises are situated on Longworth Street in the City Centre of Manchester and the premises licence was issued on 02/09/2005. The Premises Licence Holder (PLH) is Laila Leisure Ltd and the Designated Premises Supervisor (DPS) is Frankie Fabowale who has held this position since April 2017.

During the early hours of Sunday 12th September 2021 a male customer was ejected from the premises for disorderly behaviour inside. Shortly after being ejected by security staff the same male has returned to the queue outside the premises and engaged in a further altercation with doorstaff. During this altercation the male offender has stabbed a member of doorstaff in the back. The male was detained by doorstaff and subsequently arrested. A wounding with intent to cause grievous bodily harm crime has been recorded and is currently being investigated.

At approximately 0100hrs on Sunday 19th September 2021 approximately 100 persons who had been queueing on Longworth Street to gain entry to the premises broke through the barriers which were not adequately supervised by doorstaff and 'rushed' the main entrance to the premises. The majority of these persons gained entry to the nightclub upstairs. Security staff required the assistance of police officers to remove the majority of these persons from inside the premises. There were 8 members of doorstaff on duty at this time. A review of CCTV footage highlights that this was not sufficient numbers of staff to suitably control entry of persons into the premises. A number of the doorstaff were not wearing high visibility outer wear nor can SIA licences be seen to be on display for all security staff.

At approximately 0400hrs the same day disorder broke out in the premises. Doorstaff intervened and a number of persons are ejected from the premises. Two males ejected were suspected to be in possession of knives. The males were searched by police and were both found in possession of a knife. Both males were subsequently arrested for possession of an offensive weapon. During the disorder a male customer is in possession of a bottle of spirits that had been removed from its secure fastening to the table. Another male brandishes a metal barrier pole in the middle of the club before it is removed from him by staff.

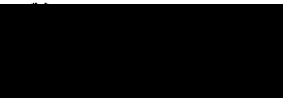
A crime for violent disorder has been recorded by officers attending the scene inside History who witnessed fighting between customers and doorstaff. Officers attending the scene felt that the management and security at the premises had lost proper control of the venue at this stage. At this stage all of the available police resources for the City Centre were in attendance at the venue. Officers were met with aggression and violence outside the venue as they attempted to clear the area of people in attendance.

The powers under sections 53A to 53C of the 2003 Act, are aimed at tackling serious crime and serious disorder, in particular the use of knives.

The powers contained under section 53A of the Licensing Act 2003 are necessary and proportionate in light of the association that the premises has to serious crime and serious disorder.

In the interim Greater Manchester Police would request that the Licensing Authority consider suspension of the Premises Licence until the full review is heard before the committee. Serious Crime and serious disorder has occurred at the premises and until the Licensing Committee hear the full review and all the evidence that will be disclosed, to allow the premises to continue to operate as a licensed premises gives concerns that further crime will occur and place customers and staff in danger. Greater Manchester Police will say that the licensing objectives of the prevention of crime and disorder can only be promoted if the premises licence was suspended until the final determination of the summary review application.

The standard review of the premises licence under section 51 Licensing Act 2003 is inappropriate due to length of time a standard review would take, there are serious concerns in relation to the violence and serious disorder at the premises.

Signature of applicant: 
Date: 20/09/21
Capacity: Licensing Constable

Contact details for matters concerning this application:

Address: **Manchester Town Hall Police Station**
Town Hall Extension
Lloyd Street
Manchester
M2 5DB

Telephone number(s): [REDACTED]

Email: [REDACTED]

Notes for guidance:

1. A certificate of the kind mentioned in the form must accompany the application in order for it to be valid under the terms of the Licensing Act 2003. The certificate must explicitly state the senior officer's opinion that the premises in question are associated with serious crime, serious disorder or both.

Serious crime is defined by reference to section 81 of the Regulation of Investigatory Powers Act 2000. In summary, it means:

- conduct that amounts to one or more criminal offences for which a person who has attained the age of eighteen and has no previous convictions could reasonably be expected to be sentenced to imprisonment for a term of three years or more; or
- conduct that amounts to one or more criminal offences and involves the use of violence, results in substantial financial gain or is conduct by a large number of persons in pursuit of a common purpose.

Serious disorder is not defined in legislation, and so bears its ordinary English meaning.

2. Briefly describe the circumstances giving rise to the opinion that the above premises are associated with serious crime, serious disorder, or both.

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Licensing Committee's Reasons

Name of the Applicant: The Chief Officer of Police, GMP (PC Hamersley on behalf of the Greater Manchester Police)

Premises: History, Deansgate Court, 244 Deansgate, Manchester M3 4BQ

Date: 22nd September 2021

Nature of the Application:

New Premises Licence	Variation of Premises Licence	Personal Licence	Temporary Event Notice	Other applications Please specify
				Summary Review

The committee have listened to and considered the representations made by

Body/ individual

GMP	X
Licensee/representative	X
Written presentations:	X

and have taken both the written and oral representations into account.

In reaching its decision the Committee also considered the Council's Statement of Licensing Policy, the Licensing Act 2003, the Regulations made there under and the Guidance issued by the Secretary of State under Section 182 of that Act and the licensing objectives.

Decision

Suspension of the Premises Licence, with immediate effect, pending full Review to be heard on the 15th of October 2021 at 1pm.

Reasons:

The Committee considered the incidents on the 12th and 19th of September serious enough to warrant the implementation of interim steps; they discounted the deployment of any other alternative due to the lack of control of the premises both internally and externally by the Management, which resulted in knife incidents across two consecutive weeks and also resulted in serious injury.

Staff allowed crowds to remain inside the venue which resulted in further incidents of violence and door staff were not easily identifiable. The Committee considered this posed a serious risk to public safety and undermines the promotion of the LO's of the prevention of Crime and Disorder and Public Safety.

Based on the evidence presented by GMP, the Committee considered the interim steps would enable the venue to review their procedures to implement measures to address the issues and that the interim step of immediate suspension was necessary and proportionate to prevent serious crime and/or serious disorder occurring pending determination of the review of the premises licence.

For the purpose of section 53B(5)(b) of the Licensing Act 2003, immediate notice of this decision was given orally to GMP and the Premises Licence Holder at the Summary Review hearing.

Full Review Hearing Date: **1pm Friday 15th October**



MANCHESTER CITY COUNCIL

LICENSING ACT 2003 PREMISES LICENCE

Premises licence number	050572
Granted	02/09/2005
Latest version	Variation 197747 (granted 17/05/2017)

Part 1 - Premises details

Name and address of premises
History Deansgate Court, 244 Deansgate, Manchester, M3 4BP
Telephone number

Licensable activities authorised by the licence
<ol style="list-style-type: none"> 1. The sale by retail of alcohol*. 2. The provision of regulated entertainment, limited to: <ul style="list-style-type: none"> Live music; Recorded music; Performances of dance; Anything similar to live music, recorded music or the performance of dance. 3. The provision of late night refreshment. <p>* All references in this licence to "sale of alcohol" are to sale by retail.</p>

The times the licence authorises the carrying out of licensable activities

Sale by retail of alcohol							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0600	0600	0600	0600	0600	0600	0600
The sale of alcohol is licensed for consumption both on and off the premises.							
Seasonal variations and Non-standard Timings:							
New Year: From the start time on New Year's Eve to the terminal hour for New Year's Day.							

Live music; Recorded music; Performances of dance; Anything similar to live music, recorded music or the performance of dance							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0600	0600	0600	0600	0600	0600	0600
Licensed to take place indoors only.							
Seasonal variations and Non-standard Timings:							
New Year: From the start time on New Year's Eve to the terminal hour for New Year's Day.							

Provision of late night refreshment							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	2300	2300	2300	2300	2300	2300	2300
Finish	0500	0500	0500	0500	0500	0500	0500
Licensed to take place indoors only.							
Seasonal variations and Non-standard Timings:							
None							

Hours premises are open to the public							
Standard timings							
Day	Mon	Tue	Wed	Thu	Fri	Sat	Sun
Start	1100	1100	1100	1100	1100	1100	1100
Finish	0630	0630	0630	0630	0630	0630	0630
Seasonal variations and Non-standard Timings:							
None							

Part 2

Details of premises licence holder	
Name:	Laila Leisure Ltd
Address:	Basement, 23 Peter Street, Manchester, M2 5QJ
Registered number:	10595356

Details of designated premises supervisor where the premises licence authorises for the supply of alcohol	
Name:	Frankie Fabowale
Issuing Authority:	Manchester City Council

Annex 1 – Mandatory conditions	
Door Supervisors	
<p>1. Only individuals licensed by the Security Industry Authority shall be used at the premises to undertake security activities, which include guarding against: -</p> <ul style="list-style-type: none"> (a) Unauthorised access or occupation (e.g. through door supervision), (b) Outbreaks of disorder, or (c) Damage, <p>unless otherwise entitled by virtue of section 4 of the Private Security Industry Act 2001 to carry out such activities.</p>	
Supply of alcohol	
<p>2. No supply of alcohol may be made under this premises licence:</p> <ul style="list-style-type: none"> (a) At a time when there is no designated premises supervisor in respect of the premises licence or, (b) At a time when the designated premises supervisor does not hold a personal licence or his personal licence is suspended. 	
<p>3. Every retail sale or supply of alcohol made under this licence must be made or authorised by a person who holds a personal licence.</p>	
<p>4. (1) The premises licence holder or club premises certificate holder must ensure that an age verification policy is adopted in respect of the premises in relation to the sale or supply of alcohol.</p> <p>(2) The designated premises supervisor in relation to the premises licence must ensure that the supply of alcohol at the premises is carried on in accordance with the age verification policy.</p>	

- (3) The policy must require individuals who appear to the responsible person to be under 18 years of age (or such older age as may be specified in the policy) to produce on request, before being served alcohol, identification bearing their photograph, date of birth and either –
- (a) a holographic mark, or
 - (b) an ultraviolet feature.
5. (1) A relevant person shall ensure that no alcohol is sold or supplied for consumption on or off the premises for a price, which is less than the permitted price.
- (2) For the purposes of the condition set out in (1) above–
- (a) “duty” is to be construed in accordance with the Alcoholic Liquor Duties Act 1979
 - (b) “permitted price” is the price found by applying the formula–

$$P = D + (D \times V)$$
 where –
 - (i) P is the permitted price,
 - (ii) D is the amount of duty chargeable in relation to the alcohol as if the duty were charged on the date of the sale or supply of the alcohol, and
 - (iii) V is the rate of value added tax chargeable in relation to the alcohol as if the value added tax were charged on the date of the sale or supply of the alcohol;
 - (c) “relevant person” means, in relation to premises in respect of which there is in force a premises licence –
 - (i) the holder of the premises licence,
 - (ii) the designated premises supervisor (if any) in respect of such a licence, or
 - (iii) the personal licence holder who makes or authorises a supply of alcohol under such a licence;
 - (d) “relevant person” means, in relation to premises in respect of which there is in force a club premises certificate, any member or officer of the club present on the premises in a capacity which enables the member or officer to prevent the supply in question; and
 - (e) “valued added tax” means value added tax charged in accordance with the Value Added Tax Act 1994.
- (3) Where the permitted price given by paragraph (2)(b) would (apart from this paragraph) not be a whole number of pennies, the price given by that sub-paragraph shall be taken to be the price actually given by that sub-paragraph rounded up to the nearest penny.
- (4) (a) Sub-paragraph (4)(b) applies where the permitted price given by paragraph (2)(b) on a day (“the first day”) would be different from the permitted price on the next day (“the second day”) as a result of a change to the rate of duty or value added tax.
- (b) The permitted price which would apply on the first day applies to sales or supplies of alcohol which take place before the expiry of the period of 14 days beginning on the second day.
6. (1) The responsible person must ensure that staff on relevant premises do not carry out, arrange or participate in any irresponsible promotions in relation to the premises.
- (2) In this paragraph, an irresponsible promotion means any one or more of the following activities, or substantially similar activities, carried on for the purpose of encouraging the sale or supply of alcohol for consumption on the premises –
- (a) games or other activities which require or encourage, or are designed to require or encourage, individuals to –
 - (i) drink a quantity of alcohol within a time limit (other than to drink alcohol sold or supplied on the premises before the cessation of the period in which the responsible

person is authorised to sell or supply alcohol), or

- (ii) drink as much alcohol as possible (whether within a time limit or otherwise);
 - (b) provision of unlimited or unspecified quantities of alcohol free or for a fixed or discounted fee to the public or to a group defined by a particular characteristic in a manner which carries a significant risk of undermining a licensing objective;
 - (c) provision of free or discounted alcohol or any other thing as a prize to encourage or reward the purchase and consumption of alcohol over a period of 24 hours or less in a manner which carries a significant risk of undermining a licensing objective;
 - (d) selling or supplying alcohol in association with promotional posters or flyers on, or in the vicinity of, the premises which can reasonably be considered to condone, encourage or glamorise anti-social behaviour or to refer to the effects of drunkenness in any favourable manner;
 - (e) dispensing alcohol directly by one person into the mouth of another (other than where that other person is unable to drink without assistance by reason of disability).
7. The responsible person must ensure that free potable water is provided on request to customers where it is reasonably available.
8. The responsible person must ensure that –
- (a) where any of the following alcoholic drinks is sold or supplied for consumption on the premises (other than alcoholic drinks sold or supplied having been made up in advance ready for sale or supply in a securely closed container) it is available to customers in the following measures –
 - (i) beer or cider: ½ pint;
 - (ii) gin, rum, vodka or whisky: 25 ml or 35 ml; and
 - (iii) still wine in a glass: 125 ml;
 - (b) these measures are displayed in a menu, price list or other printed material which is available to customers on the premises; and
 - (c) where a customer does not in relation to a sale of alcohol specify the quantity of alcohol to be sold the customer is made aware that these measures are available.

For the purposes of conditions 6, 7 and 8 above, a responsible person in relation to a licensed premises means the holder of the premise licence in respect of the premises, the designated premises supervisor (if any) or any individual aged 18 or over who is authorised by either the licence holder or designated premises supervisor. For premises with a club premises certificate, any member or officer of the club present on the premises in a capacity that which enables him to prevent the supply of alcohol.

Annex 2 – Conditions consistent with the operating schedule

1. The safe maximum number of persons allowed to be present in the premises shall be risk assessed by the Premises Licence Holder and a copy of the Risk Assessment shall be available to the Responsible Authorities upon request. Overcrowding in such a manner as to endanger the safety of the persons present or to cause undue interference with their comfort shall not be allowed in any part of the premises. No persons other than official stewards or other staff on duty at the premises shall be permitted to stand in any passage, gangway or staircase leading to an exit from the premises so as to obstruct means of egress.
2. There shall be an installation of strategically located closed circuit TV cameras recording 24 hours daily inside and outside the premises to deter and monitor any illegal activity. Recorded images shall be retained for 31 days and shall be available to Greater Manchester Police upon request.
3. The CCTV system shall be in operation any time a person is in the premises. Where CCTV is recorded onto a hard drive system any DVD subsequently produced will be in a format so it can be played back on a standard PC or DVD player. Any person left in charge of the premises shall be

trained in the use of any such CCTV equipment and be able to produce CCTV images to an Officer from a Responsible Authority upon request.

4. Effective lighting shall be maintained and operated on all internal and external aspects of the premises. In addition Management shall ensure that the level of external illumination shall be improved prior to the opening of the premises. The lighting level shall be maintained thereafter with regular documented service checks.
5. All staff and management shall be provided with adequate and suitable training to enable them to deal with incidents of disorder within the premises.
6. All staff and management shall be provided with training in alcohol awareness and such training shall be documented.
7. Management and staff shall be trained to identify customers who may be suffering adversely from the effects of excessive alcohol.
8. Management and staff shall be provided with adequate and suitable training in the legislation regarding the selling of alcohol to persons under the age of 18 years and shall be vigilant to ensure compliance.
9. The management shall conduct an ongoing risk assessment in relation to the search policy operated at the premises and if necessary an effective search policy shall be implemented to ensure that drugs and offensive weapons are not brought onto the premises by patrons.
10. Management of the premises shall subscribe to Night Net.
11. Known offenders or drug dealers shall not be permitted on the licensed premises. Information regarding known offenders / drug dealers shall be shared with the Crime Reduction Officer and City Centre Safe Team within a reasonable period of time.
12. Any person found using drugs shall be removed from the premises. Any person found to be dealing drugs shall be detained and the police informed immediately. Drugs seized shall be handed over to the police.
13. Management and staff shall ensure that the premises and the area immediately surrounding the exterior of the premises are cleaned on a regular basis and remain free from debris and litter.
14. Management shall ensure adequate supervision of customers and make regular glass collections when required.
15. Only polycarbonate containers shall be used on any night targeted at students.
16. Public liability insurance shall be maintained for the premises.
17. Staff shall be trained in first aid and emergency procedures. All training and incidents shall be recorded in writing.
18. A safety plan shall be implemented and shall include fire safety and maintenance inspections.
19. Firefighting equipment shall be maintained and serviced according to the manufacturer's instructions.
20. Emergency exits shall remain unlocked and free from obstruction both inside and outside at all times.
21. An evacuation procedure which includes emergency exit from the premises by disabled customers shall be implemented at the premises and all staff shall be fully briefed in the procedure.
22. Management shall ensure that staff keep an eye out for undesirable activities and that Managers take the appropriate action where discovered.
23. Management and staff shall make regular checks to ensure the toilets are well maintained and clear of all spillages.
24. Refuse shall be regularly removed from the premises in a manner so as not to cause unreasonable disturbance to local residents.
25. Refuse shall not be emptied into external receptacles, or waste collected from the premises between

2300 and 0700.

26. The licence holder shall ensure that an adequate number of secure facilities for the disposal of glass containers is provided within the premises.
27. Management and staff shall ensure that glasses are collected regularly; tables are cleared and cleaned regularly throughout the premises.
28. Any spirit, champagne or wine bottles served shall be secured to a table/ice bucket or held within a cradle.
29. Waiting staff shall be employed to serve drinks to tables at the premises.
30. Noise or vibration shall not emanate from the premises so as to cause a nuisance to nearby properties.
31. The management shall ensure that all windows on the premises remain closed whenever regulated entertainment consisting of amplified music is being played.
32. Persons under the age of 18 shall not be allowed entry to the premises.
33. Anyone who appears to be under 18 must produce ID which must be photographic proof of age such as a proof of age card, passport photo card, driving licence or citizen card. This shall be achieved by implementation of a Challenge 21 Policy.
34. Prominent, clear and legible notices shall be displayed throughout the premises advising customers on the laws relating to children and alcohol and the purchasing of alcohol on behalf of children.
35. Door staff shall wear some form of high visibility outer wear.
36. Door supervisors shall be employed to such a number as the management of the premises consider sufficient to control entry of persons to the premises and to keep order on the premises when they are used for a licensed activity.
37. A written record shall be kept on the premises by the Designated Premises Supervisor of all door supervisors employed and a register kept for that purpose. That record shall contain the following details:
 - The door supervisor's name, date of birth and home address
 - His/her Security Industry Authority number
 - The time and date he/she starts and finishes duty
 - The door supervisor must sign each entry
38. The licence holder and/or a member of staff shall attend at least 6 local club and pub watch meetings annually.
39. No persons shall be permitted entry to the premises after 0400.

QUEUE MANAGEMENT POLICY

40. Door supervisors shall monitor any queuing for entry to the premises and ensure so far as is possible that any noise emanating from queuing patrons is kept to a minimum.
41. At least one CCTV camera shall be positioned at the entrance to the premises to capture images of all customers entering or leaving.
42. Any person who tries to gain entry to the premises and appears intoxicated or who is involved in disorderly conduct shall be denied access to the premises.

DISPERSAL POLICY

43. Music - consideration shall be given to the volume levels, type of music played coupled with the usage of lighting levels designed to encourage the gradual dispersal of patrons during the last part of the evening.
44. Door personnel, and management staff, shall be employed outside the premises and shall assist with the orderly and gradual dispersal of patrons.
45. Staff Members (including door personnel) shall advise patrons to leave the premises quickly and quietly out of respect for our neighbours.
46. In order to assist in the orderly dispersal of customers towards the end of the evening, two door

supervisors' shall be positioned at the junction of Longworth Street and St John Street to ensure dispersal towards Deansgate. The door supervisors' shall be in position for at least 30 minutes before and 30 minutes after the premises close. The door supervisors' shall wear high visibility clothing and shall have Nitnet radio system in their possession at all times. The door supervisors' are to remain in position until both Longworth Street and St John Street are clear of patrons of the premises.

47. Notices shall be displayed requesting our customers to leave quietly and in an orderly manner out of consideration to neighbours and their attention shall be drawn to these notices by members of staff (including door personnel).
48. We shall ensure the removal of all bottles and drinking receptacles from any patron before exiting the premises.
49. Management and staff shall actively discourage our customers from assembling outside the premises at the end of the evening.
50. Management and staff shall come to an arrangement with a private hire taxi company whose telephone number shall be provided to customers to use on the basis that such company shall operate a ring back system and not sound horns when collecting their fare. Any patrons awaiting the arrival of a taxi shall be encouraged to wait inside the premises.
51. Customers shall be directed towards taxis which shall not be permitted to collect their fare on Longhurst Street and shall be directed to St Johns Street. There shall be adequate number of door supervision to ensure the safe monitoring and escorting of customers to taxis between the club entrance and St Johns Street.
52. Consideration shall be given to staff departures. Staff shall be instructed to leave the premises quietly and to request that any waiting taxis do not leave their engines running or sound their horns whilst waiting.

SMOKING POLICY

53. A delineated smoking area shall be provided for those patrons of the premises who wish to smoke.
54. The smoking area shall be in range of the CCTV system.
55. Management shall ensure that a nominated member of staff shall supervise the area after 0000.
56. Suitable receptacles shall be provided and maintained for the disposal of cigarette litter within the area.
57. Signs shall be displayed within the smoking area requesting customers keep noise to a minimum.
58. Patrons who disregard signage and/or verbal instructions may not be readmitted to the premises and may be barred from the premises in future.

Annex 3 – Conditions attached after hearing by the licensing authority

1. Windows and doors (except for the ground floor door) shall be closed while regulated entertainment is taking place save for access and egress.
2. Regular external checks shall be made while regulated entertainment is taking place to ensure that nuisance is not caused to nearby residential properties.
3. All associated external equipment and plant shall be operated so as to not cause a nuisance to nearby noise sensitive properties.
4. IDSCAN system shall be introduced at the premises.

Annex 4 – Plans

See attached

QUEUE MANAGEMENT POLICY

1. Door supervisors shall monitor any queuing for entry to the premises and ensure so far as is possible that any noise emanating from queuing patrons is kept to a minimum.
2. At least one CCTV camera shall be positioned at the entrance to the premises to capture images of all customers entering or leaving.
3. Any person who tries to gain entry to the premises and appears intoxicated or who is involved in disorderly conduct shall be denied access to the premises.
4. With regard to the VIP patrons a section of the entrance shall be dedicated to such a purpose.

DISPERSAL POLICY

5. Music - consideration shall be given to the volume levels, type of music played coupled with the usage of lighting levels designed to encourage the gradual dispersal of patrons during the last part of the evening.
6. Door personnel, and management staff, shall be employed outside the premises and shall assist with the orderly and gradual dispersal of patrons.
7. Staff Members (including door personnel) shall advise patrons to leave the premises quickly and quietly out of respect for our neighbours.
8. In order to assist in the orderly dispersal of customers towards the end of the evening, two door supervisors' shall be positioned at the junction of Longworth Street and St John Street to ensure dispersal towards Deansgate. The door supervisors' shall be in position for at least 30 minutes before and 30 minutes after the premises close. The door supervisors' shall wear high visibility clothing and shall have Nitnet radio system in their possession at all times. The door supervisors' are to remain in position until both Longworth Street and St John Street are clear of patrons of the premises.
9. Notices shall be displayed requesting our customers to leave quietly and in an orderly manner out of consideration to neighbours and their attention shall be drawn to these notices by members of staff (including door personnel).
10. We shall ensure the removal of all bottles and drinking receptacles from any patron before exiting the premises.
11. Management and staff shall actively discourage our customers from assembling outside the premises at the end of the evening.
12. Management and staff shall come to an arrangement with a private hire taxi company whose telephone number shall be provided to customers to use on the basis that such company shall operate a ring back system and not sound horns when collecting their fare. Any patrons awaiting the arrival of a taxi shall be encouraged to wait inside the premises.
13. Customers shall be directed towards taxis which shall not be permitted to collect their fare on Longhurst Street and shall be directed to St Johns Street. There shall be adequate number of door supervision to ensure the safe monitoring and escorting of customers to taxis between the club entrance and St Johns Street.
14. Consideration shall be given to staff departures. Staff shall be instructed to leave the premises quietly and to request that any waiting taxis do not leave their engines running or sound their horns whilst waiting.

SMOKING POLICY

15. A delineated smoking area shall be provided for those patrons of the premises who wish to smoke.
16. The smoking area shall be in range of the CCTV system.
17. Management shall ensure that a nominated member of staff shall supervise the area after 0000.

18. Suitable receptacles shall be provided and maintained for the disposal of cigarette litter within the area.
19. Signs shall be displayed within the smoking area requesting customers keep noise to a minimum.
20. Patrons who disregard signage and/or verbal instructions may not be readmitted to the premises and may be barred from the premises in future

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Resident 1

From: [REDACTED]
Sent: 23 September 2021 11:26
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: [REDACTED]
Subject: Fwd: Nightclub History

Aisha / Gary

Please see email below

This are [REDACTED] concerns [REDACTED]

As you will see it is quite worrying and concerning for her and gets the message across of the issues we are facing as [REDACTED]

Please feel free to use these as evidence of all [REDACTED] t [REDACTED]

best wishes

[REDACTED]

[REDACTED]

[REDACTED]

[REDACTED] n. [REDACTED]

Begin forwarded message:

From: [REDACTED]

Subject: Nightclub History

Date: 23 September 2021 at 11:07:24 BST

To: [REDACTED]

Hi [REDACTED] please can you forward this to the correct person, thanks

To whom it may concern

I live in [REDACTED] and wanted to air my concerns over the History nightclub, since it has reopened.

I know you've been liaising with [REDACTED] regarding this and he has been active on behalf of all [REDACTED], however I wanted to also raise the issues I have had.

On the nights when the club is open, I have been extremely worried and frightened about coming [REDACTED] by myself and have had to always ask somebody to ensure I get back safely. There are a large number of people directly outside [REDACTED] building and sat on [REDACTED] doorstep. I have to ask them to move [REDACTED] which hasn't always been received well.

There feels like a lot of tension surrounding the building and it is obvious due to the numerous empty balloon cyclinders and what I believe are empty cocaine bags that drugs are being taken.

The noise which I can only compare to rave like levels continues from 11pm until 5am or even 6am.

There is high tension in the air and on many occasions there is a pool of vomit and empty alcohol bottles [REDACTED]

I have also been woken on more than one occasion at various times in the early hours by my doorbell continuously being pressed.

Then I hear that a stabbing has taken place on the evening of sat 11th of sept, as a female living on my own this causes me anxiety and is dangerous.

When I purchased the property I wasn't aware that a nightclub [REDACTED] and although I accept I live in the city and noise is to be expected I didn't think that in what is predominantly a residential area this level of danger and noise would be prevalent.

Thank you for hearing and considering my concerns and I look forward to an improved and safer living situation

If you would like to contact me direct regarding any of the above please do not hesitate to call me on [REDACTED]

[REDACTED]

Resident 2

From: [REDACTED]

Sent: 30 September 2021 08:28

To: Premises Licensing <Premises.Licensing@manchester.gov.uk>

Cc: [REDACTED]

Subject: History club licence

The late night revels that take place here have a depressing effect on local residents.

The noise, the detritus left around each time , the crowds milling about on the nearby streets cause disruption to people who actually live nearby.

[REDACTED]

Resident 3

From: [REDACTED] >

Sent: 30 September 2021 08:42

To: Premises Licensing <Premises.Licensing@manchester.gov.uk>

Subject: History Nightclub

Reference:

History LPU263973/AM2

premises.licensing@manchester.gov.uk

[REDACTED]
[REDACTED]

In general I have found the City, Castlefield and Deansgate to be safe and my wife and I have enjoyed [REDACTED]. A residential property in an urban area has always come with an acceptance of the need for a nightlife economy and a level of noise on weekends that accompanies this.

In light of the recent issues at History and being aware of the licencing objectives I feel it is necessary to share incidents I have directly observed and believe wholeheartedly to be linked to the History establishment.

Throughout August & September we were woke regularly at 3am -4am on Friday and Saturday night, rolling into Sunday. The most serious of these incidents involved four cars and there occupants drinking, playing phenomenally loud music and doing "Whippets", Nitrous Oxide canisters, at 4am. This resulted in me calling the Police and sending ASB reports. I collected one hundred and fifty one used canisters the next morning.

Here are some of the incidents that I witnessed. I made reports to the ASB Team and PC Joshua Lee and Councillor Joan Davies. I should add I have never in over ten years of living in the city, ever made a complaint to the Police. I was not even aware an ASB Team existed as I had never had the need to report a nuisance.

31st/1 August 430am TONMAN St

Four cars, occupants on the street, playing incredibly loud music, taking Whippets. 60 canisters recovered. I did make a call to 101 and registered this with GMP reference [REDACTED]

3rd/4th/5th September 3m - 4m numerous people used the residents car park at [REDACTED] to take Nitrous Oxide canisters. I collected 80 plus used canisters.

10/11th September 3.30am-430am TONMAN St

People in "Supercars", playing music incredibly loudly, taking Whippets. On Sunday 12th morning I collected 151 canisters.

18th/19th September TONMAN st

3am-4am People doing whippets, playing loud music. 16 canisters collected.

When History is not open we do not have this severe level of disruption from excessive noise and drug taking. The recent Castlefield Bowl week of Music resulted in zero noise after 1030/11am and no incidents of drug taking or loud music from the attendees to the seven nights of concerts.

Our sleep was deeply affected by the incidents. I am convinced these relate to the History establishment. Particularly as they take place from 3am onwards and are always large groups.

We do not feel safe for the first time and I have lived in the City since [REDACTED]

We now try to be away at weekends but with the ongoing Covid issues this is not always possible.

The sleep deprivation affects the beginning of the working week. My wife has become increasingly unhappy and anxious on Friday nights and desperate on Saturday nights, fearing she will be woken at 3am. Her work has been affected and she has begun to look for property outside of Manchester and we are considering [REDACTED]. This is something I do not want to do as I deeply love living here but I would leave if her health and happiness would be restored.

I have never experienced such profound street disturbances in over ten years of living [REDACTED] or witnessed so much recreational drug use as I have in the past two months. The tone of the night life around the South end of Deansgate has aggressively changed since History became a more established late night venue.

I would ask that you consider my representation and acknowledge it is relevant as the licencing committee has an obligation to consider the wider impact the History establishment has on the area. I believe this is noted in the MCC policy.

I absolutely acknowledge that I live in a vibrant and busy city. I accept a level of noise and nightlife and understand this is vital to the economy of the city and the North West and I support it.

But the disruption we have been a party to is aggressive, frightening and incredibly anti social. The scale that it escalated to over such a short period of time was incredibly worrying.

I would ask that -

The feelings of residents [REDACTED] are taken into consideration as members of the public who contribute to the economic life of the city and MCC.

I would ask that action needs to be taken to stop the disturbances and preserve public safety. Reduced the operating hours. Improved dispersal policy. And suggest that exiting to only be to Deansgate or Artillery street.

Yours sincerely

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Resident 4

From: [REDACTED] >

Sent: 30 September 2021 11:29

To: Premises Licensing <Premises.Licensing@manchester.gov.uk>; Joan Davies

<[REDACTED]>

Subject: Submission to the licencing review: Premises: History Reference: LPU263973/AM2

Dear Sirs

Please accept this formal representation from me regarding the licencing conditions for History nightclub on Longworth Street, Manchester. I understand that there will be a licencing hearing to consider all representations and that the deadline for my submission is midnight on 4 October 2021.

I live [REDACTED], which I [REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

We moved into the [REDACTED]. When we first moved here there was the expected night-time passing noise of people making their way home using Byrom Street and Camp Street as a cut through to trams and buses from Spinningfields. This was low level transient noise, for the most part, and was quickly dispersed as people were on a moving route and simply passing through on their way to somewhere else. It was also mainly contained between the hours of 11pm and 2am on Thursday to Saturday evenings.

Over those five years the level of people and the type of behaviours we have seen have increased and changed. We now have loitering in cars, fly parking in our car park playing very loud music and often passing drugs (nitrous oxide for the most part) around as they stand next to and sit in their cars shouting and laughing loudly. This happens from around 11pm right through to 4am and 5am in the morning. We have also seen an increase in toileting [REDACTED] which means I have had to go out with a mop bucket of disinfectant water and a brush to swill this off (faeces and urine) in the mornings.

I have had to watch girls totter down our path on high heels, squat, push their knickers to one side and urinate [REDACTED] They even wiped themselves with tissues and threw those onto the path too.

[REDACTED] and gets at least one large black bin bag full of empty alcohol bottles, nitrous oxide canisters, items of lost clothing and cigarette butts amongst other unsavoury items that people have discarded.

It is by no means unusual for us to still be awake at 4am and beyond on a weekend evening. [REDACTED] [REDACTED] and the noise from around 11pm to 4am and 5am is unrelenting. There is also the added anxiety of hearing crashes and bangs, and you wonder what damage is being done outside. [REDACTED] is a risky endeavour, as you are likely to be spotted and are often threatened with bricks through windows etc.

Just one example of this was an early morning and very frightening exchange with two very aggressive young men as we were leaving [REDACTED] (around 5am). My husband was threatened

with violence for simply picking up a kebab wrapper that was lying on the [REDACTED] r [REDACTED]. My husband did not previously acknowledge or engage with the men at all. It was a totally unprovoked intimidation. We said nothing to them, but we ran to our car and got in, locking the doors and driving away as quickly as we could. They were laughing at our distress. I was terrified and shaking for quite a while afterwards.

Being out and about at these times is a frightening experience. We have been verbally abused simply for walking through groups of people loitering on weekend evenings, [REDACTED] several times. We haven't and wouldn't engage with them, so it is totally unprovoked. [REDACTED], I feel very unsafe and have had to change my social behaviour to ensure that if I do go out to eat or meet friends, I am back in the [REDACTED] and safe by 11pm.

We do try to be away for Bank holidays, as the extension of behaviour over a long weekend is miserable. So, we have to travel hundreds of miles (we have no close family) to stay elsewhere during these times. It feels a bit like being a refugee.

We have even spent £5k of our life savings replacing our windows with acoustic glass to try to deaden the noise, but this has had minimal effect.

Lockdown has been heaven for us, as we have been able to exercise our right to the peaceful enjoyment of our property unmolested and undisturbed. Since History opened back up that respite disappeared, and we have had a return to usual behaviours.

The recent temporary closure of History has again provided significant respite to some of the nefarious activities we are forced to suffer at weekends. In particular, the partying [REDACTED] [REDACTED] and the solicitor's office car parks that back onto Camp Street, and the amount of toileting and littering has significantly decreased. The time scale has also decreased, now being mainly between midnight and 2am, which whilst still not perfect, is more manageable because it is over sooner and is of less intensity.

[REDACTED] and the sleepless nights have affected both our abilities to present ourselves in a fit state to work on Monday mornings due to sleep deprivation. I am seriously having to consider early retirement because I cannot manage the effects of living here with the constant sleep deprivation and holding down a difficult and demanding full time job. Such a move was never in my long-term plan and would have a serious and negative effect on our financial situation. To suddenly go from £50k a year to a £12k pension would seriously affect our lives. And taking my pension early would seriously damage my pension pot later in life, when I am likely to need it most.

I am making this representation because I am aware of the council's licensing objectives, which are:

- (I) The prevention of crime and disorder
- (II) The prevention of public nuisance
- (III) Public safety

(IV) The protection of children from harm

As it stands it is our lived experience that the first three items are not being met by the current licencing conditions as they appear to the History club.

We, [REDACTED], have reported these issues on many occasions, but sadly the council's antisocial behaviour team has been unable to help us. The police are too busy trying to manage Piccadilly gardens (this is what we are constantly told).

We actually [REDACTED] to try to escape before it all started up again. Sadly, because no one wants to live in the city now, and are predominantly moving out to the suburbs and countryside [REDACTED] So, we are trapped with no end in sight.

No sensible person should expect that a city would be pin drop quiet. We have certainly enjoyed the vibrancy of Manchester city centre, and indeed this was one of our reasons for moving into the city in the first place.

However, we would implore the council licencing team to take on board the effects of this unmanaged fall out of its night-time economy expansion for the good of its tax paying residents. The council must accept that the area of St Johns is now predominantly residential and respect and protect the residents who live and work here. It must also recognise the impact of these behaviours on residents who do not live in tower blocks, high up enough to mitigate street noise.

It appears to us, sitting in the middle of and suffering the unintended effects of the night-time economy that we have been disregarded and marginalised in the council's aim to support night-time businesses and night-time visitors from the suburbs.

I am very concerned that one of us [REDACTED] will end up as another Gary Newlove, and that as a largely older group of people ([REDACTED] is over 50 years of age), our remaining years will continue to be blighted by the failure to manage the fall out of the council's preference to prioritise business over people. Supporting this fear is the very reason why the club has been temporarily closed, due to a stabbing.

As far as the History club is concerned, at the very least we believe that a reduction in operating hours, to finish at 2am like many other clubs and bars in the city centre, and a better management of crowds leaving the club is desperately needed. No one wants to stop anyone having fun, but when this starts to affect the lives of other citizens it needs to be properly managed.

For example, if the hours of business were reduced to the same as other late night venues in nearby areas like Spinningfields (e.g. 2am), we could at least get some sleep at the weekend, people would be less inclined to congregate here as it is presently one of the last places to end up and linger after other places are shut, and if the only exit points were down Artillery Street and straight onto Deansgate, this would go a long way to reducing the impact on St John's residents.

We would be grateful if the licencing team could take on board our comments and please, please help us.

I would be grateful for a reply email to confirm your receipt of this submission.

Yours faithfully

[REDACTED]

Resident 5

From: [REDACTED]
Sent: 30 September 2021 14:34
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: [REDACTED]
Subject: History Bar

*Dear Committee Members,
I wish to request that you do not re-instate the license of the History Bar on the terms prior to the suspension.
I do this because the customers of the bar have caused considerable nuisance to me by loud noise from people and vehicles at 4,5 and 6 am outside [REDACTED]*

*There is also evidence of drugs being taken and many nitrous oxide canisters are left in the Estate and adjoining streets.
The closing time of the club was much too late in the morning, and given the recent tragic events, if you were to re-instate the license, I feel a closing time of 12 midnight would be more appropriate. This would give the police more resources to supervise the bar, rather than 2am when their manpower is more stretched.*

Yours sincerely,

[REDACTED]
[REDACTED]

Resident 6

From: [REDACTED]

Sent: 30 September 2021 15:05

To: Premises Licensing <Premises.Licensing@manchester.gov.uk>

Subject: History Bar

Dear Sirs,

I am writing to object to the licensing application on behalf of the History Bar to reinstate its licence, currently suspended.

I [REDACTED] There are frequent late night disturbances which I believe emanate from clients of the bar, leaving in a drunken state,

continuing to congregate even after leaving the premises. They use the private car park [REDACTED] [REDACTED] for their rowdy conversations. There are frequent signs of drug taking such as needles left in the garden areas which is unsafe.

Please can you take every step available to you to get rid of this nuisance behaviour from our otherwise quiet residential area.

Many thanks

[REDACTED]

[REDACTED]

[REDACTED]

Resident 7

From: [REDACTED]

Sent: 01 October 2021 08:02

To: Premises Licensing <Premises.Licensing@manchester.gov.uk>; [REDACTED]
[REDACTED]

Subject: Licence no 050572 History

[REDACTED]

[REDACTED]

[REDACTED]

Dear Sirs,

I have [REDACTED]. I am not generally unduly disturbed by noise but I have noticed a particularly increased noise of rowdy crowds of people in the last few years and very markedly in the last few months in the early hours of the morning.

I have read the licensing objectives on your website and I have concluded that the opening times of these local premises are breaking the objectives of the prevention of crime and disorder and the prevention of public nuisance.

I do go round the complex from time to time in the mornings picking up litter and the increase in litter and faeces recently is noticeable. There are frequently signs of urination. I can only say that rowdy behaviour on Quay Street or Deansgate has always been less obvious in the past. The position of the litter and filth seems to be on the Camp Street/ Culvercliff Walk and Longworth Street sides of the complex. Although we suffer a great deal from litter [REDACTED] it is markedly increased at weekends and urination and faeces is a more recent occurrence in the last few years.

It is usual, in more recent years, to hear rowdy shouting and music in the early hours of the morning when I never noticed it in previous years. I have not noticed it recently when this licence was suspended.

[REDACTED]

[REDACTED]

I should like to see a reduction in the licensing hours so that all the local venues close at 2am. That seems to me more sensible, as the extension of hours which this venue has, seems to be collecting people who are already drunk and aggressive from alcohol or drugs and magnifying the problems. This particular venue is the only one so near to [REDACTED] as to create a really high level of sound. Sounds on Quay Street and Deansgate tend to be more muffled and not so intrusive.

Yours faithfully

[REDACTED]

From: [REDACTED]

Sent: 04 October 2021 08:18

To: [REDACTED]; Premises Licensing

<Premises.Licensing@manchester.gov.uk>; [REDACTED]

Cc: [REDACTED]

Subject: Re: Licence no 050572 History

[REDACTED]

History Nightclub: LICENCE 050572

Dear Ms Maqsood,

I should like to add to my representation that over the recent week end when these premises were closed I noticed clearly much less noise, particularly after 2am, much less litter and less rowdy behaviour in the early hours. I am not able to be more precise about the start of the increase I have mentioned. I can only say it has been in the last few years. However the experience this week end has convinced me that the operation of History has largely contributed to the problem.

Yours sincerely

[REDACTED]

Resident 8

From: [REDACTED]

Sent: 30 September 2021 18:02

To: Premises Licensing <Premises.Licensing@manchester.gov.uk>

Cc: [REDACTED]

Subject: Licensing application History, Longworth Street, Manchester M3

Dear Sirs

[REDACTED]

I wish to state my objection to the licensing application which is due to be heard in early October for History nightclub/bar. My objection is primarily on the grounds of public disturbance, with a secondary concern about safety of people and property.

[REDACTED] and since the opening of History late at night I have experienced much increased noise from considerable numbers of people partying outside [REDACTED] as late as 4 a.m. with subsequent loss of sleep. Many often appeared to be drunk and I have also witnessed fighting. Apart from the noise created, that activity has also created an unprecedented amount of litter in Byrom Street and the car park, including broken bottles. I am reluctant now to invite guests at the weekend because some have found it very unpleasant to be returning late at night.

I would appreciate it very much if you would take my concerns into consideration when reviewing the licence renewal application.

Best Regards

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Resident 9

From: [REDACTED]
Sent: Saturday, October 2, 2021 3:56:35 PM
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: [REDACTED]
Subject: History Nightclub Licence Renewal

[REDACTED]
[REDACTED] For most of that time this has been a quiet and peaceful area of Manchester City centre. However, with the granting of late night licences to businesses in the immediate area over the last few years that peace and quiet, mostly at weekends, has disappeared and been replaced by noisy and rowdy antisocial behaviour and worse, late into the night. This takes the form of people coming down the road (Camp Street), usually from midnight onwards, shouting and swearing with the occasional fight. In addition there are cars racing down the road, revving engines or parked for short or longer periods playing loud music. There is significantly more traffic on a Saturday night between 11:00pm to 07:00am than at any time during the day. A recent clean up of 100 meters of Camp Street on a Sunday morning produced more than 50 discarded gas canisters. Measures have been taken on the estate to discourage some people, usually very drunk, from entering the estate and urinating.

The peak of the problems were usually around 02:00am but since History Nightclub was granted a 06:00am licence not only has the problem become significantly worse but now continues until around 07:00am in the morning. The result is sleepless nights, usually at weekend and particularly on Bank Holiday weekends. It has reached a point where on a Saturday night I now sleep on the floor of my living room, [REDACTED]. I am also in the process of obtaining quotes to replace my perfectly good bedroom windows to ones with acoustic glass in an attempt to reduce the noise.

In short, refusing a licence for this nightclub I realise would not solve all our problems but I suggest it would help considerably. Failing this then reducing the closing time, I am convinced, would have an effect in limiting the duration of the problems we are experiencing.

It is difficult for me to adequately convey the extent the antisocial behaviour is having on the quality of life for both my neighbours and myself. We find ourselves caught up and having a feeling of helplessness to do anything about it. I am sure from continuous conversations with my neighbours that I am representing their views and hope you will take this submission into account.

[REDACTED]

Resident 10

From: [REDACTED]

Sent: Sunday, October 3, 2021 12:18:41 PM

To: Premises Licensing <Premises.Licensing@manchester.gov.uk>

Subject: History review of premises licence

Ref: LPU263973/AM2

Premises: History, Deansgate Court, 244 Deansgate, Manchester, M3 4BQ

This email is written in support of GMP and their application to review the license of History.

[REDACTED]
[REDACTED].

Incidences of drug taking (inhaling Nitrous Oxide) are regularly seen from [REDACTED] as cars fly-park on the Ashill garage forecourt, often playing loud music and frequently dumping their used whippet cartridges before departing. Some cars are only parked for a short time, other people leave their cars and walk off up St. John Street in the direction of History and Deansgate. The rubbish bin storage is commonly used as a urinal by the car occupants. My neighbours report the same.

The above is never seen during daylight hours weekday or weekend, and only rarely on mid-week nights. However, on weekends Fri-Sunday between 2300 - 0500 this anti-social behaviour is almost guaranteed.

In the past I have confronted people fly-parking and urinating on the private grounds of the estate, but this behaviour has become so commonplace now that I just accept it as a price to pay for living in Manchester City Center.

Regards

[REDACTED]
[REDACTED]
[REDACTED]

Resident 11

From: [REDACTED]

Sent: Sunday, October 3, 2021 10:29:39 AM

To: Premises Licensing <Premises.Licensing@manchester.gov.uk>

Cc: [REDACTED]

Subject: Re: History Nightclub

Dear Sir,

I would like to support the revoking of the very late licence for The History Club!

The premise's used by the History Club have always been a problem, (even before the History Club arrived on the scene), and I must question why the licensing authorities keep giving a licence out for late hours use to this premise, without consideration to the surrounding residential developments.

[REDACTED] have complained in the past about late night party revellers using our car park and gardens as a public toilet! We also experience clubbers using our car park to fly park whilst visiting The History Club, and other late night licenced establishments.

At a weekend the club attracts people selling drugs outside the establishment, and also at the entrance to the St.Johns Street Development. There are also drivers who slowly drive up Camp Street, causing a nuisance, being supplied with drugs, and generally making a public nuisance. You also get drivers pulling up to the inside of the garage access space, on Camp Street, so as the driver and passengers can relieve themselves!

At the closing of the club at 6.00 at a weekend, that's when the real fun starts! Clubbers who have fly parked, like to argue and scream, before getting in their cars, slamming all the doors, putting music nice and loud, and then driving off!

Why does this club have to open so late?

The city council over the many years that St. Johns Gardens has existed, plus all the other residential developments around the Deansgate hub encouraged by the city council to move into the city, should be given some consideration when giving out late night licences. The police know this problem exists at a weekend so why can't any resources be found to discourage the anti-social

behaviour. On many occasions I have tried to contact the police on the number provided to report incidents. Am I the only one who seems to be waiting for ever to have my call answered, before giving up!

Please consider this plea for the licence to be revoked!

Kind Regards,

[REDACTED]

[REDACTED]

[REDACTED]

Resident 12

From: [REDACTED]
Sent: 03 October 2021 20:41
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Subject: Review of Premises Licence Ref: LPU263973/AM2

We are writing to make a representation against the licence review for History club.

[REDACTED] and frequently have had disturbed nights in the past due to patrons spilling out of History between the hours of 3am and 6am. Drunken revellers trying to cut through the estate and coming across locked gates, banging on gates and/or trying to climb over them, and generally making a great deal of noise in the early hours of the morning.

This type of disturbance vanished completely during lockdown, and has only re-appeared in recent weeks, following the re-opening of History. We appreciate that living in a city brings a certain amount of noise, but the difference between general pubs and clubs (which predominantly close at or before 2am or perhaps 3am at weekend) and History is noticeable. With it being one of the few venues open until 6am, it becomes a focal point for all those coming out of other clubs wishing to continue their night out, and has been a hotspot for noise through until 6am on many nights.

Our request would be that the licence for History be restricted. If it is going to continue to be allowed to operate, give it a more reasonable curfew of 2am. This recognises its proximity to a significant residential community alongside the need for Manchester to maintain a vibrant night life.

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

Resident 13

From: [REDACTED]
Sent: 03 October 2021 20:27
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: [REDACTED]
Subject: History Nightclub Representation Submission

Good evening,

[REDACTED]
[REDACTED]
[REDACTED] and since living here, we have seen increasing cases of various disturbances which have woke us up at night. The first being the amount of traffic (both cars and pedestrian) that streams past Lower Byrom Street during the night – not only at weekends, and the second being the amount of noise that has been generated by people leaving licensed premises, such as History Nightclub.

I believe there has been one licencing objective that has been breached in recent months: namely, prevention of public nuisance. On at least two occasions, [REDACTED] has been woken up by the disturbances from the club; this has occurred in the early hours of the morning, around 2:30am-3:30am. On one particular evening [REDACTED] a large vehicle was parked up outside the club pumping music with its windows open. The problem is, we don't feel safe approaching these people to ask them to move and, when I did look for a direct number to call to make a complaint, the number was not in service during the week. So we had no choice other than to hope it would end soon. [REDACTED] ended up having to sleep in our bedroom last night so we could comfort her from the noise. There has been another incident where customers of the place have left the building and have been very loud, and very slow, to exit Lower Bryom street. I need to add, that in the 4 years of [REDACTED], this has never happened. This also comes on top of a lot more traffic of people attending gigs at the Castlefield Bowl, so the traffic generally has increased over the recent months – more specifically since the lifting of the January to March lockdown. I have also witnessed people urinating in the areas where we store our wheelie bins, and this means it ends up being residents having the clean up this mess.

[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED] but it's clear that these disturbances are becoming more and more regular. I would also say that History nightclub is just one cause of the noise. I believe there's a venue on Deansgate which was playing live music on its roof terrace, and also, as mentioned, with the Castlefield Bowl opening up for more gigs, I feel like this particular area is being turned into a place which benefits business over its residents more and more. We contribute to this city on a daily basis – we buy our food locally, we eat and drink locally, we work local ([REDACTED]) [REDACTED] we buy our petrol local and shop for clothes locally and regularly and so when

we are regularly being disturbed by noises due to poor planned licences, it feels like the needs of residents are shoved to the side. There are people who live on the St John's estate who have lived here for decades – I can only imagine how angry and frustrated they are too.

The licences and protocols must be reviewed to reflect the fact that this part of town is just as much a residential area as it is [part of the main hustle and bustle of the city. Licences, dispersal policies and opening hours must reflect this.

Kind regards,

██████████

Resident 14

From: [REDACTED]
Sent: 03 October 2021 17:50
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: [REDACTED]
Subject: History Club Licence Hearing

[REDACTED] and I wish to make a representation with regard to the reinstatement of the licence for the History Night Club on Longworth Street next to St Johns Gardens residential estate.

[REDACTED] We have been able to experience the immediate environment on Saturday nights when the club is opened and when it is shut.

The area in and around Tonman Street is very badly impacted on Saturday nights in particular from 3am to 4.30am when people who are either denied entry to the club at that time or who are preparing to go to the club decide to party on Tonman Street.

The noise level from cars with their doors open and radios on extremely loud make it impossible to sleep. We have been advised by residents who have lived here for much longer [REDACTED] that we must not approach the people in the street or attempt to take photos, this makes us feel very unsafe.

During the past week the leader of the Labour Party stated that if he is elected in the next general election, one of his priorities will be to deal with public nuisance and anti-social behaviour, in the same week the chief constable of Greater Manchester issued an apology to people like us who suffer anti- social behaviour without anything being done to remove the problem and he stated that this will now change.

I believe in both those individuals and I think that this is now an opportunity for the Authorities to demonstrate that they are willing to implement the changes necessary to protect the local residents close to the History Club and to either revoke the licence or adjust the opening hours so that the anti-social problem is removed or at least reduced.

[REDACTED]
[REDACTED]

Resident 15

From: [REDACTED]
Sent: 01 October 2021 22:08
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: [REDACTED]
Subject: Submission to the licencing review: Premises: History Reference: LPU263973/AM2

Dear Sirs

This is my formal representation regarding the licencing conditions for History nightclub on Longworth St, Manchester

[REDACTED]
[REDACTED]
[REDACTED]
[REDACTED]

[REDACTED] and have embraced all the changes that have occurred - some good, some not so good. We accept the night time economy as being vital to the city and we frequent the bars and restaurants on a regular basis. We are not oldies complaining about kids making a lot of noise.

Throughout our time here there have been issues with parking, noise, litter etc. We live in the city: we accept it goes with the territory. However, we have noticed that there has been a disturbing development recently. [REDACTED]

[REDACTED] I have often been awoken ([REDACTED]) [REDACTED] by cars that appear to be racing. I have observed [REDACTED] at 4am and later, cars travelling at speed around the corner of Byrom Street to Camp Street, some with extremely loud music playing, and appearing to be in a convoy of approximately 6 cars. They reappear a few minutes later having apparently done a circuit of the area. This goes on for over half an hour at a time. I have reported this to [REDACTED] who said she would pass the information on to the police, as I had photos of the cars, with their number plates visible.

I have also witnessed groups of young people urinating underneath our [REDACTED], and in the open air against the wall of St John's churchyard. I regularly see the detritus resulting from the late night carousing; this takes the form of discarded bottles, silver canisters (nitrous oxide), cans and odd

shoes. This is a frequent occurrence. Judging by the amount of discarded silver canisters there appears to be a lot of nitrous oxide being inhaled!

I have seen cars parked the full length of Camp Street on double yellow lines. This significantly narrows the width of the road, rendering it difficult for 2 way traffic to operate with ease.

How does this relate to History nightclub? Quite simply we are disturbed most at around 4am and witness more incidents on the nights that History is generally open, namely Tuesdays, Fridays and Saturdays. There also appears to be more rubbish on the streets in the area following the nights History club is open, particularly at the weekend. Pre lockdown there was some disturbance; post lockdown there has been significantly more disturbance.

If I refer to the licensing objectives I feel that History nightclub significantly contributes to causing a public nuisance in this area. Following the recent stabbings I also think they are doing little to prevent crime and disorder both within the nightclub and in their immediate surroundings.

I question if the licencing of History with an alcohol licence until 6am is appropriate in what has always been a residential area? The St Johns Gardens development dates from 1979 so is well established, and there are now conversions on St John St of several properties back to residential properties. History nightclub appears to be somewhere to go when everywhere else closes down - is this conservation area appropriate for such a venue? At the very least could consideration be given to restricting the licence to 2am?

Can you please acknowledge receipt of this representation and advise me of the date of the hearing.

Regards

[REDACTED]

Resident 16

[REDACTED]

[REDACTED]

[REDACTED]

Manchester Licencing

Reference: LPU263973/AM2

4 October 2021

Dear Sir

Representation regarding the History Nightclub

[REDACTED]
[REDACTED]
f [REDACTED]

While I have enjoyed city living over the time and all it has to offer, in recent times (pandemic restrictions aside), I have noticed a considerable change in the operation of the night-time economy, with clubs open later and the consequent anti-social behaviour of people on the streets throughout the night.

Reasons for my representation

I am aware of the licencing objectives and consider these objectives have not been met as I have been subjected to repeated night-time disturbance arising from the History Nightclub. Along with neighbours these have been intermittently reported, but lose heart with the inability to effect change until something dire happens and a review is undertaken. Specifically, I believe they have breached the objectives of the prevention of public nuisance and public safety.

The majority of breaches take place during the early hours such that I cannot sleep or my sleep is interrupted which has an impact on my health and well-being. Noise and nuisance is at its worst on Fridays and Saturdays and is a weekly occurrence – there is no let-up unless the club is not operating. Taxis wait to pick up fares with their engines idling. Patrons park in the uncontrolled car park on Camp Street and start their evenings there often changing, drinking and shouting and also fly-park around the St John’s Gardens development disturbing many [REDACTED] who are further away from the club site. Corners of the development facing Camp St are often used as toilets. I have also encountered people on the streets when I have gone for an early morning run such that I’ve decided to go out later as I don’t feel safe. Although I’m rarely out in Manchester on foot after midnight I no longer feel safe in the immediate area [REDACTED] by car as behaviours are out of control and unpredictable, so I try to get home early. Lastly the litter left behind by patrons includes bottles, discarded clothing and gas canisters which as a resident [REDACTED] [REDACTED] the next day as it despoils the whole area.

[REDACTED], the influence of this club has made me question whether now is the time to leave the city. I have for the first time been thinking about [REDACTED] away from the city to escape the barrage of noise and general disturbance and implications for my safety. Over the years the city has certainly spread this way and I expect some general level of noise associated with city living. I also enjoy going to theatres, concerts and restaurants in the city with the benefit of being able to walk home, but there is a tension between night-time entertainment and residents. This tension has got worse and is always worse when the History nightclub is operating which appears to show a complete disregard to the adjacency of residential properties. I would therefore like the wider impact of this clubs operation in line with MCC policy to be considered.

What I would like to happen

As for the way forward, I want everyone to enjoy what the city has to offer without disregard for residents. The action I propose is to reduce the clubs operating hours. Most other venues in the area operate until 2.00am which seems more reasonable, so I would like to see this introduced for the History Night club. Additionally, I would like their patron dispersal policy to be reviewed such that those leaving

the club must do so via Deansgate or Artillery Street. I would also like to see the club taking some responsibility for regular litter collection in the vicinity of the club.

I hope my representation will be taken into consideration.

Yours faithfully

[REDACTED]

[REDACTED]

[REDACTED]

Resident 17

From: [REDACTED] >
Sent: 04 October 2021 12:49
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: [REDACTED]
Subject: History Nightclub - Representation

Good afternoon,

To whom it may concern

[REDACTED] and wanted to air my concerns over History nightclub, since it has reopened.

On the nights when the club is open, there have been several fights and disturbances with gangs of youths who are openly dealing drugs and racing loud vehicles up and down the street (even though it is a one way street). I have witnessed several fights and constant drug taking and rang the police but only ever managed to go in a queue at weekends. The police have not responded as I am told they are busy dealing with issues elsewhere.

There are always a large number of people directly outside [REDACTED] and sat on [REDACTED] until 6am and I have frequently had to ask people to move in order to [REDACTED] which hasn't always been received well.

[REDACTED] a few weeks ago to be greeted by several police officers who had cordoned off the front entrance as there had been a stabbing that night. [REDACTED] and [REDACTED] is now petrified to even leave the building on Sunday mornings. The following week several youths rushed the club doors and minutes later three riot vans appeared to deal with the situation. If they had not arrived I am convinced there would have been a riot and a possible fatality. I have been in contact with Environmental health and submitted [REDACTED] which clearly highlights the noise levels and issues we face as residents week in week out.

Whilst I accept that I live in a city centre and noise levels are to be expected but there is a level of what is and what is not acceptable and unfortunately the levels at History fall into the latter.

I have said it to the Police and Environmental health several times now - unless the licence gets revoked (which would be a shame for the owners as I believe they are doing as much as they can but cannot control the crowds) then someone is likely to be seriously injured or killed and this has to be taken into consideration.

Thank you in advance for considering my concerns and I look forward to your response at the hearing in due course

[REDACTED]
[REDACTED]

Resident 18

From: [REDACTED]
Sent: 04 October 2021 15:18
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: [REDACTED]
Subject: History Nightclub License Objection ref: LPU263973/AM2

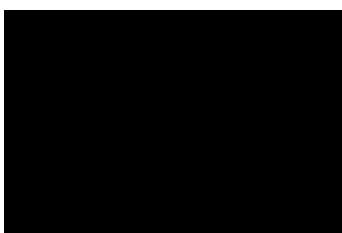
[REDACTED]
[REDACTED] When I moved in this was a very quiet area. Most of the nearby commercial property was occupied by small independent retailers and offices, the few pubs in the area generated little noisy night time activity. Over the last 5 - 10 years the character of the area has changed drastically and the increase in night time noise has made it a very much less pleasant place to live.

The growth of the so called night time economy in general has had a negative impact on my quality of life but it seems that the licence hours enjoyed by History have made things considerably worse particularly in terms of noise. [REDACTED]

[REDACTED] I would go to bed at 10:30pm, lights out at 11, sleep soundly till morning. Nowadays it is lights out at 11, wake up the the sounds of shouting men, shrieking women and cars revving and sounding horns at half past midnight, sleep fitfully till 3:30 or 4:00 am when noise is redoubled by History clientele. I look forward to the onset of winter when cold wet nights may discourage late night anti social behaviour to some extent.

The MCC Statement of Licensing Policy P.43 undertakes to give consideration to the impact on local residents of licensed premises and "... the authority considers that noise affecting residential properties should remain within tolerable levels such that home life remains viable and restful sleep a possibility." My experience is that a good night's sleep is a distant memory.

I hope that the licensing committee will show local residents more consideration than the late night revellers do and give more weight to our quality of life and quiet enjoyment of our homes than someone else's determination to make money from the apparently inexhaustible hordes of people "...going about the business of having a good time." In my view no premises in the vicinity should be allowed to operate after midnight and there is certainly no reason for History or anywhere else to remain open till 6:00 am.



Resident 19

**Re: Representation from [REDACTED] about
History Nightclub Licencing**

Mon 04/10/2021 23:26

To:

- Premises Licensing <Premises.Licensing@manchester.gov.uk>

Cc:

- [REDACTED]

Hello again, just to be clear this representation is in relation to the History Night Club Licencing.

Thank you!

[REDACTED]

From: [REDACTED] >
Sent: 04 October 2021 15:57
To: Premises Licensing <Premises.Licensing@manchester.gov.uk>
Cc: [REDACTED]
Subject: [REDACTED]

Background

[REDACTED] when we bought a house which had been restored and extended to act as a family home for us. For some years prior to that [REDACTED], so 9 years in total being used to Manchester city centre living. Since we moved [REDACTED], two more families have moved into other houses and a fourth house is about to become occupied by more residents. Additionally The Residence, on the junction of Deansgate and St John St, has now also been converted into apartments.

I am no stranger to city living. In my life I have lived and worked in city centres on continental Europe, in North America and the Far East.

I am also no stranger to the hospitality trade, in which I have worked all my adult life. This includes being actively involved in the hospitality sector in Manchester city centre. Against that background I like to think I understand how the licensing trade (as part of entertaining) and city centre residential living are two key elements to the makeup of modern cities, particularly a vibrant one such as Manchester.

However, for a city to thrive on and combine such activities there needs to be:

- a. Some care in the "zoning" of activities,
- b. The tailoring of terms of the licences, and
- c. Responsibility by licence holders in how they manage their premises.

We made a positive decision to live [REDACTED] in the city centre. When we moved into our house, we were not naïve as to the fact that there was bound to be some night-time noise. We were not after, and we did not expect the same environment as the suburbs. However, we thought that in an area such as this, with the long-established [REDACTED]

████████████████████ and away from what could be described as the main late-night party zones, that this location would not be as noisy so late at night as some other areas in the city centre.

Sadly, this has not proven to be the case. If anything it's worse.

That this is so, it has become clear, is mainly down to the activities of the History nightclub and its patrons in the circumstances of the licence and how it is managed.

Since before the first Covid lockdown we were having recurring problems with noise and anti-social behaviour from people queuing and leaving. It is also clear that the "party" in the club also spreads to people and cars which are parked up in the street, with drug taking and music being played from them.

That there is such disruption seems to be down to a number of specific factors:

Opening hours

The terms of the licence give the premises a very late licence. It is open to the public until 06.30, all seven days of the week. Music is permitted until 06.00, as is the sale by retail of alcohol. The provision of "Late Night Refreshment" is until 05.00.

Consequently activities connected to this venue are not just around the "Midnight Hour", or even the small hours, but later into the morning. What has become apparent to us is that people will gravitate to there when the surrounding bars and clubs which have late, but earlier, closing times than this club have shut or are refusing entry.

This means that the people are intoxicated and often rowdy, even before they go in, never mind when they come out, which is at a time when the rest of the city has become quieter, and the vast majority of partygoers, never mind residents, are now in their beds.

Queue management and dispersal

There seems to be no intelligent queue management or dispersal policy and so we have the queue running down St John St. Throughout the morning (i.e. midnight to 05.00) as well as the arrivals, we are also disturbed by the noise of people leaving, whether that be on foot, to and in their own cars or in taxis.

length of the opening hours there are very clear deficiencies in the queue management and dispersal provisions.

Queuing

The conditions for queue management (please see licence appendix 2, Conditions 40 to 42) are practically non-existent. Conditions 41 and 42, whilst listed under "Queue Management" are in fact nothing to do with queuing, but relate to the door management/entry policy. This goes to explain why the, often large, queue for this establishment crosses (and so blocks) Longworth St and stretches down or up St John St, instead of more sensibly being directed up towards Deansgate or down Artillery Street, where there is no residential property.

Dispersal

The conditions for dispersal (please see Conditions 43 to 52) are insufficient and fail to have regard to the lengthy opening hours. Whilst more detailed than the *Queuing Policy* the *Dispersal Policy* is still inadequate. The requirement within that Condition 46 for directed dispersal to be done for a period of one hour (30 minutes before and after closure at 06.00) fails to have regard to the fact that in this type of establishment not all of the patrons will be there until closing and will be leaving earlier, whether it is to go to other late clubs or go home. This is self-evident by the fact that the people who are

queuing when the club is at capacity will be doing so to be given admittance when somebody leaves, which therefore must be before the last permitted admission time at 04.00.

Having departing clients being picked up by taxi on St John St (Condition 51), which of course is one-way, conflicts with the intention behind Condition 46 of directing departing people towards Deansgate.

Violence and public safety

I am bound to say, as well as the usual rowdiness caused by intoxication, there is also a significant "edge" to the people who frequent this club. I have become aware of the recent violence in and around the club which has led to the suspension of the licence. Such behaviour does not come as a surprise.

I have not felt comfortable or safe returning [REDACTED] late in the evening, often when [REDACTED] due to the number and nature of the people in the road who are clearly there to frequent these premises.

The idea that I now know that there have been violent, knife carrying criminals frequenting the street where I live makes me feel very insecure.

Specific examples

To be clear, the problems that we have recently suffered (documented below), since the post-covid re-opening were there before the closure of the club, due to the Covid restrictions in early 2020. We suffered then due to them, and I complained about them then to our local councillor and the authorities, but had the sense then that nothing could or would be done about it. The specific instances I refer to below, the recent nature of which makes it possible for me to document and date with precision are very much a resumption of what the state of affairs was before Covid disruption of the club's operation.

Specific examples since the club reopened:

Sunday 5th September 2021

Woken up at 5am by the shouting and loud voices in the street. On and off for 1 hour

Wednesday 8th September 2021

(The night of a "two for one (or 2-4-1)" promotion at History (according to its Facebook page which bills it as "*Twosday, Manchester's BIGGEST Tuesday two year's running*")

Woken up at 6am. Loud music coming from a parked car in the street, loud talking and shouting. Drugs. Group of people. Duration about 30 minutes.

- Next morning street found around 30 empty gas canisters on the street.

Sunday 12th September 2021

Woken up at 5.15am. Shouting, screaming, arguing on the street. That day also [REDACTED] woke up scared about the noise and what was going on the street. I couldn't make them fall asleep again. That day the police came as well. Duration about 1 hour.

Tuesday 14th September 2021

(Again the mid-week promotion night)

Big queue at 11.15pm building up on St John Street, waiting to enter History Night Club. Loud voices, laughing and shouting. Some video captures from 11.17pm. Around 11.50 the queue was longer than half of St John Street. I then called after hours licencing and they said they will go and see. About 15 minutes after my call the queue was gone.

** Worst noise is always Fridays and Saturdays between 4.30 and 6am. Although sometimes it happens during the week specially the night of Monday, to Tuesday morning.

** Our sleep is affected almost every weekend, affecting the wellbeing of all the family, building up stress and frustration.

** [REDACTED] scared when they are woken up in the middle of the night with the noise. Also the day after [REDACTED] see empty bottles, broken glass, canisters, etc.

** People peeing and vomiting on doorsteps, leaving empty bottles and glasses on our windowsills.

** This past 2 weeks (since the club has been shut) the noise has been significantly more moderate and not so late.

Thank you very much for taking the time to read through this.

[REDACTED]

Some photo evidence –









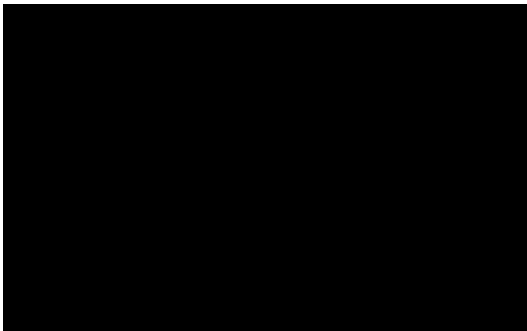
Resident 20

Dear Sir/Madam,

I understand that the premises licence of History Nightclub is currently being reviewed under section 53A of the Licensing Act 2003 (reference LPU263973/AM2). [REDACTED]

[REDACTED] I wish to make a representation for this review and share my experience of the negative impacts the current licence conditions have had to my quality of life and safety.

Details of my name and address are provided below:



[REDACTED]. Over this time period the growth in the nightlife of the area has been considerable. The development of Spinningfields and the popularity of Peter Street/Deansgate have contributed to increased night time traffic, however the History Nightclub on Longworth Street has been a particular issue due to its proximity, late opening hours and the sort of crowd it attracts.

I am aware of the licensing objectives associated with the current licence, and it is my experience that a number of these objectives have not been met. Specifically, the objectives I refer to are:

- (i) The prevention of crime and disorder*
- (ii) The prevention of public nuisance*
- (iii) Public safety*

The incidents and disturbances I have witnessed since the re-opening of the club this year are:

- Fly parking in the estate, sometimes blocking my own parking space. Associated with this comes littering (including large numbers of nitrous oxide canisters/balloons) which has to be cleaned by residents. This constitutes both illegal activity, a nuisance with the noise and unhygienic waste to clear up
- Excessive car noise with revving of engines, racing down Byrom Street/Camp Street and playing music out loud. This noise from cars is a particular nuisance as it is very loud, impossible to tune out with white noise and seems to be a growing issue. Occurs as late as 5am on Saturdays, so I believe this is linked to the late opening of History Nightclub.

- Loud arguments and disorder when the club begins to close. This is most frustrating due to the lateness of the disturbance, as late as 5am on Sunday morning. As the only venue open this late, the disturbance is almost certainly linked to History nightclub. I have heard the arguments on St

John Street and Byrom Street, when partygoers congregate around their cars. Again, this occurs as the club is closing, around 5am on Sunday mornings

- Urination in residents driveways and wheelie bin store, both a noise disturbance and creates unhygienic conditions for taking the bins out on Sunday morning
- Midweek disturbances on Tuesday nights. History nightclub often runs "Twosday" event nights, and the disturbances are almost certainly linked to History. Midweek nights are usually very quiet

Combined, these disturbances make for an unpleasant and aggressive atmosphere on club nights. My sleep has been almost totally disturbed on Saturday, with the noise disturbances lasting until at least 5am. This has impacted the rest of the week as I find myself in a sleep deficit. [REDACTED]
[REDACTED], any disturbance with fly parking or urination is particularly loud.

I do not feel safe confronting the fly parking, loitering or urination when it occurs on the estate. Not least as I fear retaliation against [REDACTED]. Knowing the violent incidents from History nightclub also makes me afraid to confront anyone. I have lodged complaints with the Licensing and Out of Hours Team, however I have been advised there is little they can do.

Since the temporary closing of History Nightclub, the difference has been significant. No disturbance midweek, and whilst Saturdays remain lively the disturbances are over by 3am. I appreciate that I live in the city centre, and accept a degree of noise disturbance on the weekends. However I believe the disturbances from History are disproportionate. Midweek club nights are of particular annoyance, as I cannot afford a poor nights sleep with work in the morning. The Tuesday events at History are certainly to blame for these disturbances, as no other venue is open that late on that evening in the St Johns area.

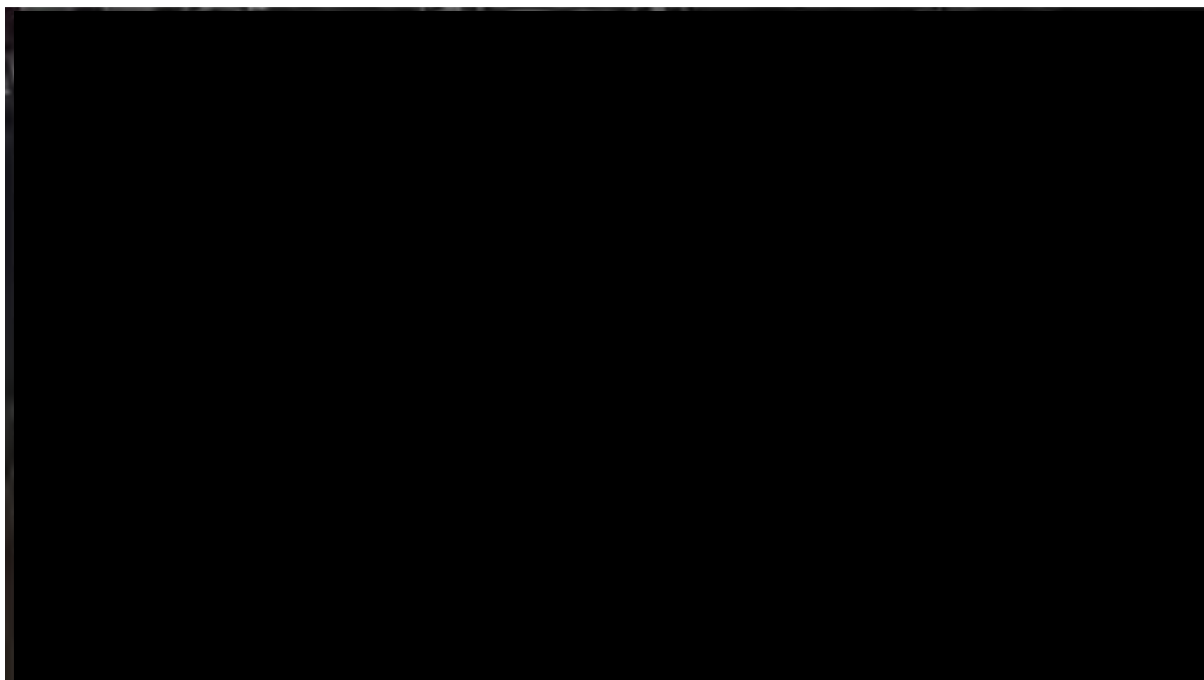
The 6am closing time of the club appears to be bringing the worst sort of crowd to the area. A combination of partygoers already tanked up as other venues closed, and those who have been rejected from elsewhere. A sort of last port of call... It is my belief this combination greatly contributes to a lot of the issues, and is the reason for History failing its licencing objectives. Reducing opening hours to bring the club in line with other venues (2am closing) will go far in addressing the issues. It would prevent partygoers/cars from congregating in the area as other venues close.

As the consultation period has been short, and the club temporarily closed, I have not been able to gather much physical evidence. I do include a photo [REDACTED] on 18th September, a Saturday night the club was open. This is just an example of the weekly urination issue...

I will be happy to discuss this representation further.

Yours Faithfully,

[REDACTED]



Resident 21

[REDACTED]

Mon 04/10/2021 19:32

To:

- Premises Licensing <Premises.Licensing@manchester.gov.uk>

Cc:

[REDACTED]

Subject: Licence application: History Nightclub: Representation from a local resident

Premises: History Nightclub
Reference: LPU263973/AM2

Dear Sir

- [REDACTED]
- [REDACTED] to kick-start “city living”
- It was a development initiative that was ahead of its time and was created by a then council that understood what is needed to create a “great city”
- Great cities have residents who are not transient, who create communities, who care about the city, who invest in the city.
- Great cities do not survive on those who merely visit as such places have no sense of place (no soul)
- [REDACTED]
- Over the last 20 years the city has changed and, generally, in a positive manner
- I am pleased to live a dynamic, vibrant and evolving city
- I have made a substantial investment to be here and i am committed to living in the city
- I embrace the restaurants, bars, theatres and facilities that the city provides
- [REDACTED]
- [REDACTED]
- Cities only achieves the status of “the best/ the greatest” when they achieve “balance” between the competing needs/ desires of those who live in the city and those who merely use the city.
- Balance arrives by having great places to work, great places to party, great places to relax (green space), great places to live and great places sleep
- For many years, [REDACTED] an established residential area in the heart of the city), has provided one of the tenants of the great city by being a “great place to live”.

- The council's various policies appear to set out a desire to achieve balance and build a "great city" (with a worldwide positive reputation)
- The council's policy regarding licensing details that the framework exists to (i) Prevent crime (ii) Prevent public Nuisance (iii) Preserve public safety (iv) Protect children
- The framework seeks to balance the needs of the licence applicant, its customers and the wider community

- I now write as, over recent years, the [REDACTED]
- I attribute the deterioration in the quality of life of [REDACTED] to the History nightclub and that club's failure meet the licensing policy objectives in relation to crime, nuisance and public safety.

- I have witnessed all manner of unsavoury and threatening activity in the streets immediately [REDACTED] that have caused me distress and cause me to evaluate the long-term desirability of living in this area (and in this city)
- I have long suspected that the problems/ issues experienced in this area derive from History because of the last hour when they occur (Usually after 3am).
- This suspicion is now confirmed as:
 - (Post lockdown) During the initial phase of only pubs/ restaurants (drinking establishments) being open, I did not experience problems
 - The "problems" started when the nightclubs re-opened.
 - The "problems" have abated over the last two weekends whilst History has been closed

- The issues experienced occur every week (to a greater or lesser extent).
- The only quiet nights are when History is closed
- I rarely walk down St Johns street after 11pm
- I never walk down the street if I see the crowds gathered and queuing to enter History nightclub.
- When crowds are queuing there are always lone individuals walking up and down the street; selling their drugs to the queue.

- At weekends I regularly hear street arguments that include threats of physical violence (mostly between men and women).
- I hear shrieking into mobile. (I dread that one day I will see a woman beaten as I stand [REDACTED])
- I do not intervene for fear of my own safety. The situation is very distressing.
- These incidents are usually after 3am and are on Byrom street

- I see groups of men on Byrom street (and within the car park to the rear of my property) arrive back at their parked cars; open the doors and start loud music.
- These individuals continue the party after leaving the club.
- It always after 3am and happens every weekend
- [REDACTED]
- [REDACTED]

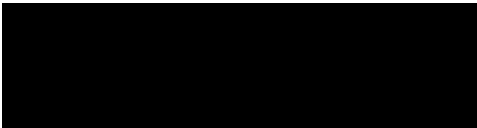
- I hear the uncontrollable laughter of those who take Nitrous Oxide in Byrom street have bought their drug from the cars that cruise the area and occasional fly-park in our grounds.
- I do not photo these cars for fear of physical reprisal
- I see the detritus of silver cannisters every Friday and Saturday morning all around the area (Camp street, Byrom street and St Johns Street)

- [REDACTED]
- [REDACTED] and on Camp Street
- I watch women going into the bin alcoves on Camp street to urinate

- I see [REDACTED] bleaching the various bin stalls so they do not stink like a field toilet at a music festival
- History has the latest licence in the area
- It attracts those who are already drunk.
- If the drunks are refused entry, they wander this residential area desperate to keep the party going until their friends leave the club.
- I appreciate that living in the city comes with some noise (I know this is not a rural setting)
- I chose to live in this area as it was an established residential area with a park, museum and offices that closed in the evenings (all quiet venues for night)
- I chose an area away from the bars that open to the latest of hours and are in an intense strip (such as Deansgate lock)
-
- If History Nightclub was to close at 2am it would cease to be the late night draw in this area and the party brigade would move on 3 hours earlier and give residents some peace
- I ask that the licence for History Nightclub is curtailed to match Albert Schloss and other large local venues

Please acknowledge receipt of this submission regarding History.

Thanks



Resident 22

History Licence Hearing 15th October

Mon 04/10/2021 20:06

To:

- Premises Licensing <Premises.Licensing@manchester.gov.uk>

Needless to say, over that time there has been very significant change in the city centre.

This has seen city centre living (which had become established in St Johns Gardens in the early 1980's) growing in parallel with the night-time economy.

As well as the growth in the number of bars, restaurants and clubs, there has been a shift in gravity with such activities, as areas such as Deansgate Locks, Printworks, Great Northern/Peter Street and Spinningfields drawing more late-night revellers into parts of the city centre away from areas (Piccadilly/Canal Street) where previously there was a greater preponderance of such venues.

There has also been a relaxation of licensing laws over the same period.

Inevitably this has led to more night-time noise. In general terms this has been tolerable, at the hours that this has occurred and the levels it is at. [REDACTED] area, which has always been something of an oasis in the city centre, [REDACTED] been cushioned from this, with the late-night partygoers tending to congregate more on the main thoroughfares that surround the area, such as Quay St, Deansgate and Liverpool Road.

This changed significantly from 2005, when (regrettably) the premises which now house History first became a nightclub. This was Ampersand, which then became Suede before becoming the latest incarnation in, I think, 2018.

As the result of that there has been a progressive decline in the quality of life in the area due to the terms of the licence and the nature of the club/clientele it caters for.

The practically all-night hours which the club now has make this a destination of choice for people after they have left other pubs and clubs which have earlier, more sensible hours.

The “crowd” that are attracted to the premises are noisy and unruly, with them parking, often illegally in the vicinity (or unlawfully in how they trespass onto the parking areas within t [REDACTED] and with loud music coming from their cars at all hours.

There is clearly illegal drug supply and consumption going on. Apart from the illegal supply and then use of nitrous oxide “balloons” there is ample evidence of Class A drug use and debris left in the street and in the car parks.

There is clearly a criminal element amongst the customer base, which is obvious from the atmosphere in the street when passing them and has now shown itself in the publicised violence that has now erupted on two consecutive Saturdays in September.

It has been clear from the recent problems that the security/management in this regard has been quite inadequate. It is quite clear from the club’s website that the image/atmosphere at this venue could best be described as “Moody”. The main customers for bottles of grossly expensive Ciroc vodka and champagne (a few footballers apart) promoted and sold there will tend to be the city’s gangsters, who have the means and the wish to spend so ostentatiously.

[REDACTED] which followed the murder, attempted murder and violent disorder inside (and then outside) Suburbia four years ago. That was also knife-driven violence which occurred in the circumstances of that (similar profile) club having a combination of local gangsters and those from out of town (the Midlands on that night) and similarly inadequate door security which allowed such lethal weapons to be taken into the premises, where they were then used.

If that type of risk is to be minimised, then there has to be scrupulous door policy and practice. That this was clearly not the case at History is evident from the lack of appropriate uniform (hi-viz vests) and SIA passes being displayed. The extent to which, most importantly, there was scanning/searching of clients on the nights of the violence should be capable of being ascertained by viewing of the door area CCTV. Such viewing should also enable it to be established if the people found in possession of the knives were those who had forced their way in (and so of course could not be searched), which was the suggestion at the interim hearing, or those who had entered “legitimately”.

I know that it was said at the interim hearing (the recording of which I have watched) that the main disorder which broke out on the second Saturday was said to be down to people who had been to a MMA event in Bolton, before coming into the city centre. If that is right, it still begs the question, why was History their destination of choice? You don’t need to be a professional working in the [REDACTED] to know that violent criminals are attracted to places where other such

violent criminals are, whether they be associates or rivals and whether they be local or from out of town.

Also, is it just an unfortunate coincidence that there was knife crime and serious violence on consecutive Saturday nights?

██ I am aware of the impact on them of the operation of this club and the likely representations being made by them concerning this licence as a result of the impact on them of night-time nuisance and anti-social behaviour. I don't feel the need to repeat them, but that I can more usefully comment on the wider picture.

I am familiar with the Manchester Licensing Policy ("MLP") 2021 to 2026, which came into force this April.

The operation of History, in the terms of the licence and its management and the impact of its customers on the surrounding residents creates a breach of three of the main four licensing objectives (i.e. all of them save for child protection). That leaves *The Prevention of Crime and Disorder*, *The Prevention of Public Nuisance* and *Public Safety*.

Please see below those parts of the MLP that I have extracted and highlighted in the sections from *Implementation*, *Licensing Process* and *Local Factors* which I respectfully submit are relevant considerations for considering the suitability of a nightclub and most specifically and importantly History in the location and with the hours/profile that it has.

Section 2 (Implementation)

P.11 (S. 2.11) under *Manchester Community Safety Strategy* (highlighting those most relevant) and applied to the high standards set out in section 8:

Priority 1: Tackling antisocial behaviour, in particular youth nuisance

Priority 2: Tackling alcohol and drug-related crime. Alcohol and drug misuse are recognised as key drivers of crime, disorder and antisocial behaviour

Priority 3: Changing offender behaviour (alcohol referrals)

Priority 4: Protecting vulnerable people (CSE, drunkenness)

Priority 5: Tackling serious and organised crime (OCG, associations with licensed premises)

Priority 6: Tackling the crimes that are committed most frequently and which have the most impact on communities

Priority 7: Tackling hidden crimes and behaviours (CSE)

Priority 8: Making the city centre safer

Section 3 (The Licensing Process)

P.20 (S.3.41) under *Reviews*:

In cases where there is evidence that the crime prevention objective is being undermined, revocation of the licence will be seriously considered by the authority, even in the first instance.

P.21 (S.3.46) under *Consideration of the impact within the vicinity of licenced premises*

Licensing law is not the primary mechanism for the general control of nuisance and antisocial behaviour by individuals once they are away from the licensed premises and, therefore, beyond the direct control of the individual, club or business holding the licence, certificate or authorisation concerned. Nonetheless, it is a key aspect of such control, and licensing law will always be part of a holistic approach to the management of the evening and night-time economy

Section 7 (Local factors)

P.39

(S.7.1) The authority recognises that licensed premises and activities can play an important role in ensuring the vitality and prosperity of the city in terms of economic growth, additional employment opportunities and improved physical environments. However, if not managed carefully, negative impacts can arise. Licensed premises are expected to be an asset to their local area through the promotion of the licensing objectives.

P.39 (S.7.2)

In accordance with the section 182 Guidance, when setting out the steps they propose to take to promote the licensing objectives, applicants are expected to obtain sufficient information to enable them to demonstrate that they understand: The layout of the local area and physical environment, including crime and disorder hotspots, proximity to residential premises, and proximity to areas where children may congregate Any risk posed to the local area by the applicant's proposed licensable activities Any local initiatives (for example, local crime-reduction initiatives or voluntary schemes, including local taxi-marshalling schemes, street pastors and other schemes) that may help to mitigate potential risks.

P.43 *The proximity of the premises to local residents and other local businesses, particularly in relation to the potential for nuisance*

P.43

(S.7.25) Where its discretion is engaged, the licensing authority will ensure that due consideration is given to the proximity of licensed premises not only to local residents and businesses, but also in relation to other licensed premises, to ensure they are located in a position that does not adversely affect their ability to ensure the promotion of the licensing objectives. The potential impact on any local residents will be an important matter for consideration.

P.43 (S.7.26)

Where premises are in the direct vicinity of local residential properties, and where its discretion is engaged, the authority will give particular consideration to measures proposed in the application in relation to prevent nuisance, such as:

- Prevention of noise or vibration escaping from the premises due to volume of music or plant and machinery noise
- Prevention of noise disturbance from people entering and leaving the premises (eg. queue management, dispersal policy)
- Prevention of disturbance by people outside the premises (eg. smoking areas)
- Litter from the premises (This issue is considered particularly relevant in respect of late-night takeaways and smoking-related litter outside licensed premises)
- Disturbance caused by deliveries associated with licensable activities, including waste collection

P.44

(S.7.33) Later hours will generally be more appropriate within the city centre than other areas due to the developed infrastructure in respect of managing a later night-time economy, such as the comprehensive integrated CCTV network, increased access to public transport, cleansing services, and a more visible enforcement presence. In mixed-use environments, such as the city centre, noisier impacts are not always derived from actions of a small number of excessively antisocial individuals but can also come from large numbers of people going about the business of having a good time. While such environments will not be expected to be completely noise-free and peaceful environments, the authority considers that noise affecting residential properties should remain within tolerable levels such that home life remains viable and restful sleep a possibility.

P.44

(S.7.34) Where noise nuisances can be clearly identified as arising from the activities of customers of a specific licensed premises, or there is risk identified upon application of such nuisance occurring, where its discretion is engaged, the licensing authority may reduce the trading hours of licensed premises on the grounds of their noise impact if it is determined that the licensing objectives will be undermined. Where objections are made to the lateness of the terminal hour, it would be appropriate for an applicant to engage with local residents and other parties to try to address the issues raised. The licensing authority would strongly encourage applicants to engage proactively prior to the making of an application and as appropriate when an application is pending.

Having also looked at the licence for the premises it is quite clear that (whilst the main issue might be the hours) the terms of the licence are insufficient having regard to the proximity of residential property and the dispersal and queuing conditions.

Essentially, there needs to be better “zoning” of activities than presently occurs in the circumstances of the location and operation of this club.

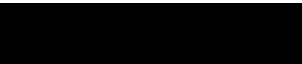
When I said earlier that the conversion of the premises concerned into a nightclub is “regrettable”, I say so because I think that it was a mistake to parachute such a venue into what is otherwise such a quiet and increasingly residential area. That has been compounded by the lengthening of hours and change in nature of the venue that has happened since.

I say that, not out of a sense of nimbyism, or a failure to appreciate the value of the late-night economy to our city, but because there are obviously more appropriate types of site in the city centre, where there is a greater concentration of late night venues and less of a residential presence. E.g. Printworks, Peter St, Deansgate Locks etc.

That type of location doesn’t just benefit the residents, but assists in the maintenance of law and order/public safety and crime prevention. History is presently located off the beaten track (compared to the main thoroughfares) which must make it very hard to keep an eye on by passing police patrols. Its relative isolation also makes it vulnerable to disorder. Its access on Longworth St is on a narrow road which gives poor access and is rapidly filled by a disorderly crowd (as happened on the second night of violence).

In a more suitable location, when/if there is trouble, if there are adjacent venues then there can be sharing of security resource, rather than having to rely on the police as happened on the second occasion of violence that led to the licence suspension.

The space the club occupies is an attractive, historic hall, the finer points of which are probably not capable of being appreciated (by dint of the lighting and design) by its late-night customers. It would not be hard to repurpose it in a way which also benefit the local hospitality economy (a wedding venue springs to mind (the wedding laws are about to be relaxed)) and could then be an asset to the city and its immediate surroundings, rather than the liability it presently is.


4th October 2021

Resident 23

[REDACTED]

[REDACTED]

[REDACTED] we were under no illusion that with city centre living comes city centre noise, especially with the vibrant nightlife that Manchester is so well known for. However, what we have experienced over the last year is way beyond any expected 'city centre noise'. Alongside this we have many years' experience in the [REDACTED] and we have a clear understanding of the licensing and entertainment trade and the responsibilities that go with this. In the main, the issues we face are from the clientele entering (the queues run down St John street to which there is no order) and leaving the History Club. This is not a recent problem and previous to lockdown we were also experiencing problems with noise from people shouting and screaming heading in and out of the club.

This has continued since reopening and continues to get worse. This does not stop when people leave the club as the party seems to continue on St John Street and in the cars parked on the street. Again, we realise that the nightlife in Manchester is alive until the early hours, however these issues are not just in the early hours, the consistent loud noise and cars driving up and down the street is running up to 5am and beyond.

The past 2 weeks (since the club has been shut) the noise has been significantly more moderate and not so late. I have documented the below which has been reported to police: 28th August 2021 Loud music from cars Loud noise from people shouting Sent email to police Left tired with disturbed sleep from 4.30am until 6am 31st August 2021 Car parked outside looked dodgy in car and noisy Car Reg [REDACTED] Didn't report to police as car went in 15 mins 11th September 2021 Early hours 4am – 5am Loud noise from people Loud music from cars Fighting Stabbing incident Called police arrive within 5 mins Awake for over 2 hours 18th September 2021 Loud noise from people shouting Loud music from cars and cars beeping Called police Awake from 4am until 5am.

The worst noise is on a Friday & Saturday between 4am & 6am. Along with the photos attached to this document we also emailed video evidence on Monday 4th October to PC [REDACTED] of the disturbances on St John Street during a weekend. I would like to note that we share our family home

[REDACTED]

- Their sleep is disturbed every weekend affecting their weekend activities and tension within the family
- They are concerned by the noise created at the weekend • The debris/litter that is left on the street the next day is distressing for them as they are asking questions about gas bottles and canisters.
- The children will ask to stay with Grandparents at the weekends due to these issues. As previously explained, we acknowledge that we live in a vibrant city where nightlife exists, but this should not disrupt our lives in a way where we are dealing with these issues every single weekend and which ultimately has a negative impact our well-being and our leisure time at the weekend. Anti-social behaviour is present and nuisance behaviour on the street. After hearing knife crime is happening, I cannot condemn this behaviour for myself and my family to be living with





Resident 24

History Night Club - Representation in respect of Licence application -Ref LPU263973/AM2

[REDACTED]

Mon 04/10/2021 23:52

To:

- Premises Licensing <Premises.Licensing@manchester.gov.uk>

Cc:

- [REDACTED]
- [REDACTED]

History Nightclub
Longworth Street
Manchester
M3 4BQ

Premises Licence number 050572

Introduction

[REDACTED]
[REDACTED]. As a result I am very supportive of city living and understand that it is not a quiet environment and you should not live in the city if you want the quiet of the country. The City has always been vibrant, noise from the city economy is part of that whether it be participants going home or waste clearance in the early hours all are part of city living.

Reason for the representation

I have read and understood the licencing objectives and in the case of the History Nightclub and I don't believe that the objectives have been met over the last couple of years and if anything the problems have become worse since the reopening post covid closures. This statement is based on my direct observation in the vicinity of the club and in particular on the private car park [REDACTED]. The specific objectives I believe that are compromised include

- The prevention of crime and disorder
- The Prevention of public nuisance
- Public Safety

Over the period the situation has reached a level where the issues are occurring on a regular basis (weekly) with strong evidence that the existence and frequency of issues directly linking to the opening times of the club with Saturday and Tuesday evenings being particularly bad in recent

weeks. These directly linked to the opening hours on Friday, Saturday and Tuesday. In addition as some of the nuisance involves fly parking in our private carpark and in some cases directly on our individual forecourts that block our garages I have heard through open windows the people parking discussing that they are going to History.

I have seen cars park in the carpark, often with 3 or 4 male occupants and then play loud music whilst the drink and use Nox gas out of silver containers into balloons – the next day there were empty outer boxes that contained the gas and over 20 silver cylinders on the floor. Having finished the gas they then walk to the club this is normally around midnight. They return most often around between 4 and 5am

Periodically I seen cars park up and what appeared to be drug dealing with the same person come and go from the car on foot on several occasions over a period of maybe 45 minutes. The driver and a passenger remaining in the car at all times – the visiting person appearing to collect something from the passenger window. I assumed this was drug dealing

The noise from vehicles driving in and out of the carpark at speed, the people returning to their illegally parked cars and worry about the risk of damage to our vehicles mean that sleep is most difficult on those nights.

We have a parking control operation that tickets fly parked cars but they clearly are nervous of ticketing when significant numbers of men in cars are fly parking.

[REDACTED]
[REDACTED] was on the night of the significant disorder and was I believe after the club closed around 4:45 and was of people returning to cars.

We also have the problem of the people parking in our car park using it as a urinal – normally around the bushes and bins but sometime against garage doors again this occurs when they arrive – I assume already having consumed drink elsewhere and again on return in the early hours after they return to their vehicles

These are just some of the incidents which seem to have become worse as a result of the licence allowing opening until 6am since this encourages early hours arrivals in cars and for early arrivals – before 11pm – pre loading and nox in our carpark.

As you will appreciate I am not willing to intervene as I feel that would be dangerous but feel powerless to stop it

Actions

As I have already said I don't expect the city to be quiet, business and residents must co-exist but I do feel that the actions of the History club has tipped that balance against residents. I would ideally like to have the licence revoked or at least the conditions changed to be open short hours – perhaps starting earlier and finishing earlier as I think this may attract a different clientele. I think it would also benefit from firmer policing of the area covering both the nuisance aspects and also the illegal acts of nox supply and taking plus on some occasions drug dealing.

The dispersal policy clearly doesn't work as a lot of the clientele arrive in very noisy cars parking either on St John Street, Byrom Street or in the car park at St John Gardens as above. I am not sure how an enforced dispersal policy on to Deansgate would work in that situation

I hope you will consider this representation and perhaps consider the noise on tape from my window

Regards

██████████

Resident 25

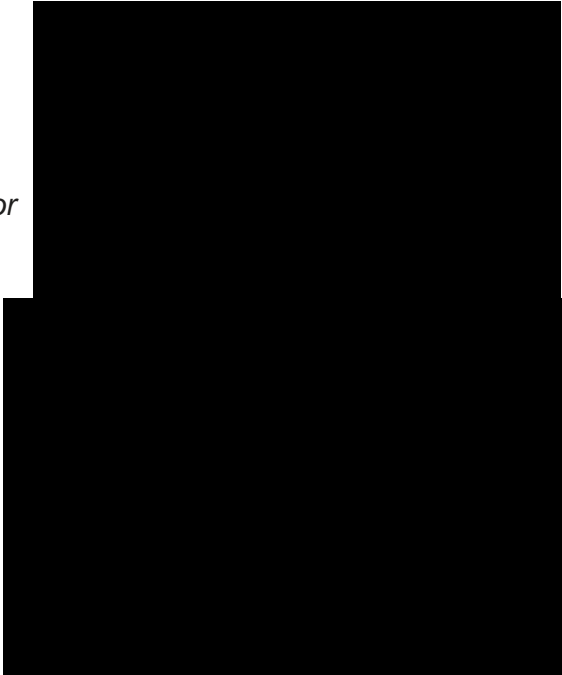
Make representation to a licensing or gambling application

webfeedback@manchester.gov.uk <webfeedback@manchester.gov.uk>

Mon 04/10/2021 23:37

To:

- Premises Licensing <Premises.Licensing@manchester.gov.uk>

Question	Response
<i>First name:</i>	
<i>Last name:</i>	
<i>Building number or name:</i>	
<i>Street:</i>	
<i>Area:</i>	
<i>Postcode:</i>	
<i>Email :</i>	
<i>Application reference number:</i>	
<i>Premises name (if known) and full address this representation relates to:</i>	HISTORY Nightclub, Longworth street, Manchester, M3 4BQ
<i>Which of the licensing objectives are relevant to your comments on this application: :</i>	The prevention of crime and disorder
<i>Which of the licensing objectives are relevant</i>	Public safety

Question**Response**

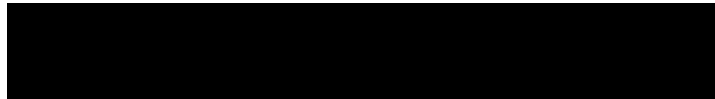
to your comments on this application: :


Which of the licensing objectives are relevant to your comments on this application: :

The prevention of public nuisance

Which of the licensing objectives are relevant to your comments on this application: :

The protection of children from harm



 I have witnessed many good and bad things. The strong community and the care taken to look after vulnerable members of society is great to see. The bad however, drug use, violence, and peoples ignorance. The opening of History nightclub, showed an immediate change with the success of the club. Exodus around 4 to 5 a.m with the fallout of parties after leaving the club. This would consist of multiple cars parking in the residence car park at Ashill Walk, Byrom Street and St John's Street. Activities include fighting, loud arguments, racing cars, using cars as weapons, bidding horns, consumption of narcotics and nitrous oxide in our parking spaces.

Please state your comments on this application :

Policing the streets at this time doesn't appear to be possible with the working hours of Greater Manchester Police however, the driving from the clientele at History nightclub is somewhat erratic and dangerous.

Sadly St. John's Gardens is commonly used as an open toilet, key areas include the bins, building overhangs and foliage.

When the clientele from History are confronted about the noise, parking behaviour, including blocking garage doors. The common response is threatening violence or the threat of throwing objects through the bedroom window, destruction of property.

Other venues at night, such as 20 stories and Banyan, The Ivy and Alchemist and the success of Spinningfields Nightlife, have not made such a significant change to the mornings of Saturday and Sunday. History Location and clientele however have made it very hard to get sleep on these nights. With fear of reprisal

Question**Response**

and attacks towards some of the vulnerable residents Including children.

When history is closed for whatever reason there is a noticeable difference to the surrounding area. Much quieter, especially in the early hours 4 / 5 a.m. It is always busy on a Friday and Saturday night and honestly after the lockdown to hear the noise back in the city was a relief. It's a shame after History reopened that the behaviour from around 12am all the way up to 5am in the morning deteriorated and it was actually worse than before the lockdown.

The lack of sleep over the weekend often results in fatigue for [REDACTED]. This affects our work life and overall mood and wellbeing.

Suggestions.

Cheapest option permanently closing History nightclub.

A show of police presence at 4 a.m. on St John's Street, Byrom Street, Camp Street.

Reducing opening times 12am or 1am.

Police to stop and search drivers.

Summary I don't know how in the first place, the permission was granted to History nightclub to open. Given its location to a well developed community, who will not benefit from its operation. History is destroying the location and community.

Councillor 1

[REDACTED]

Mon 04/10/2021 23:19

To:

- Premises Licensing <Premises.Licensing@manchester.gov.uk>

Cc:

- [REDACTED]

I am one of the Deansgate Ward Councillors. My ward includes History nightclub, St John Street, where properties are increasingly being converted or returned to residential use, and the St John's Gardens long-standing residential development. As a Deansgate Councillor I am used to hearing concerns about the impact of the late-night economy on residential amenity, and the impact of residential demands on the viability of late-night premises. It is important that both claims can be heard that the night-time economy continues to prosper, and that city centre residents are able to agree that some disturbance will necessarily accompany city centre living. It is also important that Manchester is a liveable city centre, that residents of all age groups can enjoy city centre life, feel safe in their city and at home, and are able to find restful sleep and awake to a pleasant city, fit for a Sunday morning stroll.

Unfortunately, the complaints I have heard and the evidence I have seen in this case fall far short of these expectations.

Among my Uber receipts are two from the morning of Sunday 16th February 2020. At 4.03 in the morning, I took a three-minute ride from my home to St John Street, returning at 5.34, a slightly shorter 2-minute ride.

I was there to visit the residents of an apartment in a converted office building [REDACTED] [REDACTED] I had offered to attend to observe for myself the level of noise and Anti-Social Behaviour which had been reported to me by these residents, and others living in newly converted office to family homes in St John Street.

This is not a normal visit, even for a city centre, Deansgate Ward Councillor.

The visit was prompted by the information local residents had recently given me, of unacceptable levels of noise, Anti-Social Behaviour, and associated criminality. Concerns were initially raised in December. We agreed that we would have further discussions after the Christmas period and the January lull had passed.

My visit took place on the weekend of Storm Dennis, and the weather, as well as the earlier forecasts, will have impacted on the number of people in town and the length of time people hung around after leaving the clubs. Despite the smaller numbers, what I saw and heard is clearly unacceptable noise, disturbance, and anti-social behaviour at any time of the day, and certainly between the hours of 4.00am and 5.30am. Although the apartment I visited is well above street level, the noise intrusion was enough to disturb normal conversation and to prevent sleep. The atmosphere outside was completely inappropriate for a residential street. There was little evidence of key premises licence conditions being applied, despite the fact that the club management knew very well that residents were complaining of disturbance.

My report, attached as an appendix, was written within a day or two of my visit and sent to GMP plus officers from MCC's ASBAT, and LOOH teams, as well as the City Centre Neighbourhood Manager, who arranged the meeting I had requested.

On Monday 18th February my councillor's surgery was visited by three residents [REDACTED] [REDACTED]. This is a late 70s development of privately owned apartments, built at the instigation of Manchester City Council as part of an initial drive to see the city centre attract a residential population. Many of the residents have lived there for over 30 years. The three who visited my surgery [REDACTED] [REDACTED]

[REDACTED]: late night noise – at 4am and later – cars parked, often causing an obstruction, with music blaring out, the copious use of Nitrous Oxide, and some evidence of drug dealing, along with the loud shrieking noises, street urination, and worse. Some of this would spread into the estate's ground level car park. Any attempt to speak to people who were causing problems would be met with taunting or threats. Residents felt unsafe at home.

Ten days later our ward Neighbourhood Manager had identified a multi-agency team – GMP, ASBAT and LOOH - who would attend a meeting with residents and councillors so that all could hear the problems first-hand and consider a plan of action.

That meeting was held on the evening of 5th March 2020 at Manchester Town Hall Extension, with Councillor [REDACTED] and I in attendance.

There was unanimity from the residents in describing the problems, and some discussion of the solution. GMP clearly stated that part of the problem was the granting of licences until such late hours.

The plan was to encourage greater reporting from residents, and pull together the resources that ASBAT, LOOH and GMP could offer to deal with regular ASB offenders and ensure that History was complying with its licence conditions.

The plan was barely underway when the pandemic struck, nightclubs closed, and city centre life changed.

As the city has reopened, residents have experienced a rise in noise disturbance, litter and some ASB. However, there was a considerable change once nightclubs reopened in July. The first specific complaint which reached me was on 15th August. The dates and times of subsequent concerns, clearly relate to the hours and dates at which History operates. The stabbing on 11th September and the serious disorder the following weekend have had an impact on residents living close to the club and close to areas where the club patrons choose to hold their street scene 'after parties'.

Prior to this, the residents whose home I visited in February 2020 had chosen to move away. Residents in the increasing number of family home conversions are again worried about the nature and level of the crime and anti-social behaviour on their doorstep which disturbs their sleep, sees their children woken up in the middle of the night, and asking questions about the behaviour of young adults, and the nature of the litter found on their doorstep and in their local park. Residents who have led the way in city centre living are now questioning their plans to enjoy further years in the homes which have provided enjoyment for years.

The city centre residential population is often viewed as a narrow demographic. Within this small area is a real mix of people, from schoolchildren to retired workers, bringing their skills and experience to a changing community.

The operation of History nightclub, as it was before the pandemic, does not achieve the licensing objectives. It repeatedly causes public nuisance, not only to these residents, but to the authorities who have to deploy resources to police, monitor and clean up after their patrons have dispersed. In addition, it is causing harm to the children living in or visiting relatives in the area.

I would have liked to ask merely for extra conditions to be added to the licence, or for reduced hours, but I cannot see either of these approaches resolving the problem. I therefore ask the committee to consider a refusal to grant the licence, as I believe that is the only way that we can ensure that all legitimate interests are served.

Observation Apartment XX, Y St John Street, home of residents

I visited the apartment between 04.05 and 05.25 on the morning of Sunday 16th February

I arrived and left by Uber.

Outward journey:

- Liverpool Road [REDACTED] was quiet. There was traffic along Deansgate. As I approached St John Street a small traffic queue formed and my vehicle had to wait to enter St John Street.
- A small number of people were leaving the area, apparently from History on Longworth Street, after their Saturday night out. Numbers were quite small, which might have been because of Storm Dennis, and also because the Friday night had been busy for Valentine's Day.
- There were about 5 young women sitting on the entrance steps to the residential building, The Residence.
- ZZZ said there were far fewer people about and a much reduced noise level, possibly 10% of the usual level.

During my time at the apartment I observed:

- Music noise: Almost continuous thudding of a bass music beat. This was enough to stop someone falling asleep. This was not transmitted through a door opened occasionally for egress but was continuous until it stopped at 5am. It was not clear whether it was transmitted from outside or carried through the building. It was not clear whether the noise came from History or from China White, a club nearby on Deansgate.
- There appeared to be no noticeable difference in either volume or type of music playing ie no move to a more 'chill out' style as often used in clubs at the end of the evening as suggested in condition 43.
- Deansgate: The take-away unit Hatty's on Deansgate closed at approx 4.30 am. I was told it is usually open until well after 5am. I presume the earlier closure the night I visited reflects the lower level of trade on a quiet night.

Noise and traffic disruption linked to Hatty's therefore not observed

- People noise: Increased considerably after 5am when History closed. Particularly loud and persistent shrieking.

- Taxi noise: from 5am onwards a considerable number of taxis sounding their horns. Certainly, some of this is to attract the attention of customers who have booked taxis. I'm told that often there is considerable use of horns on Deansgate as unbooked private hire cars seek custom!
- There was a traffic jam of mainly private hire cars outside Y St John Street. This is right outside residential accommodation and needs action to prevent this.

My journey home.

- As I left the building I had to pass through a number of people, men and women, sitting on the steps of the building. The smell of cannabis was strong and had entered the residential building.
- Outside was very noisy with the road blocked. It was difficult for taxi customers to locate the vehicles they had booked. My Uber could not enter St John's Street and so waited on Deansgate instead.
- Because of the weather, and the waiting Uber, I had no chance to take a further look at the area, but it is clear that the way dispersal happens contributes to the disturbance residents experience.

After my visit

After my observation I received an email from Z stating that after 6.00am a vehicle repeatedly sounded its horn. On viewing his building's CCTV it appeared that this vehicle was picking up a member of staff.

Extracts from History's licence - my comments in red

30. Noise or vibration shall not emanate from the premises so as to cause a nuisance to nearby properties.

Music noise, a bass thud, could be heard in apartment X. It was not clear whether this was from History or from China White.

DISPERSAL POLICY

43. Music - consideration shall be given to the volume levels, type of music played coupled with the usage of lighting levels designed to encourage the gradual dispersal of patrons during the last part of the evening.

I could hear music inside the apartment. There was no sign of a change in volume or type of music

44. Door personnel, and management staff, shall be employed outside the premises and shall assist with the orderly and gradual dispersal of patrons.

This might have been happening in Longworth Street

45. Staff Members (including door personnel) shall advise patrons to leave the premises quickly and quietly out of respect for our neighbours.

Given the inebriated state of the patrons and the number consuming cannabis on the steps of a residential building it would appear that this advice, even if given, is largely ignored.

46. In order to assist in the orderly dispersal of customers towards the end of the evening, two door supervisors shall be positioned at the junction of Longworth Street and St John Street to ensure dispersal towards Deansgate. The door supervisors shall be in position for at least 30 minutes before and 30 minutes after the premises close. The door supervisors shall wear high visibility clothing and shall have Nitnet radio system in their possession at all times. The door supervisors are to remain in position until both Longworth Street and St John Street are clear of patrons of the premises.

I did not spot anyone in high-visibility clothing at this junction. Given the circumstances - weather, Uber waiting for me and congestion - I might have missed them. I doubt it. The instruction to 'ensure dispersal towards Deansgate' was not, in my view, sufficiently carried out. When I left - my Uber account shows that I started my taxi journey at 5.29 - St John Street was not clear of patrons of the premises, some of whom were sitting on the steps of a residential building.

I think this condition might need to be framed in more detail to remind the premises that they have immediate residential neighbours. In addition, as supervisors encourage patrons to leave St John Street they should ask patrons to move from the residential building steps. Patrons who refuse this request should not be permitted future entrance to the club.

51. Customers shall be directed towards taxis which shall not be permitted to collect their fare on Longhurst Street and shall be directed to St Johns Street. There shall be adequate number of door supervision to ensure the safe monitoring and escorting of customers to taxis between the club entrance and St Johns Street.

Given the fact that there are now residential properties on both ends of St John Street this condition should be changed. St John Street is not a suitable pick up point at 5am in the morning.

52. Consideration shall be given to staff departures. Staff shall be instructed to leave the premises quietly and to request that any waiting taxis do not leave their engines running or sound their horns whilst waiting.

Z has reported that this condition is not observed. This should be easy to fix, if the premises are willing to resolve these problems.

Annex 3 – Conditions attached after hearing by the licensing authority

2. Regular external checks shall be made while regulated entertainment is taking place to ensure that nuisance is not caused to nearby residential properties.

Is this happening? Could this condition be strengthened to require a log of checks?

Ideally, I would like to see an additional condition, possibly two, in future.

1. Relating to the provision of a mobile phone number to all nearby residents. This phone number to be one which will be answered while the club is open and for at

least 30 minutes after closing. It should be answered by someone with the power to take immediate action.

2. If residents wish, it might also be worth including an extra condition about meetings with residents.

Both of these are very common where licensed premises are close to residential Developments.

Councillor 2

Representation on LPU263973/AM2 - HISTORY NIGHTCLUB

Mon 04/10/2021 17:52

To:

- Premises Licensing <Premises.Licensing@manchester.gov.uk>

Cc:

- [REDACTED]

Good afternoon,

Please accept this email as a representation for the hearing of the license referenced above for History Nightclub.

My view is that these premises have regularly had an impact such that contradicts the four licensing objectives:

- The prevention of crime and disorder
- Public safety
- The prevention of public nuisance, and
- The protection of children from harm.

As a local Councillor, I receive a significant number of complaints regarding the impact of patrons of History Nightclub from people living nearby, including in the [REDACTED]. I have received such complaints for a number of years—especially prior to the Covid-19 pandemic. The scale of these complaints resulted in holding a public meeting with GMP, ASBAT, local Councillors, and residents. At that meeting, residents detailed many of their concerns and the impact anti-social behaviour linked to History had had on them, and GMP told residents that they did not think such a late license for History Nightclub was appropriate and were opposed to it.

These complaints are common at weekends and especially after 4am. The problems principally relate to:

- Severe and regular anti-social behaviour linked to both the arrival time and the closing time of the History Nightclub. This is particularly common along St John St and in St John's Gardens. It includes shouting, fighting, public urination & defecation, and littering. Littering includes broken glass, plastic cups, and nitrous oxide canisters.
- Anti-social driving related to people visiting the premises, which includes fly-parking, playing loud bassy music outside people's homes, and the sale and consumption of Nitrous Oxide and other substances. This relates to people arriving and leaving the premises, as well as selling Nitrous Oxide and other substances to patrons of the History from cars parked within the St John's Gardens Estate and along St John Street.
- Children and other local residents [REDACTED] unable to sleep due to screaming and fighting along St John Street and in the private car park of St John's Gardens. This is particularly linked to the closing time.
- People sitting on and urinating on people's front doors along [REDACTED]—which again according to residents' complaints is around the time of the venue in question closing.

Nonetheless, I am sure that residents' representations will include further concerns and problems that they are experiencing late at night due to these premises.

I would like the panel to consider a reduction in operating hours, the venue's dispersal policies, and any additional policies that could help protect local residential communities from these issues in light of their sustained and detrimental nature for the local population.

Best wishes,



Labour Member for Deansgate Ward

Licensing & Out of Hours Compliance Team - Representation	
Name	Steve Harrison
Job Title	Neighbourhood Compliance Officer
Department	Licensing and Out of Hours Compliance Team
Address	Level 1, Town Hall Extension, Manchester, M60 2LA
Email Address	[REDACTED]
Telephone Number	[REDACTED]

Premise Details	
Application Ref No	263973
Name of Premises	History
Address	Deansgate Court, 244 Deansgate, Manchester, M3 4BQ

Representation
<p>The Licensing and Out of Hours Team are writing to support the application made by Greater Manchester Police to review Premises Licence (050572). We have serious concerns about the Premises Licence Holder's ability to uphold the licensing objectives, namely the prevention of public nuisance, public safety and prevention of crime and disorder.</p> <p>History Nightclub is located on Longworth Street and shares the same building with several residential properties. There are further residential dwellings on St Johns Street and Byrom Street. I exhibit GIS Map as SH01 for reference. History Nightclub is known for being frequently visited by celebrities, football players and it is heavily promoted and glamorised by social media influencers making it particularly desirable 'go to location'. History is set with a high price point in the market, encouraging the sale of large bottles of spirits and champagne as large as 3 liters. The premises security is operated by Securios.</p> <p>The Premises Licence 050572 was issued on 2 September 2005 and benefits from opening hours from 23.00hrs – 06.30hrs 7 days a week.</p> <p>The Licensing and Out of Hours Team (LOOH) first received a noise complaint on 23 October 2017 relating to ineffective crowd dispersal and noise from people leaving the premises. This triggered a subsequent Premises Licence Inspection resulting in warning letter issued to operator which is exhibited as SH02. Compliance with breached conditions was achieved on 20 March 2018.</p> <p>A warning letter was issued to the Designated Premises Supervisor (DPS) Frankie Fabowale on 11 December 2018 regarding condition breaches following a proactive multi-agency visit with the Greater Manchester Police (GMP) on 2 December 2018 and an LOOH visit on 19 January 2019, which is exhibited as SH03.</p>

In 2019 a further 15 complaints were raised from residents extending as far as Lower Byrom Street. Most of which describe similar concerns related to activity from the venue, including noise from music, noise from customers dispersing at the end of the night, antisocial behaviour such as fighting and drug misuse and noise from cars, horns, music, revving etc. During noise monitoring visits following calls made by the complainants the LOOH Team did not obtain sufficient evidence of a Statutory Noise Nuisance.

During visits to the premises LOOH officers have recognised the growing issues with Private Taxi vehicles parking along St. Johns Street and Longworth Street, which were moved by the officers on each visit.

On the 3 February 2019 the premises were visited, and officers witnessed SIA door staff not wearing high-visibility vests, which is a breach of Condition 35 of Annex. Door staff also failed to correctly complete the sign-in book which is a breach of Condition 37 of Annex 2. Following these breaches, a meeting was held with the DPS and during the review of the CCTV footage it was also evident that four out of ten of the door staff were not displaying SIA badges as required by SIA Licence condition:

“Front line licence holders must: Wear the licence where it can be seen at all times when engaging in designated licensable activity unless you have reported it lost or stolen, or it is in our possession.’ contravening the licence conditions is a criminal offence under Section 9 of the Private Security Industry Act 2001, the maximum penalty for which is six months imprisonment and/or a fine up to the statutory maximum, along with the suspension and/or revocation of an individual’s licence.”

Subsequent warning letter, exhibited as **SH04**, was sent to the operator on 5 February 2019.

Further proactive visits conducted by LOOH officers on 27 September 2019 and 21 October 2019 during a student night, evidenced patrons of History nightclub queuing on St. Johns Street and down towards Deansgate, Members of the queue were witnessed by LOOH officers pressing buzzers of all the flats of The Residence building, which was consistent with complaints raised by residents. This demonstrated that management of the premises failed to effectively monitor the queue, contrary to Condition 22 and Condition 40 of Annex 2.

Condition 22: “Management shall ensure that staff keep an eye out for undesirable activities and that managers take the appropriate action where discovered.”

Condition 40: “Door supervisors shall monitor any queuing for entry to the premises and ensure so far as is possible that any noise emanating from queuing patrons is kept to a minimum.”

Following the concerns raised about dispersal from the venue, a proactive visit was conducted by the LOOH Team on 21 October 2019. Notes from the officers’ visit indicate that the door staff did not appear to actively disperse patrons from Artillery Street until officers are observed monitoring their actions. It is only then the door staff begin to move the fencing towards St Johns Street to encourage customers to move away from the venue. Contrary to Condition 46 of Annex 2 stating:

“In order to assist in the orderly dispersal of customers towards the end of the evening, two door supervisors shall be positioned at the junction of Longworth Street and St Johns Street to ensure dispersal towards Deansgate. The door supervisors shall be in position for at least 30 minutes before and 30 minutes after the premises close. The door supervisors shall wear high visibility clothing and shall have a Nitenet radio system in their possession at all times. The door supervisors are to remain in position until both Longworth Street and St Johns Street are clear of patrons of the premises.”

And Condition 44 of Annex 2:

“Door Personnel and management staff shall be employed outside the premises and shall assist with the orderly and gradual dispersal of patrons.”

On the 10 January 2020 I conducted a Premises Licence inspection where I identified further licence breaches. During this visit I also found that the DPS has changed his home address and had not notified the licensing authority of this change. Warning letter following this inspection was issued to History on 18 January 2020 which I exhibit as **SH06**.

I carried out a follow-up compliance visit to the premises on 12 February 2020. During this visit I was made aware the address of Premises Licence Holder had also changed. I advised the DPS to notify the Premises Licensing Team of Manchester Council of this change, which is still not done to this day. Premises Licence holder is obligated to notify the Licensing Authority of change of name or address within reasonable time, and this is deemed an offence under Section 33.6 of the Licensing Act 2003.

Following an email, I received from Councilor Joan Davies on 21 February 2021 regarding new noise complaints and residents' concerns with approaching vehicles in fear of retaliation, particularly from suspected drug dealers. I conducted a meeting with the DPS Frankie Fabowale who acknowledged the issue. He confirmed that his door staff are actively approaching drivers and members of the public loitering in the area asking them to move from St Johns Street, however when the situation becomes confrontational, they would back off. During this meeting Frankie Fabowale also requested GMP presence from 04:00 or 05:00 to assist with the parked vehicles issue and customers loitering after dispersal. GMP were asked by LOOH to provide any support that might be available, including drive past where resources allow.

From March 2020 until July 2021 History remained closed due to the pandemic with first night opening on 20 July 2021.

On 02 August 2021 a complaint was received from a resident of The Residence building acting as a spokesperson for all residents reporting loud music and crowds not dispersing at closing time. The spokesperson stated that a fight broke out and people are sitting in cars playing loud music and are using Nitrous Oxide. The complainant was asked to complete a noise diary and call officers out when the issues are happening. I submit a copy of this returned noise diary into evidence as exhibit **SH07**.

Upon receipt of the document, I shared it with PC Hammersley as most of the issues were Police matters. He took immediate steps to highlight the concerns on the weekly Custodian Briefing so that all officers were aware of

the location and complaints being raised. On 13 September 2021 PC Hammersley also arranged for six parking bays directly outside The Residence building to be suspended and for extra parking wardens to be in the location with a view to ticketing or removing any offending cars from the area. This was a result of ongoing antisocial behaviour issues in the area.

On 14 September 2021 visit was made by LOOH officers at 23:45 in response to a noise complaint. Upon arrival on St John Street officers observed a lot of cars parked illegally along the street, revving engines and playing excessively loud music. They observed a young male climbing into the fenced garden area on Artillery Street appearing to be trying to sneak into History's smoking area. Management were notified of this and male was subsequently removed. Officers also witnessed cars repeatedly driving around the block throughout the visit.

The same officers returned just after 03:00 that night to monitor the outside area. On arrival they witnessed the end of a fight on St Johns Street. The DPS had his arms around two individuals who had been involved in the fight. Officers overheard him saying "I told you not to get involved, get back inside stay inside". Only 1 car was illegally parked on St Johns Street at this time. Its occupants were inhaling from balloons. Management again asked officers if GMP could provide a presence.

In the early hours Sunday 19 September 2021, a serious incident of public disorder took place at the premises. At 01:00:25 the front barrier was rushed for the first time. I subsequently reviewed the CCTV footage from that night and identified that number of males undertaking security activities were either not displaying their SIA badges, were not wearing high visibility vests, or were not licensed SIA security, which is a clear breach of Premises Licence Condition 1 of Annex 1, Condition 35 of Annex 2:

"Door staff shall wear some form of high visibility outer wear."

And SIA Licence condition:

"Front line licence holders must: Wear the licence where it can be seen at all times when engaging in designated licensable activity unless you have reported it lost or stolen, or it is in our possession.' contravening the licence conditions is a criminal offence under Section 9 of the Private Security Industry Act 2001, the maximum penalty for which is six months imprisonment and/or a fine up to the statutory maximum, along with the suspension and/or revocation of an individual's licence."

At that time there were only two males left in charge of the front barriers as shown in exhibit **SH08**. As the evidence shows, none of them could be identified as security staff. They were not wearing SIA badges or high visibility vests. They were dressed in plain clothing and could easily have been mistaken for customers or members of the public. One of the males on the right side of the barrier was later identified by the DPS as a VIP Host.

Another male seen on the CCTV footage wearing ripped jeans, was witnessed carrying out SIA duties throughout the night as showed on exhibits **SH09, SH10, SH11, SH12** controlling entry to the premises. This male was identified by the DPS as a "friend of one of the door staff" and not employed

by History.

It was later claimed by Frankie Fabowale (DPS) that the male only assisted with the incidents that took place, however as previously mentioned the male was witnessed carrying out security activities prior to and after the incidents. In LOOH Team's opinion his presence at the premises is clearly in a professional as opposed to a personal capacity, as the exhibits show. This is not only a clear breach of Mandatory Condition but also raises concerns of personal data he had access to as the male is observed checking customers' IDs.

Condition 1 of Annex 1:

1. Only individuals licensed by the Security Industry Authority shall be used at the premises to undertake security activities, which include guarding against: -
(a) Unauthorised access or occupation (e.g. through door supervision),
(b) Outbreaks of disorder, or
(c) Damage,
unless otherwise entitled by virtue of section 4 of the Private Security Industry Act 2001 to carry out such activities.

The first incident resulted in unauthorised entry to the premises by dozens of people. The CCTV footage also shows two females falling on the ground in process and been subsequently trampled on by number of people, which is shown in exhibit **SH13**, before being lifted off the floor.

Between hours of 01:00:55 and 01:21:50 the front barrier area is left completely unattended, leaving the premises at risk of more people attempting to gain entry and the scale of the incident escalating even further. The CCTV shows barriers now on the ground posing a serious safety risk before being picked up and put upright by one of the members of the public.

During the CCTV footage on several occasions, the barrier entrance is seen left in charge of unregistered or unidentifiable members of the security team which are simply undistinguishable from members of the public.

At 03:32:38 the barriers are rushed again as shown in exhibit **SH14**. With a few people falling, a female is seen landing on the ground and holding her arm in pain as she gets back up. This is evidenced in exhibit **SH15** and **SH16**.

Throughout the night the CCTV footage shows a number of cars and taxis parked on double yellow lanes and blocking the traffic on St Johns Street. Example of this is exhibited as **SH17**. At 03:38:40 a car parks on double yellow lines on Longworth Street opposite from another vehicle leaving insufficient space for a car or emergency vehicle to drive past. Two females leave the vehicle and proceed directly to the premises before being stopped and asked to move the car by GMP officers.

At 03:42:27 a fight breaks out outside the premises in the barriered area between a customer and the 'VIP Host' who ends up holding the customer in "choke hold" position for two minutes before he throws him to the

ground. This is shown on exhibits **SH18**, **SH19** and **SH20**.

With GMP officers and SIA door staff clearly present on the CCTV footage, there was no requirement for the VIP Host to be carrying out this type of activity. We therefore believe that he was working in a door supervisor capacity at the premises whilst not being SIA registered, to LOOH knowledge this is a breach of Mandatory Condition 1 of Annex 1.

Another example of the VIP Host acting in a security function happens inside the venue on the first-floor landing at 04:06:55 where the VIP Host pulls a male out of the dispersing crowd as shown in exhibits **SH21** and **SH22**. During the time of this incident is a clear presence of door staff wearing their SIA badges and high visibility vests hence there was no need for either of the males to be involved.

To verify the compliance with Condition 5 of Annex 2:

"All staff and management shall be provided with adequate and suitable training to enable them to deal with incidents of disorder within the premises."

Records of this training were requested, and document exhibited as **SH23** provided by the DPS shows point 10 in Procedure for dealing with conflict clearly instruct the staff to signal the closest security staff and intervene only if "(..) your 100% sure you will not cause harm to yourself". The actions observed in the CCTV footage demonstrate that the History staff members are not adhering to their own training.

After reviewing the CCTV footage, it was also found that customers are regularly congregating on the stairs and landing as shown in exhibit **SH24**, which is not only a breach of Condition 1 of Annex 2 but in the event of an evacuation could pose a risk to life:

"The safe maximum number of persons allowed to be present in the premises shall be risk assessed by the Premises Licence Holder and a copy of the Risk Assessment shall be available to the Responsible Authorities upon request. Overcrowding in such a manner as to endanger the safety of the persons present or to cause undue interference with their comfort shall not be allowed in any part of the premises. No persons other than official stewards or other staff on duty at the premises shall be permitted to stand in any passage, gangway or staircase leading to an exit from the premises so as to obstruct means of egress."

Following a subsequent request for the door staff signing in book exhibited as **SH25** I found that all door staff apart from one have not signed out at the end of the shift and thus are in breach of Condition 37 of Annex 2:

"A written record shall be kept on the premises by the Designated Premises Supervisor of all door supervisors employed and a register kept for that purpose. That record shall contain the following details:

- *The door supervisor's name, date of birth and home address*
- *His/her Security Industry Authority number*
- *The time and date he/she starts and finishes duty*
- *The door supervisor must sign each entry"*

Following the number of security incidents that occurred on one night and inability for the operator and door staff to effectively control the entry and order within the premises, LOOH considers the Premises Licence Holder to

be also in breach of Condition 36 of Annex 2:

“Door supervisors shall be employed to such a number as the management of the premises consider sufficient to control entry of persons to the premises and to keep order on the premises when they are used for a licensed activity.”

Having regard to the violent disorder that broke out at the premises and the clear disregard for both the licensing objectives and the premises licence conditions raised above, the Licensing and Out of Hours Team have no confidence that adding further conditions and/or receiving assurances from the premise would ensure compliance in the future.

We would therefore recommend the revocation of the premises licence.

SH01 – GIS Map





The Neighbourhoods Service
Growth & Neighbourhoods

To reply please contact:
Steve Harrison

Date: 22nd February 2018

Our ref: 205934

Licensed Premises Inspection
Licensing Act 2003

Following my visit to your premises on 21st February 2018 it was found that you were not fully complying with all the conditions within your premises licence. I have enclosed a copy of your licence and highlighted the relevant conditions which were not being upheld at the time of my visit.

These include:-

Breaches to annex 2, Paragraphs 1, 5, 6, 7, 8, 56

Breaches to annex 3 Paragraph 2

It was agreed that you would take the necessary steps to ensure that you fully comply with the highlighted conditions following my inspection visit.

As we discussed during the visit, it was also established that:

Underage signage (challenge 25) to be displayed at all bar locations.

An up to date fire risk assessment is in place and available to view.

Staff are trained in fire evacuation procedures.

External monitoring at noise sensitive areas to be undertaken at regular intervals. Data to be recorded and maintained.

A risk assessment for children on the premises to be implemented.

You should be aware that under Section 136 of the **Licensing Act 2003** it is an offence to carry on or attempt to carry on a licensable activity on or from any premises otherwise than under and in accordance with an 'authorisation' or knowingly allow a licensable activity to be so carried on. An authorisation includes a premises licence, club premises certificate or temporary event notice. A person found guilty of these offences is liable on conviction to 6 months imprisonment or a fine up to £20,000.

You were advised that I would be revisiting your premises to ensure that the above matters have been addressed and I would like to inform you that I intend to visit your premises again on Tuesday 20th March 2018 at 13:30hrs to confirm that you are now complying with all the conditions within your licence.

If you will be unavailable for the above proposed revisit, please contact me using the above details at your earliest opportunity to arrange a more mutually convenient time and date.

In the meantime, may I thank you for your anticipated cooperation and I look forward to seeing you on the 20th March 2018.

Yours Sincerely

Steve Harrison
Neighbourhood Officer
City Centre Compliance



MANCHESTER
CITY COUNCIL

The Neighbourhoods Service
Growth & Neighbourhoods

To reply please contact:
Steve Harrison

Date. 11th December 2018

Our ref. 219438

Re:- Licensed Premises Multi-Agency Visit

Licensing Act 2003

Following a multi-agency visit to your premises on 2nd December 2018 it was found that you were not fully complying with all the conditions within your premises licence. The condition within your licence that was not being adhered to at the time of the visit was,-

Annex 2, Condition 37 :-

A written record shall be kept on the premises by the Designated Premises Supervisor of all door supervisors employed and a register kept for that purpose. That register shall contain the following details.-

The door supervisor's name, date of birth and home address

His / Her Security Industry Authority number

The time and date he/she starts and finishes duty

The door supervisor must sign each entry

You should be aware that under Section 136 of the **Licensing Act 2003** it is an offence to carry on or attempt to carry on a licensable activity on or from any premises otherwise than under and in accordance with an 'authorisation' or knowingly allow a licensable activity to be so carried on. An authorisation includes a premises licence, club premises certificate or temporary event notice. A person found guilty of these offences is liable on conviction to 6 months imprisonment and an unlimited fine.



The Neighbourhoods Service
Growth & Neighbourhoods

To reply please contact.
Steve Harrison

Date: 5th February 2019

Our ref. 219438

Licensed Premises History Nightclub
Licensing Act 2003 / Private Security Industry Act 2001 (PSIA, 2001)

Following my visit to your premises on 4th February 2019 I would like to confirm the main points in writing in relation to our discussions:-

We discussed the door-staff not wearing high visibility jackets whilst on duty. We looked at your CCTV footage for 19th January and saw 3 males working as SIA door staff without high visibility jackets on at the front of the premises.

I identified two males not wearing their SIA armband badges at the time of my visit on 19th January and a further male was identified from your CCTV footage on the same night.

I spoke with your manager outside the premises at the time of my visit and he informed me he was helping to spot trouble makers before they were admitted. He will need to be SIA registered to undertake this function.

We went through your SIA signing in register and identified a number of illegible or inaccurate details have been used over a period of time.

We also discussed inconsistencies with the number of door-staff on duty and who were signed into the door register, and that the numbers did not tally.

I was able to demonstrate how you can check the SIA door-staff register yourself and advised you as the DPS to continually monitor the staff employed and that all their SIA badges are authorised, up to date and valid for the front line door supervisor duty.



The Neighbourhoods Service
Growth & Neighbourhoods

To reply please contact:
Steve Harrison

[REDACTED]

Date: 5th February 2019

Our ref. 219438

[REDACTED]

Licensed Premises History Nightclub
Licensing Act 2003 / Private Security Industry Act 2001 (PSIA, 2001)

Following my visit to your premises on 4th February 2019 I would like to confirm the main points in writing in relation to our discussions.-

We discussed the door-staff not wearing high visibility jackets whilst on duty. We looked at your CCTV footage for 19th January and saw 3 males working as SIA door staff without high visibility jackets on at the front of the premises

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I was able to demonstrate how you can check the SIA door-staff register yourself and advised you as the DPS to continually monitor the staff employed and that all their SIA badges are authorised, up to date and valid for the front line door supervisor duty



Company Secretary
Laila Leisure Ltd

The Neighbourhoods Service
Growth & Neighbourhoods

To reply please contact.
Steve Harrison

Date: 5th February 2019

Our ref. 219438

Dear Company Secretary

Licensed Premises History Nightclub
Licensing Act 2003 / Private Security Industry Act 2001 (PSIA, 2001)

Following my visit to your premises on 4th February 2019 I would like to confirm the main points in writing in relation to my discussion with Mr Frankie Fabowale .-

We discussed the door-staff not wearing high visibility jackets whilst on duty. We looked at your CCTV footage for 19th January and saw 3 males working as SIA door staff without high visibility jackets on at the front of the premises.

I identified two males not wearing their SIA armband badges at the time of my visit on 19th January and a further male was identified from your CCTV footage on the same night.

I spoke with your manager outside the premises at the time of my visit and he informed me he was helping to spot trouble makers before they were admitted. He will need to be SIA registered to undertake this function.

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We also discussed inconsistencies with the number of door-staff on duty and who were signed into the door register, and that the numbers did not tally.

I was able to demonstrate how you can check the SIA door-staff register yourself and advised you as the DPS to continually monitor the staff employed and that all their SIA badges are authorised, up to date and valid for the front line door supervisor duty.



The Neighbourhoods Service
Growth & Neighbourhoods

To reply please contact:
Steve Harrison

Date: 18 January 2020

Our ref. 242682

Licensed Premises Inspection
Licensing Act 2003

Following my visit to your premises on 10 January 2020 it was found that you were not fully complying with all the conditions within your premises licence. I have enclosed a copy of your licence and highlighted the relevant conditions which were not being upheld at the time of my visit. It was agreed that you would take the necessary steps to ensure that you fully comply with the highlighted conditions following my inspection visit.

Mandatory Conditions

You will take immediate steps to notify Premises Licensing of your change of address so that the premises licence can be updated to reflect this change.

You will also have your Personal Licence details changed to reflect this change of address. Please make your Personal Licence available for me to view at my next inspection.

You will update and make available to view, a copy of your letter of authorisation to serve alcohol to all bar staff. This needs to be updated as and when new staff are employed

Annex 2 – Condition 1

The safe maximum number of persons allowed to be present in the premises shall be risk assessed by the Premises Licence Holder and a copy of the risk assessment shall be available to the responsible authorities on request

Annex 3 – Condition 2

Regular external checks shall be made while regulated entertainment is taking place to ensure that nuisance is not caused to nearby residential properties.

Undertake your external checks from the nearest residential properties and record all the details.

As we discussed during the visit, it was also established that:

You will provide extra illuminated signage for the fire exit route at the side of the internal staircase. This will enable better recognition of the fire exit route to customers in case of emergency.

You should be aware that under Section 136 of the **Licensing Act 2003** it is an offence to carry on or attempt to carry on a licensable activity on or from any premises otherwise than under and in accordance with an 'authorisation' or knowingly allow a licensable activity to be so carried on. An authorisation includes a premises licence, club premises certificate or temporary event notice. A person found guilty of these offences is liable on conviction to 6 months imprisonment and an unlimited fine.

You were advised that I would be revisiting your premises to ensure that the above matters have been addressed and I would like to inform you that I intend to visit your premises again on Friday 7th February 2020 at 14 00hrs to confirm that you are now complying with all the conditions within your licence.

If you will be unavailable for the above proposed revisit, please contact me using the above details at your earliest opportunity to arrange a more mutually convenient time and date.

In the meantime, may I thank you for your anticipated cooperation and I look forward to seeing you on the 7th February 2020

Yours Sincerely

Steve Harrison
Licensing and Out of Hours Officer

Please provide me with a copy of your risk assessment for the maximum number of persons allowed to be present in the premises

Annex 2 – Condition 9

The management shall conduct an ongoing risk assessment in relation to the search policy operated at the premises and if necessary an effective search policy shall be implemented to ensure that drugs and offensive weapons are not brought onto the premises by patrons. Please document this search policy and cascade to members of staff as part of their training. Document they have read and understood the requirements and provide evidence at the next inspection visit.

Annex 2 – Condition 18

A safety plan shall be implemented and shall include fire safety and maintenance inspections. Provide this information to all staff and record it on their personal training records.

Annex 2 – Condition 21

An evacuation procedure which includes emergency exit from the premises by disabled customers shall be implemented at the premises and all staff shall be fully briefed in the procedure. Provide this information to all staff and record it on their personal training records.

Annex 2 – Condition 38

The licence holder or a member of staff shall attend at least 6 local club and pub watch meetings annually. Please start attending and record when and where this took place.

Annex 2 – Condition 47

Notices shall be displayed, requesting customers to leave quietly and in an orderly manner out of consideration to neighbor's and customer's attention shall be drawn to these notices by members of staff including door personnel. Please provide notices along the exit route and ensure they are not removed.

Smoking Policy – Condition 57

Signs shall be displayed within the smoking area requesting customers keep noise to a minimum. Install signage on the barriers that separate the smoking area from the street.

Annex 2 – Conditions 5, 6, 7, 8, 17 (Training)

It was agreed that all the required training encompassed within these conditions will be refreshed with staff. This will be recorded on their personal training records and repeated regularly. New staff will be trained before they commence work. Staff training records to be available at my next visit to view.



The Neighbourhoods Service
Growth & Neighbourhoods

To reply please contact:
Steve Harrison

Date: 18 January 2020

Our ref. 242682

Licensed Premises Inspection
Licensing Act 2003

Following my visit to your premises on 10 January 2020 it was found that you were not fully complying with all the conditions within your premises licence. I have enclosed a copy of your licence and highlighted the relevant conditions which were not being upheld at the time of my visit. It was agreed that you would take the necessary steps to ensure that you fully comply with the highlighted conditions following my inspection visit.

Mandatory Conditions

You will take immediate steps to notify Premises Licensing of your change of address so that the premises licence can be updated to reflect this change.

You will also have your Personal Licence details changed to reflect this change of address. Please make your Personal Licence available for me to view at my next inspection.

You will update and make available to view, a copy of your letter of authorisation to serve alcohol to all bar staff. This needs to be updated as and when new staff are employed

Annex 2 – Condition 1

The safe maximum number of persons allowed to be present in the premises shall be risk assessed by the Premises Licence Holder and a copy of the risk assessment shall be available to the responsible authorities on request

Annex 3 – Condition 2

Regular external checks shall be made while regulated entertainment is taking place to ensure that nuisance is not caused to nearby residential properties.

Undertake your external checks from the nearest residential properties and record all the details.

As we discussed during the visit, it was also established that:

You will provide extra illuminated signage for the fire exit route at the side of the internal staircase. This will enable better recognition of the fire exit route to customers in case of emergency.

You should be aware that under Section 136 of the **Licensing Act 2003** it is an offence to carry on or attempt to carry on a licensable activity on or from any premises otherwise than under and in accordance with an 'authorisation' or knowingly allow a licensable activity to be so carried on. An authorisation includes a premises licence, club premises certificate or temporary event notice. A person found guilty of these offences is liable on conviction to 6 months imprisonment and an unlimited fine.

You were advised that I would be revisiting your premises to ensure that the above matters have been addressed and I would like to inform you that I intend to visit your premises again on Friday 7th February 2020 at 14 00hrs to confirm that you are now complying with all the conditions within your licence.

If you will be unavailable for the above proposed revisit, please contact me using the above details at your earliest opportunity to arrange a more mutually convenient time and date.

In the meantime, may I thank you for your anticipated cooperation and I look forward to seeing you on the 7th February 2020

Yours Sincerely

Steve Harrison
Licensing and Out of Hours Officer

Please provide me with a copy of your risk assessment for the maximum number of persons allowed to be present in the premises

Annex 2 – Condition 9

The management shall conduct an ongoing risk assessment in relation to the search policy operated at the premises and if necessary an effective search policy shall be implemented to ensure that drugs and offensive weapons are not brought onto the premises by patrons. Please document this search policy and cascade to members of staff as part of their training. Document they have read and understood the requirements and provide evidence at the next inspection visit.

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Licensing & Out of Hours
Manchester City Council
PO Box 532, Town Hall
Manchester
M60 2LA

To reply please contact:
Steve Harrison

[REDACTED]

Date: 3rd August 2021

Our Reference: 712990

[REDACTED]

Complaint about noise disturbance from: History Nightclub, Deansgate Court, 244 Deansgate, Manchester, M3 4BQ

A letter has been sent to the manager of the above address to notify them that a complaint has been made without saying from whom

If this does not resolve the situation then please telephone our Contact Centre on 0161 234 5004 when the noise is ongoing, in order that officers can attend to witness the disturbance. We have officers working most days until 04:30am. Please also complete the enclosed diary sheet for a period of approximately 3 weeks and return to me. I will then progress your complaint further.

If you would like more information on how we deal with noise complaints, then please visit our website on www.manchester.gov.uk

If I have not heard from you again within 3 weeks, I will contact you again to find out if the problem has been resolved.

Please contact me if you wish to discuss the matter further.

Yours sincerely

Steve Harrison
Licensing & Out of Hours Officer

The way we register to vote in England and Wales is changing. Individual Electoral Registration makes YOU responsible for registering yourself to vote rather than the head of your household.

You can find out more by visiting www.manchester.gov.uk/electoralregister

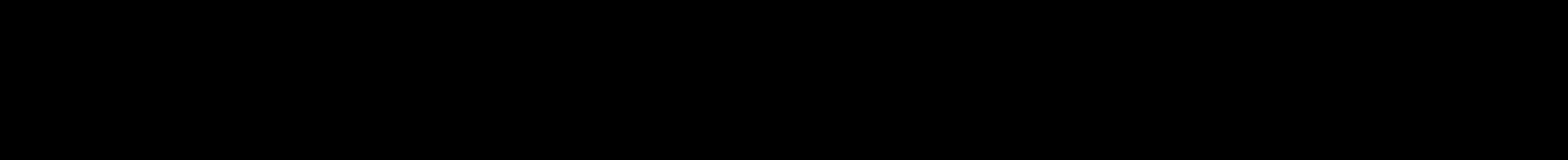
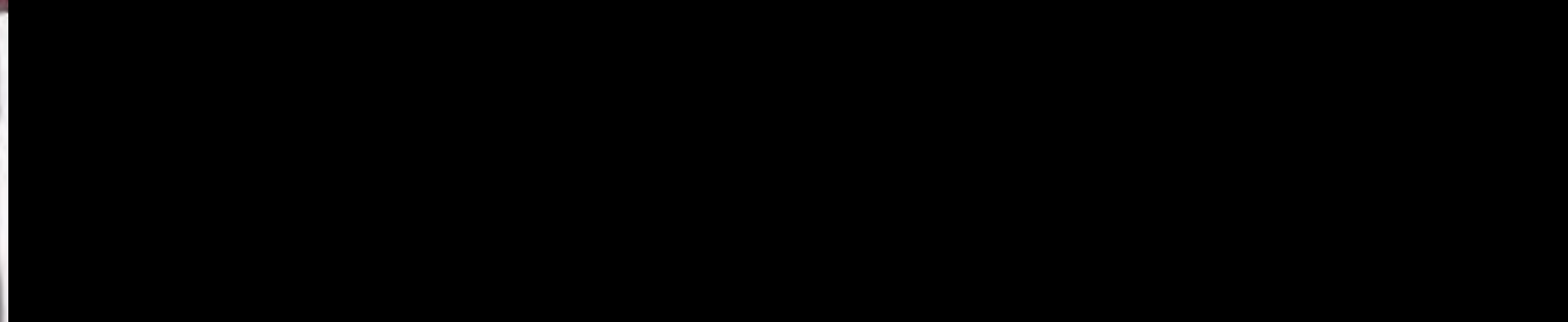
Page 1 - Neighbour Problems - Diary of Events

Date	Time Started	Time Finished	Description of the problem and other comments/details of any other witness(es)
7/8/21	10pm	4.30am	<p>CLUDGERS SAT ON STEPS OF APARTMENT BLOCK + HUGE QUEUE AROUND THE CORNER TO DEBRACATE. EVENTUALLY CROWD LET IN + BASS PERSISTED UNTIL 3AM. NO CROWD DISPERSAL, LITTLER + GAS CANISTERS EVERYWHERE, HUGE FIGHT BROKE OUT ON ST. JOHN STREET, SPOKE TO NAOMI (CLUB OWNER) + SAID THIS NEEDED TO CHANGE, SPOKE TO MANAGER (FRANKIE) WHO AGREED IT WAS OUT OF ORDER + HE SAID WOULD BARRICADE APARTMENT, STEPS, CLEAN UP STREET + DISPERSAL CROWDS.</p>
13/8/21	11pm	3am	<p>AS ABOVE BUT NO FIGHT THIS PARTICULAR NIGHT, DRUG DEALING RIFE + GAS CANISTERS OUTSIDE PICKING GIRLS UP AT END OF NIGHT AGAIN NO CROWD DISPERSAL.</p>
14/8/21	11pm	4am	<p>AGAIN AS ABOVE, TENANTS STARTING TO RAISE CONCERNS OVER SAFETY + NOISE. NO POLICE ANYWHERE - AGAIN ANOTHER NIGHT OF</p>

Page 2 - Neighbour Problems - Diary of Events.

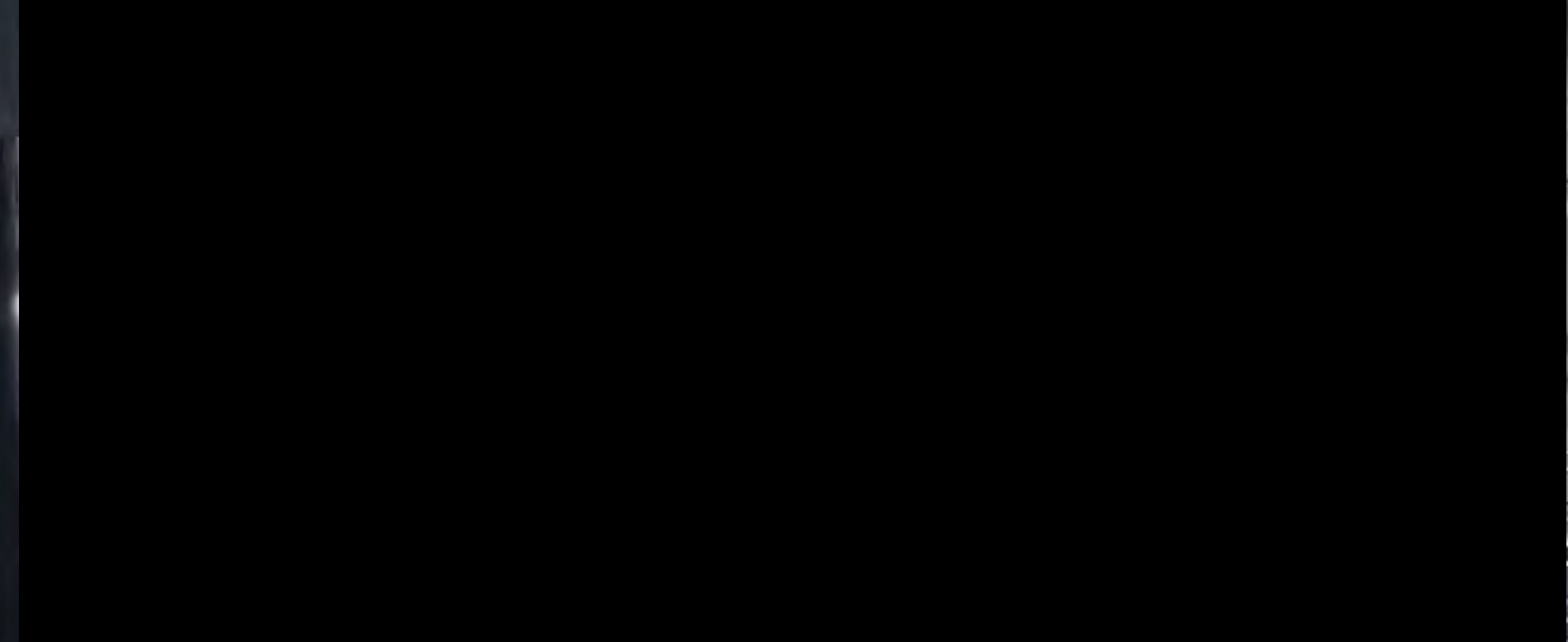
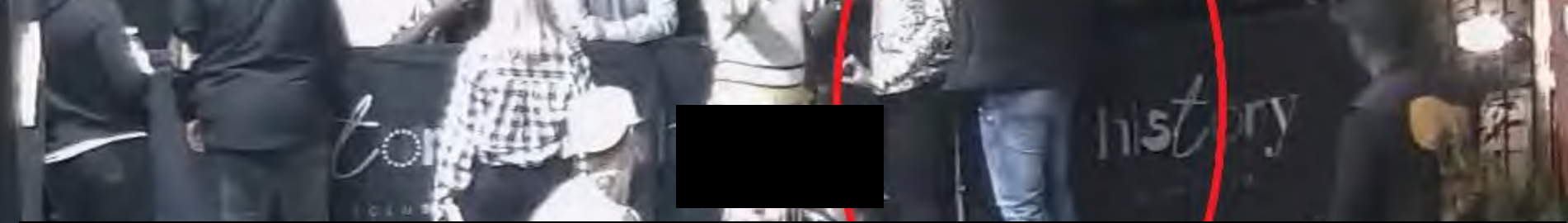
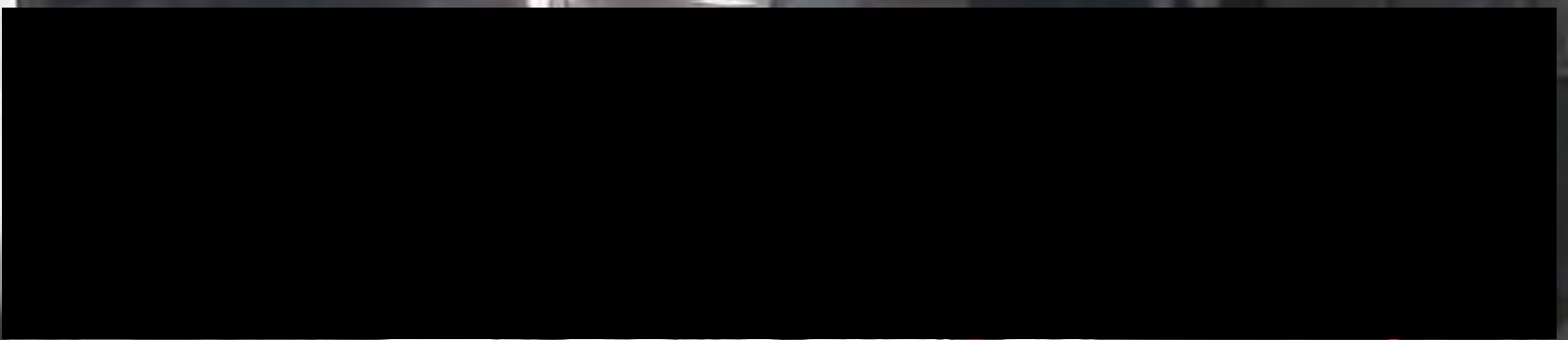
Date	Time Started	Time Finished	Description of the problem and other comments/details of any other witness(es)
			NOISE, CANNISTERS + NO DISPERSAL.
17/8/21			STUDENT NIGHT → AGAIN CLUBBERS SAT ON STEPS, SHIKK EVERYWHERE, ARREST MADE @ 4AM, 2 POLICE CARS + VAN ARRESTED LAO (TO BE FAIR MAY HAVE COME FROM CHINA WHITES) BUT POLICE SAID HE WAS FROM HUSTON, BLOOD EVERYWHERE OUTSIDE APARTMENT - LAO MAY BANGED HIS CHIN WHEN WRESTLED TO THE GROUND
20/8/21			AGAIN NO CROWD DISPERSAL. ROAD NOT BLOCKED OFF, CARS PLAYING MUSIC FROM EXITING CLUBBERS AT HUSTON BASS ROMANCE THROUGH BUILDING
21/8/21			AS ABOVE, STREET FILLED WITH GAS CANNISTERS + FULL TANKS, CARS RACING DOWN THE STREET FROM LAO MEN ON GAS.

19-09-2021 Sun 01:00:25 (S)



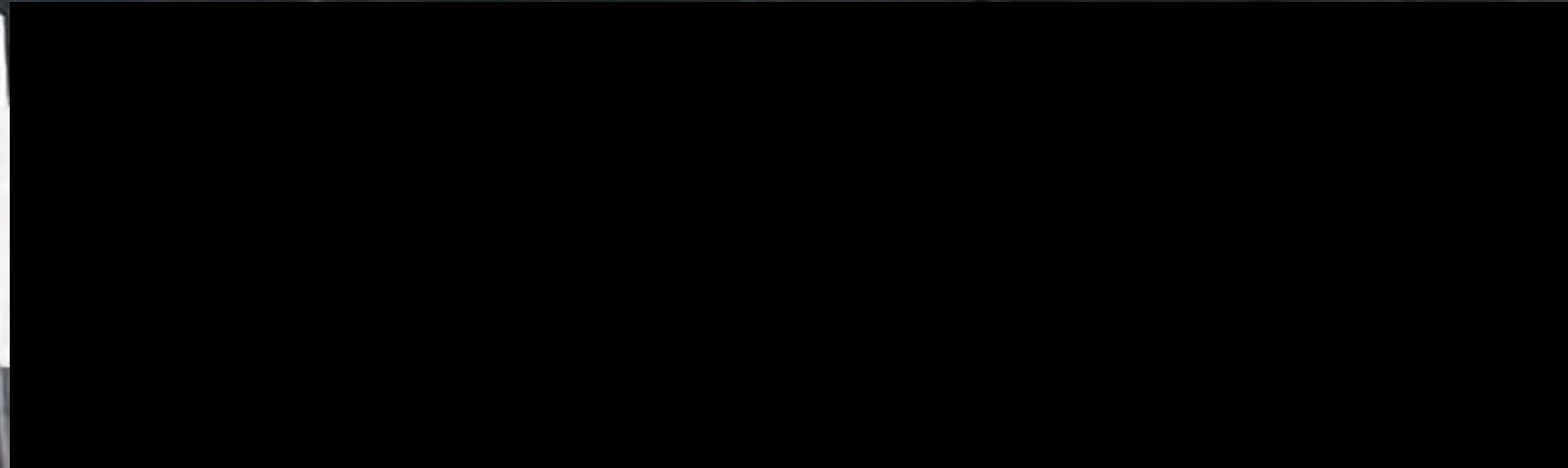
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Street DOME

19-09-2021 Sun 00:48:22 (S)



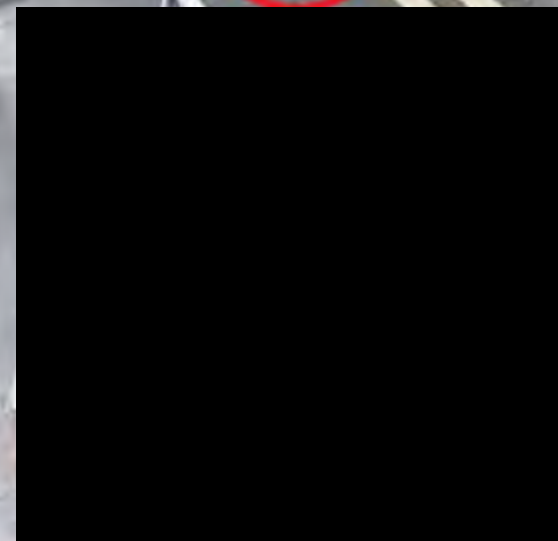
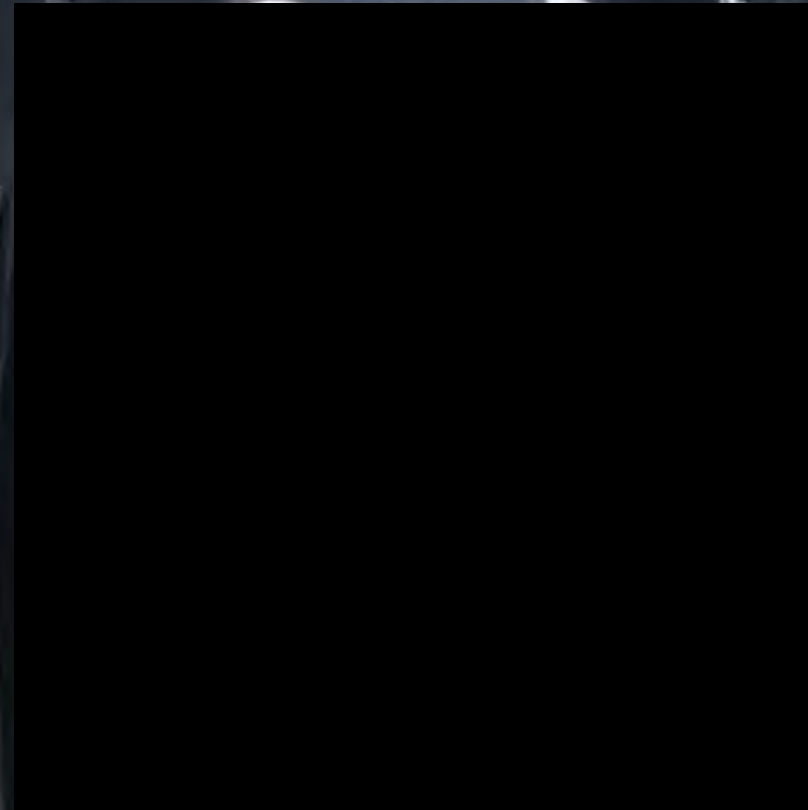
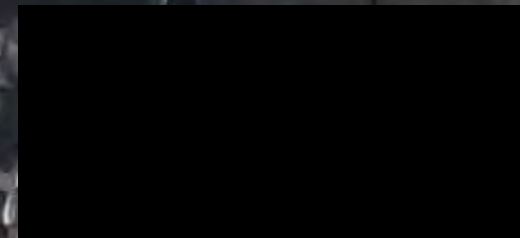
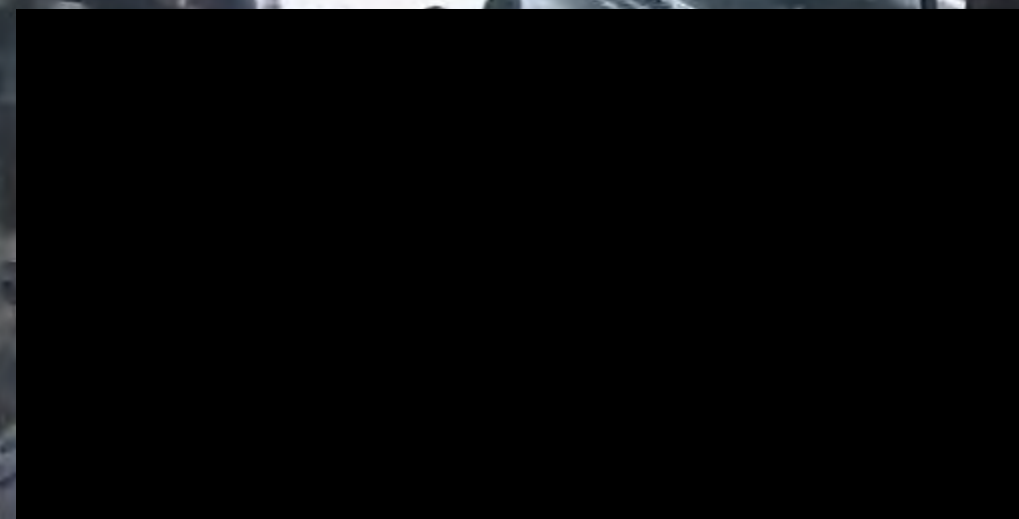
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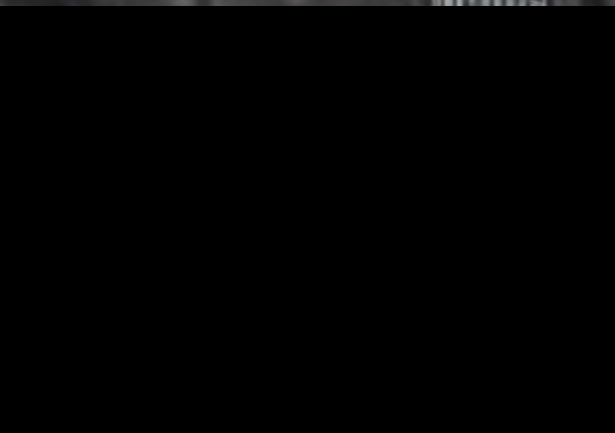
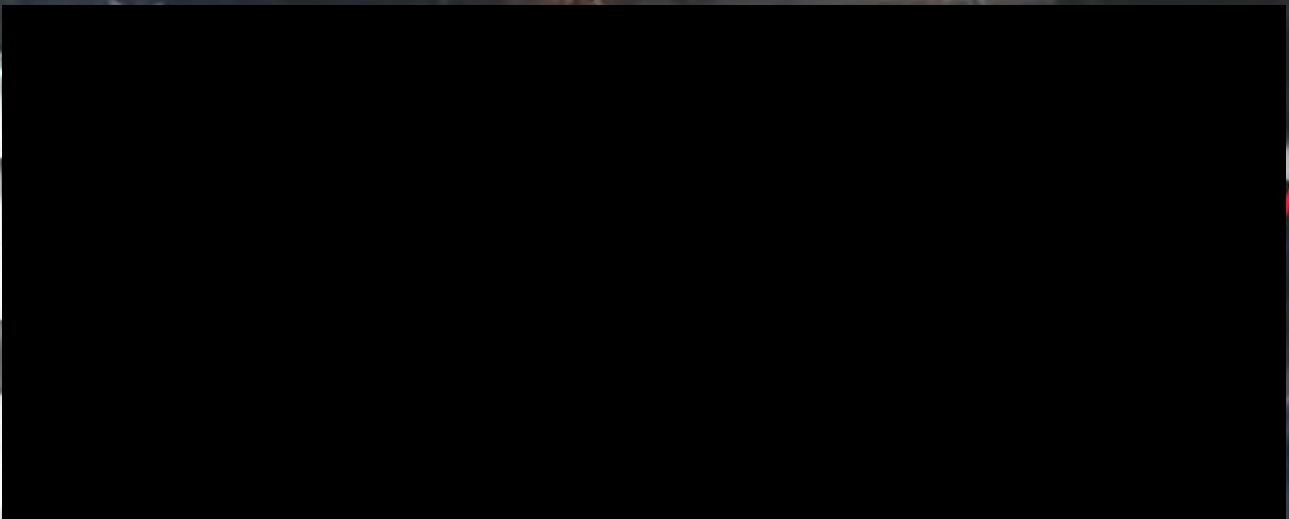
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Apprentice & ...

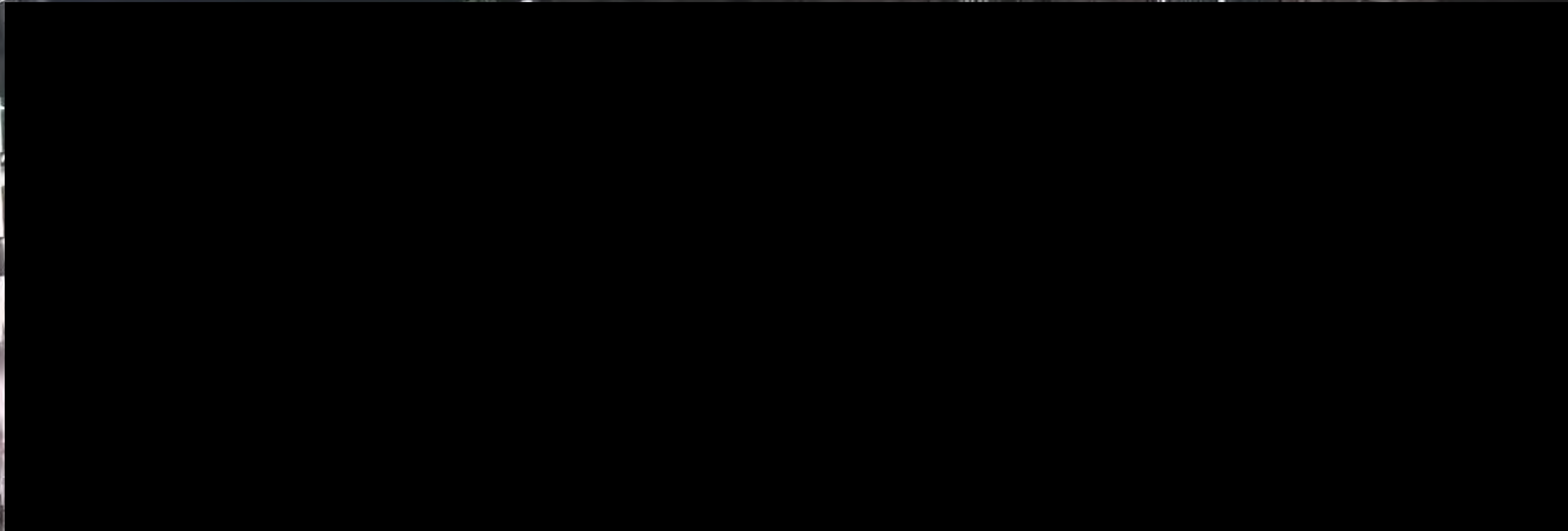
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19-09-2021 Sun 01:50:42 (S)



19-09-2021 Sun 01:00:46 (S)



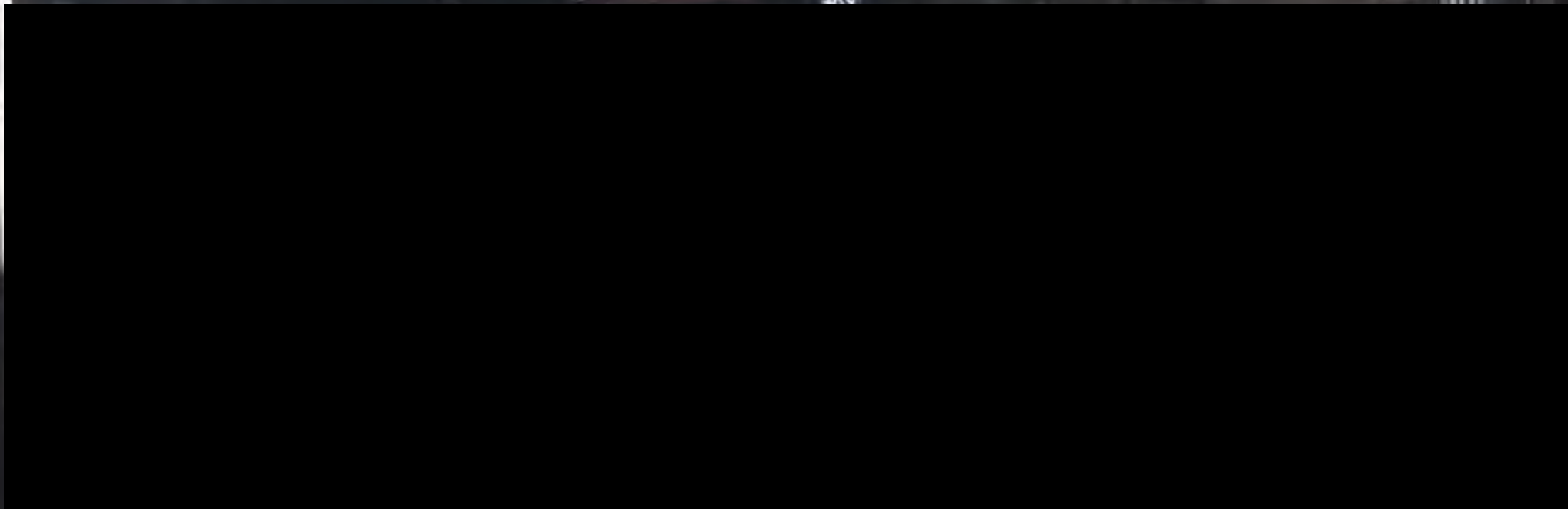
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Street DOME

Appendix B Item 3

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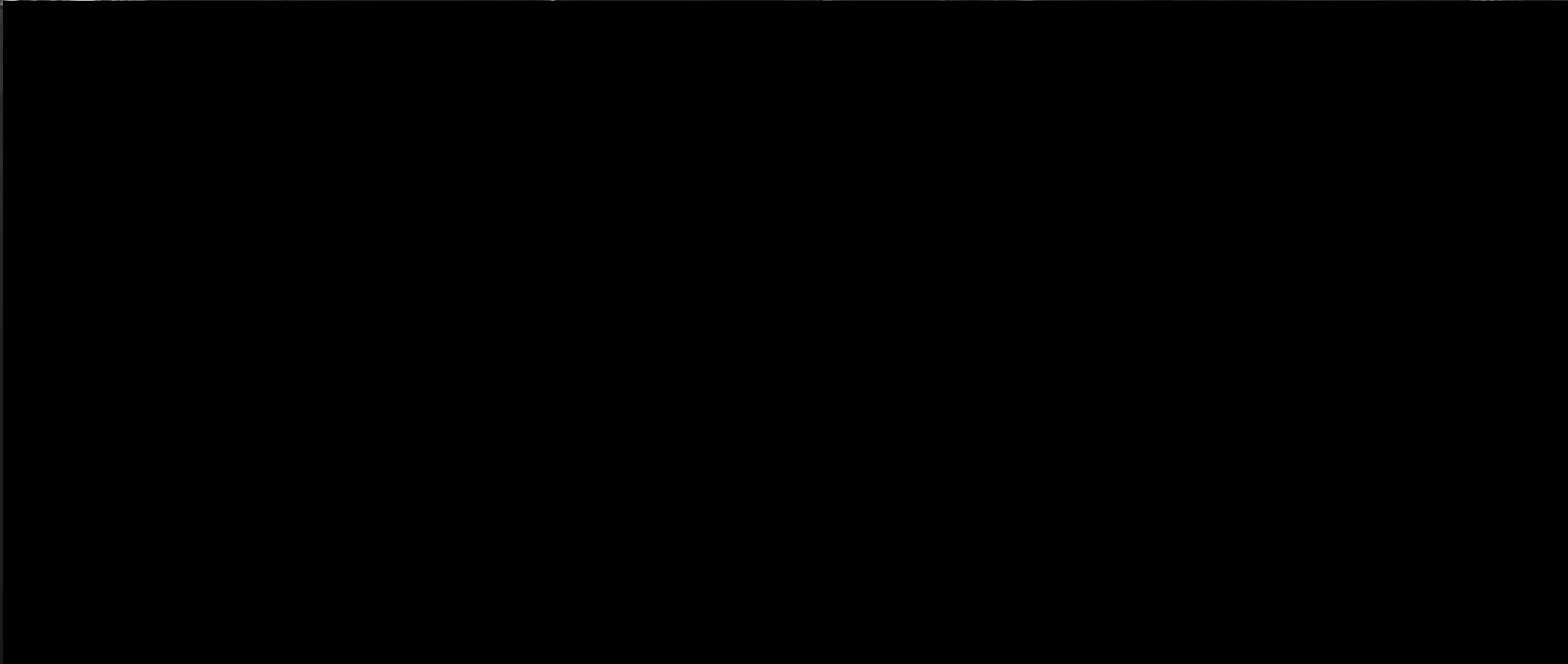


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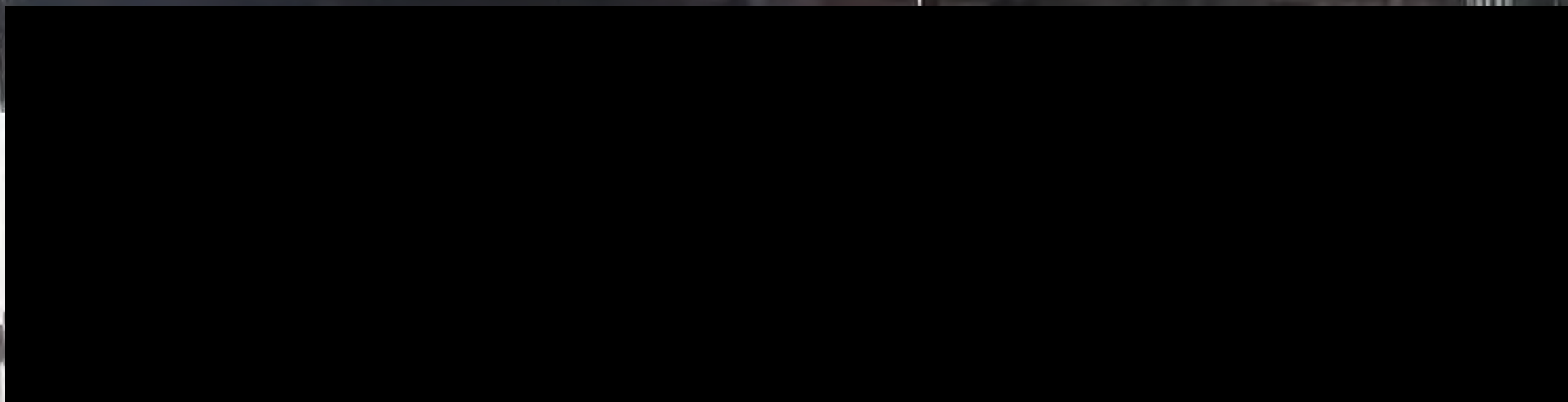


Appendix 5 - memo

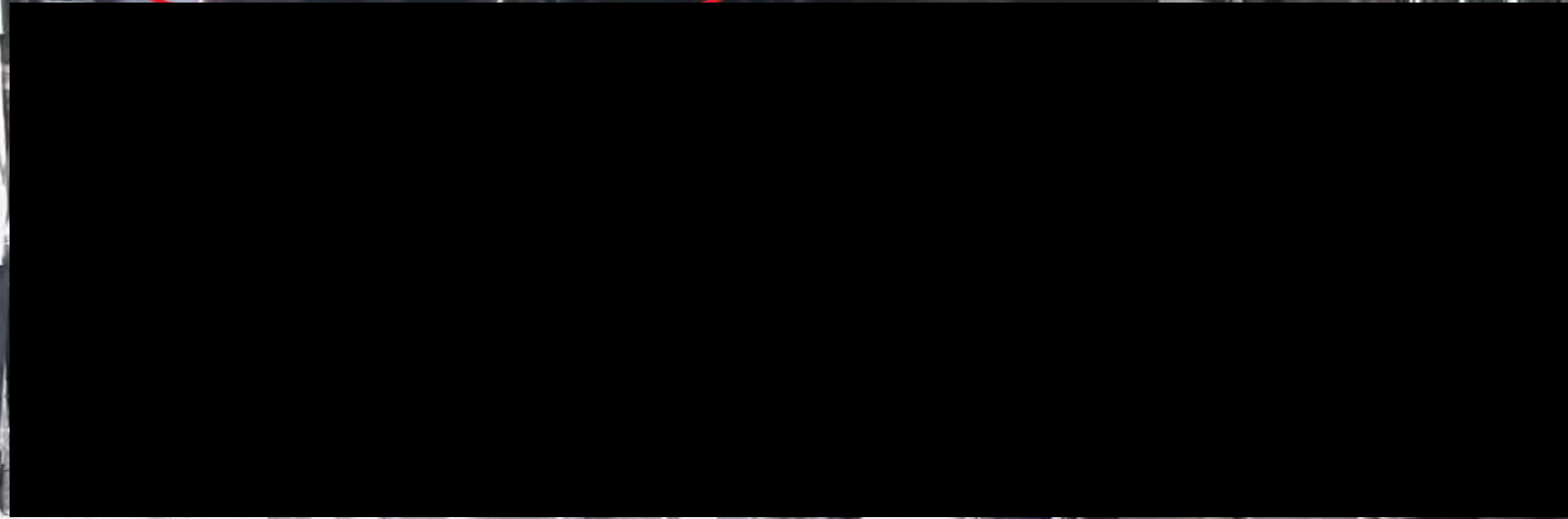
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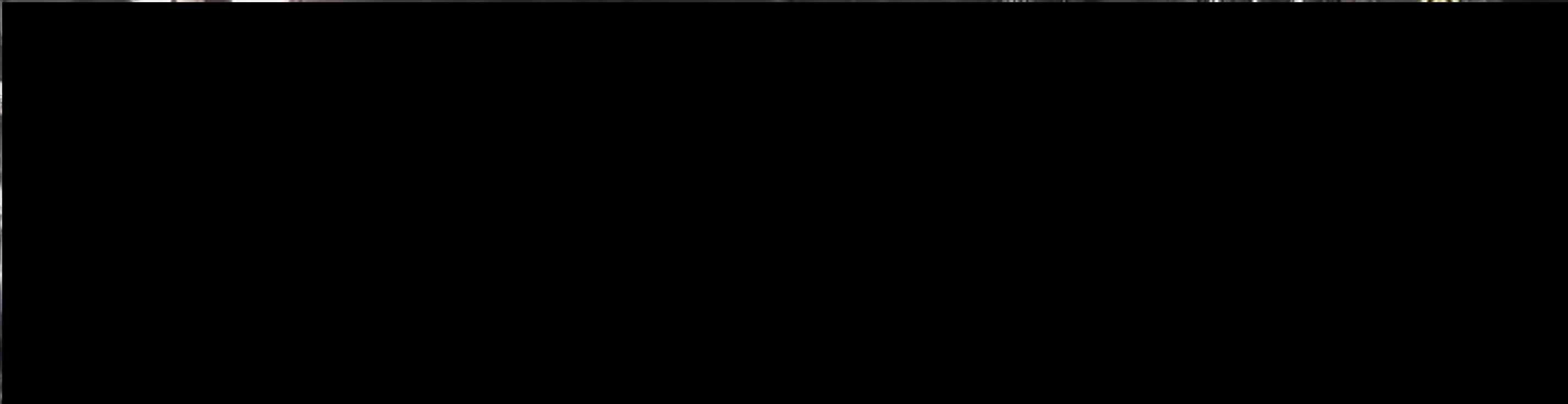


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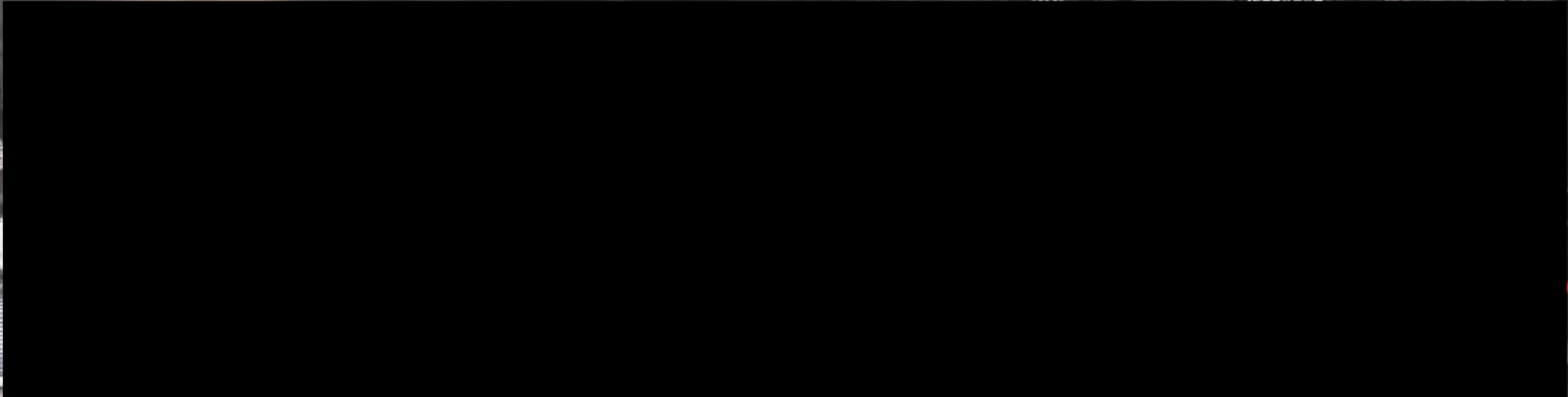


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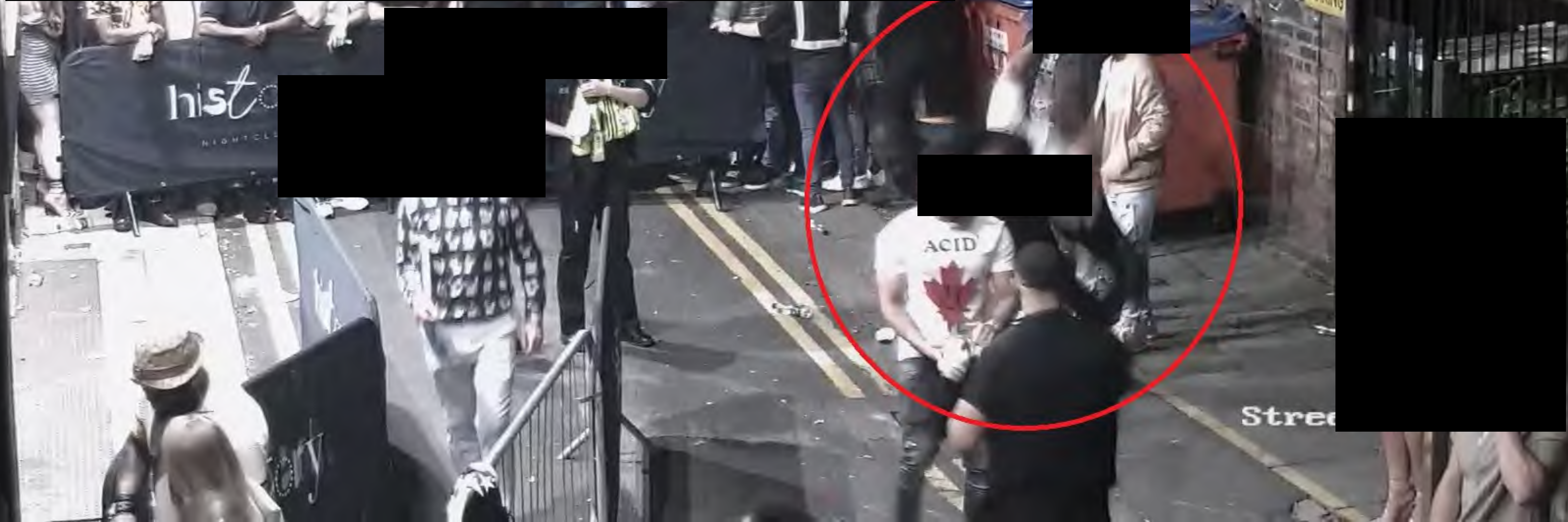
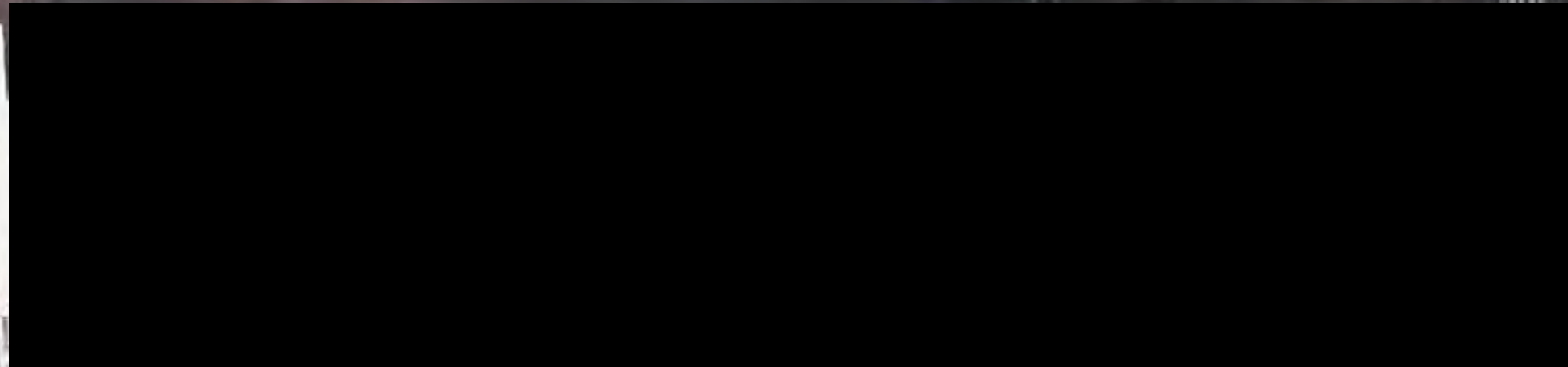


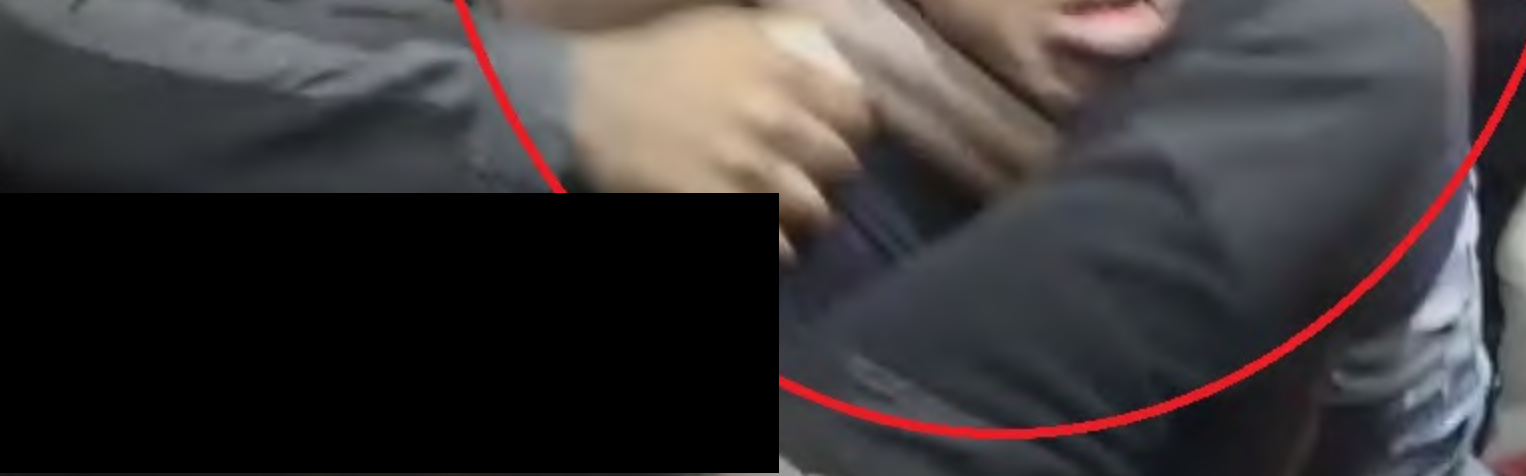
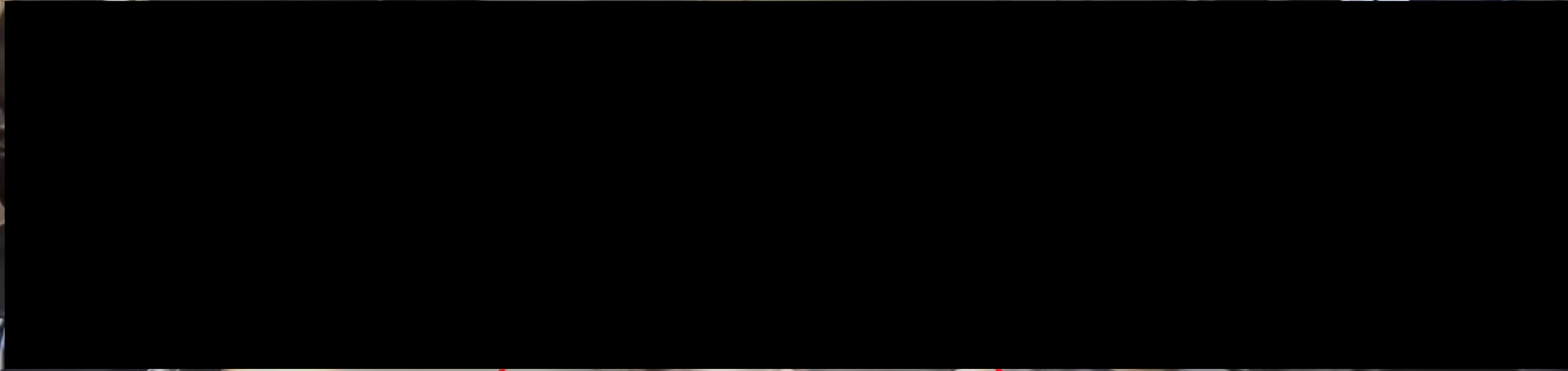
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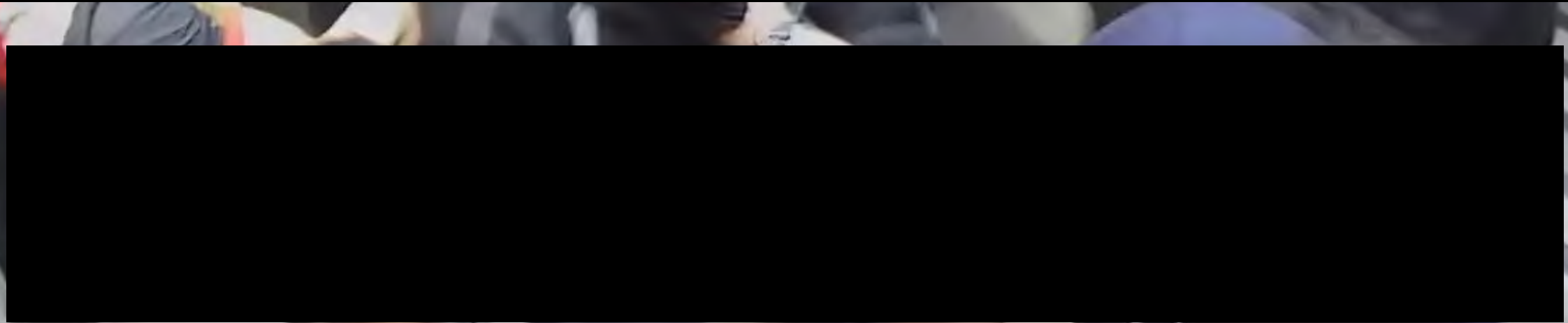
Appendix 5, Item 6

19-09-2021 Sun 03:43:35 (S)





Entrance scanner



Entrance scanner

History Manchester

CONFLICT RESOLUTION

One of the most important skills you can learn and develop is how to deal successfully with conflict. Successful individuals seem to have an inherent understanding of what causes conflicts and how to resolve them quickly. For others, however, it's much harder.

Use the following tips and tactics in your professional as well as your personal life.

1: Ask questions

Conflict can arise due to ***poor communication*** — someone didn't say what they meant to say or perhaps misstated what was intended. Before you allow an escalation, ask questions. It won't cause any **loss of face**, and may result in a quick resolution.

2: Analyse expectations

Often, conflicts develop as a result of *unmet expectations* on one side. If the other party — expected something they didn't get or something that didn't happen, the whole conversation can become negative and closed. If a conversation seems to be getting rocky, take a step back and review together with the other person to try to uncover what just occurred.

3: Recognise differing perspectives

Keep in mind that conflict may arise due to people having *different perceptions*. You, or the other person, saw things differently. This happens most frequently when one is dealing with someone from another organisation, background, or culture. It's easy to believe that we all see things the same way and then get derailed unexpectedly.

4. Identify mistakes

Honest and unintended mistakes frequently result in conflict. Before you let temperatures rise, do a reality check of your understanding with the other person(s). Mistakes, even small ones, can erode one's credibility — someone made a mistake.

5: Watch out for emotional triggers

Beware of emotions. Fear of someone or somebody, loss of face, whether real or perceived, anger, and surprisingly even excitement can all result in unintended conflict, which may cause your interaction to go downhill.

6: Focus on preventing escalation

Conflict resolutions always start with one or both parties making *an honest attempt at avoiding further escalation*. This recognition, even if only by one of those involved, often causes a more objective review to occur.

7: Take action to control the situation

Escalation-avoidance tactics may involve one or more key steps including separating the parties, changing the location of the discussion, signaling empathy to the other involved.

8: Commit to working it out

Take charge of the process by committing to reach a resolution. A powerful impact occurs when one person makes this statement. It can turn down the temperature immediately.

9: De-escalate the conflict

De-escalation is next: This can be accomplished with a joint statement of the facts at hand, always eliminating exaggerations, embellishments or personalities, which may inadvertently apply judgments and re-created the cycle of escalation.

10: Stay calm

Cooler heads prevail in even the most difficult conflicts. Whether you're in a business or personal situation, you can take control of it by keeping cool. And when you're maintaining your calm, it will be easier for others involved to get back to the task at hand.

NIGHTCLUB

Procedure for dealing with conflict:(fight, argument)

- Signal for security staff who is closest to you
- If you have a radio, call for re enforcement if required.
- Assess the situation before jumping in
- If you can intervene then only do so if your 100% sure you will not cause harm to your self
- Try and clear people around the incident
- If it is a serious incident and we need to preserve the area then please follow steps below:
- Clear area of people
- Cordon the area off
- Make sure no one clears up or sweeps the floor
- Make sure you right your statements clearly in a note pad asap so you don't forget the details of the incident if you witnessed it.
- Be available for any enquiries from manager or local authority



Reception

DATE	DAY	NAME	BADGE NUMBER / REF NUMBER
16/09/21	Tue		
16/09/21	THURS		
16/09/21	Thursday		
16/09/21	THURSDAY		
16/09/21	WTHU		
"	"		
16/09/21	THU		
"	THU		
	Satur		
18/9/21	Sat		
18/9/21	SAT		
18/09/21	SAT		
18/09/21	SAT		
18/09/21	SAT		
18/9/21	Sat		
18/9/21	Sat		
18/9/21	Sat		

EXPIRY DATE	TIME IN	SIGN	TIME OUT	SIGN	DUTY MANAGER SIGNATURE
12/12/22	21:30				
03/23	21:30				
23/1/22	21:30				
02/09/22	21:30				
03/11/22	21:30				
10/08/24	21:30				
	22:00				
10/08/24	22:00				
26/9/22	22:30				
23/1/22	22:30				
11/3/22	22:30				
03/22	22:30				
12/12/22	23:00				
26/9/22	23:00				
10/9/22	23:00				
03/11/22	23:00				
10/05/24	23:00				

By virtue of paragraph(s) 3 of Part 1 of Schedule 12A
of the Local Government Act 1972.

Document is Restricted

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